

Medicaid and Long-Term Care Resources in Texas

Medicaid

Enrollment and eligibility
Texas Health and Human Services
Commission
4900 North Lamar Boulevard
Austin, TX 78751
<https://www.yourtexasbenefits.com>

*For regional listing, please call 2-1-1 or visit
their Web site to be directed to a regional office.*

Executive office

Health and Human Services Commission
Brown-Heatly Building
4900 North Lamar Boulevard, 7th Floor
Austin, TX 78751
512-424-6500
www.hhsc.state.tx.us

Mailing address:
P.O. Box 13247
Austin, TX 78711

Community-based waiver program

Home and Community-Based Waiver
Programs
Texas Department of Aging and Disability
Services
Texas Health and Human Services
Commission
701 West 51st Street
Austin, TX 78751
512-438-3011
www.dads.state.tx.us/business/communitycare/contacts.html

Nursing homes

Licensing, certification, inspection,
investigation, and complaints
Texas Department of Aging and Disability
Services
Regulatory Division Services
701 West 51st Street
Austin, TX 78751
512-438-3161
800-458-9858 (Complaint Line)
<http://facilityquality.dhs.state.tx.us>

Mailing address:
P.O. Box 149030
Mail Code E349
Austin, TX 78714

Ombudsman

State Long-Term Care Ombudsman
Texas Department of Aging and Disability
Services
701 West 51st Street
Austin, TX 78751
512-438-4265
800-252-2412