

Medicaid and Long-Term Care Resources in Tennessee

Medicaid

Enrollment and eligibility
Department of Human Services
Medicaid Eligibility and Policy Unit
Citizen Plaza Building
400 Deaderick Street, 12th Floor
Nashville, TN 37248
615-313-4873
866-311-4287 (Information Line)
www.tennessee.gov/humanserv

For regional listing, please call or visit their Web site to be directed to a regional office.

Executive office

Medicaid Eligibility and Policy Unit
Citizen Plaza Building
400 Deaderick Street, 12th Floor
Nashville, TN 37248
615-313-4873

Community-based waiver program

Home and Community Based Services
Waiver
Area Agency on Aging and Disability
Tennessee Commission on Aging and
Disability
500 Deaderick Street
Nashville, TN 37243
615-741-2056
866-836-6678

Nursing homes

Licensing, certification, inspection,
investigation, and complaints
Department of Health
Division of Licensing Health Care Facilities
Heritage Place MetroCenter
227 French Landing
Nashville, TN 37243
615-741-7221
800-778-4504
877-287-0010 (Complaint Line)
http://www2.state.tn.us/health/HCF

Ombudsman

Long-Term Care Ombudsman Program
Tennessee Commission on Aging and
Disability
500 Deaderick Street, Suite 825
Nashville, TN 37243
615-741-2056
877-236-0013