

Medicaid and Long-Term Care Resources in Massachusetts

Medicaid

Enrollment and eligibility

Mass Health Customer Service Center
55 Summer Street
Boston, MA 02110
(800) 841-2900

*They will provide information about MassHealth
and refer you to the Enrollment Center for your
area.*

Executive office

Division of Medical Assistance
600 Washington Street, 5th Floor
Boston, MA 02111
(617) 210-5000 (main number)

Community-based waiver program

Home and Community-Based Service
Waiver
Home Care Programs
Executive Office of Elder Affairs
1 Ashburton Place, 5th Floor
Boston, MA 02108-1518
(617) 727-7750

Nursing homes

Licensing, certification, and inspection
Division of Health Care Quality
Department of Public Health
99 Chauncy Street
Boston, MA 02111
(617) 753-8122

Ombudsman

Long-Term Care Ombudsman
Assisted Living Ombudsman
Community Care Ombudsman
Executive Office of Elder Affairs
1 Ashburton Place, 5th Floor
Boston, MA 02108-1518
(617) 727-7750