

# *Medicaid and Long-Term Care Resources in Idaho*

## **Medicaid**

Enrollment and eligibility  
Department of Health and Welfare  
1720 Westgate Drive  
P.O. Box 83720  
Boise, ID 83720-0026  
(208) 334-6700  
*For regional listing, specify which county you  
are calling from.*

## **Executive office**

Division of Medicaid  
Department of Health and Welfare  
3232 Elder Street  
Boise, ID 83705  
(208) 334-5747  
(877) 200-5441

## **Community-waiver program**

HCBS Home and Community-Based  
Services  
Idaho Department of Health and Welfare  
Division of Medicaid  
Customer Service Unit  
EDS P.O. Box 23  
Boise, ID 83707  
(208) 334-5795 Ext. 17  
Client Line  
(888) 239-8463

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Bureau of Facilities Standards  
Department of Health and Welfare  
3232 Elder Street  
Boise, ID 83705  
(208) 334-6626

## **Ombudsman**

State Long-Term Care Ombudsman  
Idaho Office on Aging  
3380 Americana Terrace, Suite 120  
Boise, ID 83706  
(208) 334-3833  
(877) 471-2777