

Medicaid and Long-Term Care Resources in West Virginia

Medicaid

Enrollment and eligibility
Client Services
Division of Health and Human Resources
350 Capitol Street
Charleston, WV 25301
304-558-2400

*For regional listing, specify which county you are
calling from.*

Executive office

Bureau for Children and Family
Department of Health and Human
Resources
350 Capitol Street
Charleston, WV 25301
www.wvdhhr.org/bcf

Community-based waiver program

Medicaid Waiver for the Aged and Disabled
Community Care/ Personal Care
West Virginia Bureau of Senior Services
Holly Grove, Building 10
1900 Kanawha Boulevard East
Charleston, WV 25305
304-558-3317

Nursing homes

Licensing, certification, inspection
investigation, and complaints
Office of Health Facilities Licensor and
Certification Office
Department of Health and Human
Resources
One Davis Square, Suite 101
Charleston, WV 25301
304-558-0050

Ombudsman

State Long-Term Care Ombudsman
West Virginia Bureau of Senior Services
Holly Grove, Building 10
1900 Kanawha Boulevard East
Charleston, WV 25305
304-558-3317