

# *Medicaid and Long-Term Care Resources in Louisiana*

## **Medicaid**

Enrollment and eligibility  
Eligibility Program Operations  
Bureau of Health Services Financing  
Department of Health and Hospitals  
745 Laurel  
P.O. Box 91288  
Baton Rouge, LA 70802-3767  
Medicaid Hotline (888) 342-6207

## **Executive office**

Director's Office  
Bureau of Health Services Financing  
Department of Health and Hospitals  
1200 Capitol Access Road  
P.O. Box 91030  
Baton Rouge, LA 70821-9030  
(225) 342-3891

## **Community-based waiver program**

Home and Community-Based Services  
Louisiana Department of Health and  
Hospitals  
Division of Long Term Supports and  
Services  
446 North 12th Street  
Baton Rouge, Louisiana 70802-4613  
(800) 660-0488 (toll-free)  
(877) 456-1146 (helpline)

Mailing address:  
P.O. Box 80374  
Baton Rouge, LA 70809  
(225) 242-7100

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Health Standards Section  
Department of Health and Hospitals  
P.O. Box 3767  
Baton Rouge, LA 70802-3767  
(225) 342-0138

## **Ombudsman**

State Long-Term Care Ombudsman  
Governor's Office of Elderly Affairs  
412 North 4th Street, 3rd Floor  
Baton Rouge, LA 70802  
(225) 342-7100

Mailing address:  
P.O. Box 80374  
Baton Rouge, LA 70809  
(225) 342 9722 (Elderly Protective  
Services)  
(800) 259-4990 (Elderly Protective  
Services emergency line only)