

# *Medicaid and Long-Term Care Resources in Pennsylvania*

## **Medicaid**

Enrollment and eligibility  
Office of Income Maintenance  
Hotline and Correspondence  
Pennsylvania Department of  
Health and Welfare  
Bertolino Building  
1401 North Seventh Street  
Harrisburg, PA 17105  
717-787-3119

Pennsylvania Welfare Helpline  
800-692-7462 (in-state only)

## **Executive office**

Division of Medical Assistance  
Department of Public Welfare  
Deputy Secretary  
Health and Welfare Building  
Commonwealth Avenue and Foster Street,  
Room 515  
Harrisburg, PA 17120  
717-787-1870

## **Community-based waiver program**

Pennsylvania Department of Aging  
555 Walnut Street, 5th Floor  
Harrisburg, PA 17101

Long-Term Care Helpline  
866-286-3636

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Bureau of Quality Assurance  
Division of Nursing Care Facilities  
Health and Welfare Building  
Room 526  
Harrisburg, PA 17120  
717-787-1816

## **Ombudsman**

State Long-Term Care Ombudsman  
Pennsylvania Department of Aging  
555 Walnut Street, 5th Floor  
Harrisburg, PA 17101  
717-783-7247