

# *Medicaid and Long-Term Care Resources in Maryland*

## **Medicaid**

### **Enrollment and eligibility**

Eligibility Unit  
Recipient Relations  
Department of Health and Mental Hygiene  
201 West Preston Street  
Baltimore, MD 21201  
(800) 492-5231

### **Executive office**

Office of Health Services  
Medical Care Policy and Administration  
201 West Preston Street, 1st Floor  
Baltimore, MD 21201  
(410) 767-1432  
(877) 463-3464 (in-state only)

## **Community-based waiver program**

Department on Aging  
301 West Preston Street, Suite 1007  
Baltimore, MD 21201  
(410) 767-1100  
(800) 243-3425 (in-state only)

## **Nursing homes**

### **Licensing and inspection**

Department of Health and Mental Hygiene  
Office of Health Care Quality  
Bland Bryant Building  
Spring Grove Hospital Center  
55 Wade Avenue  
Catonsville, MD 21228  
(410) 402-8201

### **Investigation and complaints**

Complaint Unit  
Department of Health and Mental Hygiene  
Office of Health Care Quality  
Bland Bryant Building  
Spring Grove Hospital Center  
55 Wade Avenue  
Catonsville, MD 21228  
(410) 402-8201  
(410) 402-8110

## **Ombudsman**

State Long-Term Care Ombudsman  
Maryland Department on Aging  
301 West Preston Street, Suite 1007  
Baltimore, MD 21201  
(410) 767-1074

State hotline for complaints  
(800) 243-3425 (in-state only)