

Medicaid and Long-Term Care Resources in Missouri

Medicaid

Enrollment and Eligibility
Division of Family Services
Central Office
615 Howerton Court
P.O. Box 88
Jefferson City, MO 65103
(573) 751-3221
(800) 392-1261

For regional listing, specify which county you are calling from.

Executive Office

Division of Medical Services
Department of Social Services
615 Howerton Court
Jefferson City, MO 65109
(573) 751-6922

Community-based waiver program

Home and Community-Based Waiver
Program
Division of Medical Services
Department of Social Services
615 Howerton Court
P.O. Box 6500
Jefferson City, MO 65102
(573) 751-3277

Nursing homes

Licensing, certification, inspection,
investigation, and complaints
Department of Health and Senior Services
Division of Health Standards
Section for Long-Term Care Regulation
615 Howerton Court
P.O. Box 570
Jefferson City, MO 65102
(573) 751-3082
(800) 235-5503 (Senior Services Information
Help Line)

Ombudsman

State Long-Term Care Ombudsman
Department of Health and Senior Services
Division of Health Standards
Section for Long-Term Care Regulation
P.O. Box 570
Jefferson City, MO 65102-0727
(573) 526-0727
(800) 309-3282

State Hotline for Elder Abuse and Neglect
(800) 392-0210