

# *Medicaid and Long-Term Care Resources in Iowa*

## **Medicaid**

Enrollment and Eligibility  
Department of Human Services  
Financial Health and Work Support  
Hoover State Office Building  
1305 East Walnut Street, 5th Floor  
Des Moines, IA 50319  
(800) 972-2017

## **Executive Office**

Department of Human Services  
Financial Health and Work Support  
Hoover State Office Building  
1305 East Walnut Street, 5th Floor  
Des Moines, IA 50319  
(800) 972-2017

## **Community-based waiver program**

Department of Human Services  
Financial Health and Work Support  
Hoover State Office Building  
1305 East Walnut Street, 5th Floor  
Des Moines, IA 50319  
(800) 972-2017

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Department of Inspection and Appeals  
Division of Health Facilities Service  
Lucas State Office Building  
3rd Floor  
Des Moines, IA 50319  
(515) 281-4115  
(877) 686-0027

## **Ombudsman**

State Long-Term Care Ombudsman  
Iowa Department of Elder Affairs  
Jessie Parker Building  
510 East 12th Street  
Suite 2  
Des Moines, IA 50319-9025  
(515) 725-3333  
(800) 532-3213