

# *Medicaid and Long-Term Care Resources in Alabama*

## **Medicaid**

### **Enrollment and eligibility**

Alabama Medicaid Agency

501 Dexter Avenue

P.O. Box 5624

Montgomery, AL 36103-5624

(334) 242-5000

(800) 362-1504 (in-state only)

*For regional listing, specify which county you are calling from.*

### **Executive office**

Alabama Medicaid Agency

501 Dexter Avenue

P.O. Box 5624

Montgomery, AL 36103-5624

(334) 242-5600

### **Community-based waiver program**

Home and Community-Based Waiver

Program for the Elderly and Disabled

Alabama Medicaid Agency

501 Dexter Avenue

P.O. Box 5624

Montgomery, AL 36103

(334) 242-5658

## **Nursing homes**

Licensing, certification, provider services,  
inspection, and complaints

Division of Health Care Facilities

Department of Public Health

RSA Tower

201 Monroe Street, Suite 600

Montgomery, AL 36104

(334) 206-5300

(800) 356-9596

## **Ombudsman**

State Long-Term Care Ombudsman

Alabama Commission of Aging Alabama

Department of Senior Services

RSA Plaza

770 Washington Avenue, Suite 470

P.O. Box 301851

Montgomery, AL 36130-1851

(334) 242-5743

(800) 243-5463 (in-state only)

(877) 425-2243 (out of state)