

# *Medicaid and Long-Term Care Resources in Delaware*

## **Medicaid**

### **Enrollment and Eligibility**

New Castle County  
New Castle County Medicaid Service Center  
153 East Chestnut Hill Road  
Newark, DE 19713  
(302) 368-6610

Kent/Sussex Counties  
Milford State Service Center  
11-13 North Church Street  
Milford, DE 19963  
(302) 424.7210

### **Executive Office**

Department of Health and Social Services  
Lewis Building  
1901 North DuPont Highway  
P.O. Box 906  
New Castle, DE 19720  
(302) 577-4901

Medicaid hotline number  
(800) 372-2022 (in-state only)

## **Community-based waiver program**

Home and Community-Based Services  
Program  
Division of Aging and Adults with Physical  
Disabilities  
Department of Social Services  
Oxford Building  
256 Chapman Road  
Newark, DE 19702  
(302) 453-3820  
(800) 223-9074

## **Nursing homes**

### **Licensing, certification, investigation, and complaints**

Health Facilities Licensing & Certification  
Department of Health and Social Services  
DLTCRP  
3 Mill Road, Suite 308  
Wilmington, DE 19806-2164  
(302) 577-6661

State hotline for information or complaints  
(877) 453-0012 (in-state only)

## **Ombudsman**

State Long-Term Care Ombudsman  
Division of Aging  
1901 North Dupont Highway  
First Floor, Main Annex  
New Castle, DE 19720  
(302) 255-9390  
(800) 223-9074