

# *Medicaid and Long-Term Care Resources in New Mexico*

## **Medicaid**

Enrollment and Eligibility  
Medical Assistance Bureau  
New Mexico Human Services Department  
2042 South Pacheco Street  
Santa Fe, NM 87505

Mailing address:  
P.O. Box 2348  
Santa Fe, NM 87504-2348  
(505) 827-3100  
(888) 997-2583

*For regional listing, specify which county you are calling from.*

## **Executive Office**

Medical Assistance Bureau  
New Mexico Human Services Department  
2042 South Pacheco Street  
Santa Fe, NM 87505

Mailing address:  
P.O. Box 2348  
Santa Fe, NM 87504-2348  
(505) 827-3100

## **Community-based waiver program**

Long-Term Services Division  
New Mexico Department of Health  
1190 St. Francis Drive, Room North 1100  
Santa Fe, NM 87502-6100  
(505) 827-2574

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
New Mexico Department of Health  
Division of Health Improvement  
Health Facility Licensing and Certification  
Bureau  
2040 South Pacheco Street  
Santa Fe, NM 87505  
(505) 476-9025  
(800) 752-8649 (complaints)

## **Ombudsman**

State Long-Term Care Ombudsman  
New Mexico State Agency on Aging  
2550 Cerrillos Road  
Santa Fe, NM 87505  
(505) 476-4761