

# *Medicaid and Long-Term Care Resources in Washington State*

## **Medicaid**

Enrollment and eligibility  
Community Services Division  
Economic Services Administration  
Department of Social and Health Services  
1115 Washington Street Southeast  
Olympia, WA 98504  
800-865-7801 (Constituent Relations)  
[www1.dsbs.wa.gov](http://www1.dsbs.wa.gov)

*For regional listing, please visit their Web site to  
be directed to a regional office.*

## **Executive office**

Economic Services Administration  
Department of Social and Health Services  
1115 Washington Street Southeast  
Olympia, WA 98504

## **Community-based waiver program**

Community Options Program Entry System  
(COPES)  
Department of Social and Health Services  
Aging and Adult Services Administration  
640 Woodland Square Loop Southeast  
Lacy, WA 98503  
360-725-2300  
800-422-3263

## **Nursing homes**

Licensing, certification, inspection,  
investigation, and complaints  
Department of Social and Health Services  
Division of Aging and Disability Services  
Administration  
640 Woodland Square Loop Southeast  
Lacy, WA 98503  
360-725-2300  
800-422-3263  
800-562-6078 (Complaint Hotline)

## **Mailing address:**

P.O. Box 45600  
Olympia, WA 98504

## **Ombudsman**

State Long-Term Care Ombudsman  
South King County Multi-Service Center  
1200 South 336th Street  
Federal Way, WA 98003  
253-838-6810  
800-562-6028