

# Presentation Project Working Group

## Military OneSource Live Website Demonstration

- Open [www.militaryonesource.com](http://www.militaryonesource.com) to the Welcome page.
- Point out upper hot buttons at top of the page:
  - **Log In | Join Now/Register:**
    - Note: With account creation, **user name** is listed next to the Log Out option. Click on user name to show the user profile and update personal information and password.
    - *\*Registration is required to order Military OneSource materials and to post Discussion Board entries.*
  - **About Us:** Contact a Consultant; Schedule Counseling; Online Resources; Learn about our Full Range of Services (and "much more" at the bottom of the Full Range):
  - **Contact Us** :Phone numbers; Online Tools; Help/Feedback:
    - Note: *Unit Leadership Emergency Information* to submit a form with emergency details.
  - **Help:** FAQs;
    - Note: a *video tour* of the site, optional downloads, recovery of user id/login.
  - **En Espanol:** site options presented in Spanish
  - **View Basket:** selected items to be shipped to your registered address; APO/FPO shipping instructions
- Point out lower hot buttons at bottom of page:
  - Military Members, Military Families, Guard/Reserve, DOD Expeditionary Workforce, Service Providers, Coast Guard Assistance
    - Note: Selecting one of the above will take you to the category gateway where you select your branch/component. Upon selection it will take you to the selected homepage.
- Point out middle sections for "getting started" options.
  - **On Left**, point out toll-free number and international calling options link.
  - **On Right**, is the "get started" box with drop-down boxes to allow the user to navigate to the appropriate homepage dependent on their category of use, ie. Service member, family member or service provider. This section allows for the "remember me" feature to be used for future visits to the website.
- Point out Main page divided into Left, Center, Right sections and the navigational tabs at the Top.
  - **On Left**, point out toll-free numbers, for both MOS and the National Suicide Prevention Lifeline.
  - Click on "International calling options" field to show options.
  - Click on one of the 5 "counseling options" buttons: Face-to-Face Counseling, Telephone Consultation, Online Consultation, Email a Consultant and Financial Consultations to show which help options best suit your need and for an explanation of service requirements/limitations.
  - Point out Branch Specific and all Military helpful weblinks box.
  - **In Center**, float over branch-specific pictures that provide timely topics.
    - Move down center column (Information in the center column area is focused on the monthly featured topics, and may include Up-coming Online Events, Discussion Board and Military News boxes.)

- **On Right,**
  - Point out "Search" field above tabs. Type in "deployment resources"; click Search. Point out options that can be accessed from the search.
  - Point out the Facebook and Twitter buttons (MOS followers on both these social media tools receive regular updates about resource promotions).
  - Point out the following boxes: Popular Links, Featured Podcast, branch-specific Resources and News.
  - Click on "DoD MWR Online Libraries" link.
    - Demonstrate one or more libraries based on audience interest or request.
    - Note: some popular libraries are eBooks, Audiobooks, and TumbleReadables.
- Point out Tabs at top of home page
  - Scroll over and Click on each tab to demonstrate. Discuss how when you click into each tab, the tools that are relevant to that topic will appear in the right hand column.
    - **Home:**
      - Discuss the branch-specific options; photos to be clicked on; current/featured content with links.
    - **Military Life & Deployment:** provides link to the following subject matter areas: Deployment, Moving, Wounded Warrior, Survivor/Widow, Military Life, Military Benefits.
      - Click on links as suggested by audience \*Suggestons:
      - Click on Military Life, then Managing Stress. Point out resources and highlight all information available in the resource page (articles, CD's, DVD's, booklets, online library links, and useful web links already vetted for accuracy). Then click on ChillDrills (PlayAway audio), and point out option to download.
      - Demonstrate "Add to Basket" and "Checkout".
    - **Family Life & Recreation:** provides link to the following subject matter areas: Elder Care, Recreation, Parenting and Childcare, Home & Household, Shopping.
      - Click on links as suggested by audience \*Suggestons:
      - Click on Elder Care. Point out the Tools box on the right side of the page, select the Elder Care link under the locator. Select one of the three locators to demonstrate; secondly, point out the Elder Care Referral Form as an option for those still unable to locate care options near them
    - **Health & Relationships:** provides link to the following subject matter areas: Special Needs, Mental Health and Addictions, Relationships, Wounded Warrior, Senior Health, Adult Health, Childhood Health, Emotional Well-Being.
      - Click on links as suggested by audience \*Suggestons:
      - Click on Special Needs. Describe the Specialty Consultation resource and encourage the ordering of the Special Needs Parent Toolkit the link on the right side of the page..
    - **Career & Education:** provides link to the following subject matter areas: Spouse Career Center, Pre-K to 12, Career, Special Needs in Education, College, Career.
      - Click on links as suggested by audience \*Suggestons:
      - Click on Spouse Career Center. Explain the 4 Pillars of the Program. Click on the Employment Readiness link, then click into the Career OneStop link under tools. Explain the features of the site.
    - **Financial & Legal:** provides link to the following subject matter areas: Legal Assistance, Money Management, Specific Legal Issues.
      - Click on links as suggested by audience \*Suggestons:

- [Click on Money Management](#). Discuss the tax services and consultation opportunities. Click on the [short-term solution-focused financial services](#) link to further discuss both the financial counseling and financial planning resources.
  
- **Crisis:** provides link to the following subject matter areas: Natural Disasters, Survivor/Widow,. Casualty and Loss, Violence & Trauma, Substance Abuse.
  - [Click on links as suggested by audience](#) \*Suggestions:
  - [Click on Casualty and Loss](#). Point out the Tools box on the right side of the page where the branch casualty assistance phone numbers and website links can be located. Secondly, click on the [Casualty Assistance](#) link highlight one of the resource guides; such as, [The Days Ahead](#) binder, point out the limitations on ordering this specific material .
  
- **Community:** provides link to the following subject matter areas: Discussion Boards, Newsletters, Webinars, Podcasts, Moderated Chats
  - [Click Community](#) to show options.
  - Point out "Newsletters" and subscription options. [Click View Archived Newsletters](#); scroll down to show options; select an option, click "Go". \*Note: point out that MOS offers a monthly topic that is featured in newsletters and online.
  - [Click on the Discussion Boards](#); highlight a topic that is relevant to the brief (preparing for deployment, etc) as well as the state-specific discussion boards.
  - Review the Webinars; podcasts; and Moderated Chats clicking into examples as time permits.
  
- Respond to any questions.