

# *Medicaid and Long-Term Care Resources in New York*

## **Medicaid**

### **Enrollment and eligibility**

New York State Medicaid Helpline  
518-486-9057 x 4

*For regional listing, specify which county you are  
calling from.*

### **Executive office**

New York State Department of Health  
Office of Medicaid Management  
Executive Director  
Empire State Plaza  
Room 1466  
Albany, NY 12237  
518-474-3018

## **Community-based waiver program**

New York State Office for the Aging  
Extended In-Home Services for the  
Elderly Program  
2 Empire State Plaza  
Albany, NY 12223  
518-474-5731

*For regional listing, specify which county you are  
calling from.*

## **Nursing homes**

### **Licensing, certification, inspection, investigation, and complaints**

New York State Department of Health  
Bureau of Long-Term Care Services  
161 Delaware Avenue  
Delmar, NY 12054  
518-408-1628  
888-201-4563

## **Ombudsman**

State Long-Term Care Ombudsman  
New York State Office for the Aging  
2 Empire State Plaza  
Albany, NY 12223  
518-474-7329  
800-342-9871 (in-state only)