

# *Medicaid and Long-Term Care Resources in Arizona*

## **Medicaid**

Enrollment and eligibility  
Executive Office  
Arizona Health Care Cost Containment  
System (AHCCCS)  
801 East Jefferson Street  
Phoenix, AZ 85034  
(602) 417-4680  
Phone lines open Monday-Friday, 24 hours  
(800) 654-8713 (in-state only)  
(800) 523-0231 (out of state)  
*www.abcccs.state.az.us*

## **Ombudsman**

State Long-Term Care Ombudsman  
Arizona Aging & Adult Administration  
1789 West Jefferson  
Phoenix, AZ 85007  
(602) 542-4446

## **Nursing homes**

Licensing, certification, investigation, and  
complaints  
Arizona Department of Health Services  
Assurance and Licensure  
Long-Term Care  
150 North 18<sup>th</sup> Avenue, 4<sup>th</sup> Floor  
Phoenix, AZ 85007  
(602) 364-2536  
*www.azdhs.gov/als/ltc*