

Medicaid and Long-Term Care Resources in Ohio

Medicaid

Enrollment and eligibility
Ohio Department of Jobs and Family
Services
Office of Ohio Health Plans
30 East Broad Street, 31st Floor
Columbus, OH 43215

Medicaid consumer hotline
800-324-8680

*For regional listing, specify which county you are
calling from.*

Executive Office

Medicaid Administration
Ohio Department of Jobs and Family
Services
30 East Broad Street, 31st Floor
Columbus, OH 43215
614-644-0140

Community-based waiver program

Bureau of Community Long-Term Care
Services
30 East Broad Street, 33rd Floor
Columbus, OH 43215
614-466-6742

Pre-admission Screening System Providing
Options and Resources Today (PASSPORT)
Department of Aging
50 West Broad Street, 9th Floor
Columbus, OH 43215
614-466-5500

*For regional listing, specify which county you are
calling from.*

Nursing homes

Licensing and inspection
Ohio Department of Health
Division of Quality Assurance
246 North High Street
3rd Floor
Columbus, OH 43266
614-466-7713

Investigation

Ohio Department of Health
Bureau of Healthcare Standards and Quality
246 North High Street, 3rd Floor
P.O. Box 118
Columbus, OH 43216
614-752-9524

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calling from.*

Certification

Ohio Department of Health
Division of Quality Assurance
246 North High Street
Columbus, OH 43216
614-752-8832

Ombudsman

Ohio Department of Aging
Long-Term Care Complaint Hotline
Elder Rights Division
50 West Broad Street, 9th Floor
Columbus, OH 43215
800-282-1206
614-466-1221

800-342-0553 (in-state only)

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calling from.*