

Medicaid and Long-Term Care Resources in Wisconsin

Medicaid

Enrollment and eligibility

Bureau of Eligibility
Wisconsin Division of Health Care
Financing
1 West Wilson Street, Room 350
P.O. Box 309
Madison, WI 53701
608-266-2522
800-362-3002 x2 (Customer Service)

For regional listing, specify which county you are calling from.

Executive office

Bureau of Health Care Financing
Wisconsin Division of Health
1 West Wilson Street, Room 350
P.O. Box 309
Madison, WI 53701
608-266-2522

Community-based waiver program

Community Options Program (COP)
Waiver
Bureau of Long-Term Support
Department of Health and Family Services
1 West Wilson Street
Madison, WI 53702

Mailing address:

P.O. Box 7851
Madison, WI 53707-7851
608-267-7285

For regional listing, specify which county you are calling from.

Nursing homes

Licensing, certification, inspection investigation, and complaints

Bureau of Quality Assurance
Division of Disability and Elder Services
Department of Health and Family Services
1 West Wilson Street
P.O. Box 2969
Madison, WI 53701
608-264-9898

http://dhfs.wisconsin.gov/rl_DSL/index.htm

For information please visit their Web site to be guided to a regional office.

Ombudsman

State Long-Term Care Ombudsman
Wisconsin Board on Aging and Long-Term
Care
214 North Hamilton Street
Madison, WI 53703
608-246-7013
800-815-0015 (Ombudsman Program)