

# *Medicaid and Long-Term Care Resources in Vermont*

## **Medicaid**

Enrollment and eligibility  
Member Services  
Health Access Eligibility Unit  
Office of Vermont Health Access  
101 Cherry Street  
Burlington, VT 05401  
802-651-1577  
800-250-8427

## **Executive office**

Office of Vermont Health Access  
Vermont Agency of Human Services  
312 Hurricane Lane  
Williston, VT 05495  
802-879-5900

## **Community-based waiver program**

Home and Community-Based Waiver  
Program  
Individual Supports Unit  
Division of Disability and Aging Services  
103 South Main Street, 3 North  
Waterbury, VT 05671  
802-241-1228

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Division of Licensing and Protection  
Department of Disabilities, Aging and  
Independent Living  
103 South Main Street  
Waterbury, VT 05671  
802-241-2345  
800-564-1612 (Adult Protection)

## **Ombudsman**

State Long-Term Care Ombudsman  
Vermont Legal Aid, Inc.  
264 North Winooski Avenue  
Burlington, VT 05401  
802-863-5620

Mailing address:  
P.O. Box 1367  
Burlington, VT 05402