

Medicaid and Long-Term Care Resources in Florida

Medicaid

Enrollment and eligibility
Department of Children and Family Services
Economic Self Sufficiency
1317 Winwood Boulevard
Tallahassee, FL 32399-0700
(850) 488-3271
Access Florida Information Line:
(866) 762-2237

*For regional listing, specify which county you are
calling from.*

Executive office

Agency for Health Care Administration
2727 Mahan Drive
Tallahassee, FL 32308
(850) 922-5527

*Administers Medicaid programs after the
Department of Children and Family determines
eligibility.*

Community-based waiver program

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Economic Self Sufficiency
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Tallahassee, FL 32399-0700
(850) 488-3271
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Nursing homes

Licensing, certification, and inspection
Office of Licensure and Certification
Long-Term Care Unit
Fort Knox Building 1
2727 Mahan Drive, Mailstop 33
Tallahassee, FL 32308
(850) 488-5861

Investigation and complaints

Agency for Health Care Administration
Complaint Administrative Unit
2727 Mahan Drive, Mailstop 49
Tallahassee, FL 32308
(850) 488-5514
Consumer Hotline: (888) 419-3456

Ombudsman

Florida State Long-Term Care
Ombudsman Council
4040 Esplanade Way
Tallahassee, FL 32399
(850) 414-2323
Toll-free: (888) 831-0404