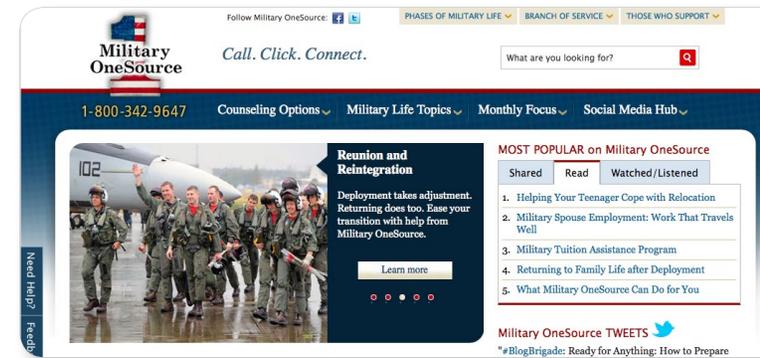


MilitaryOneSource.mil

Re-Launch Tip Sheet



The bottom line

You play a critical role in providing timely, accurate, and relevant information to service members and their families. Because you are a credible and trusted source of information, it is important that you are aware of recent revisions to the Military OneSource website. We hope you will use the information below when you talk to service members and families about Military OneSource.

The changes

Military OneSource will continue to provide all the information, services, and support users have come to rely on. But now, the newly designed website makes it even easier to access those services and get the information users need and want. Changes include:

- a new look: clean and contemporary
- an enhanced user experience: redesigned features include an easy to navigate layout, a faster and more accurate search engine, and new innovative tools such as social media applications, spouse and leadership blogs, and informative podcasts and webinars
- comprehensive content: the best of the original Military OneSource website combined with the programmatic and policy information from the MilitaryHOMEFRONT website
- access on the go: a mobile website available from a smart phone or tablet
 - you will not have to log into the new website to access much of its content and services. Login will still be required for those services which require verifying eligibility, like non-medical counseling and orderable materials



Talking points

Below is some language you can use when talking about the new Military OneSource website:

The new Military OneSource website is even easier to use.

- The new site is organized to make it even easier for you to find the information or services you need.
- The new site connects you to a network of other official resources and acts as a hub of relevant information for you and your family.

The new Military OneSource website content is user-driven.

- Your user feedback and usage data help to determine what articles, links, resources, and other information are highlighted on the site.
- Opportunities for your feedback allow you to help make the site even better.

The new Military OneSource website is now more interactive.

- Find what you need, share helpful information with your online community, and take part in the conversation.
- Join our online military family.
- Facebook, Twitter, Pinterest, blogs, webinars, Really Simple Syndication (RSS) feeds, and online polls are just some of the ways you can interact with the site, ensuring you get the information and support you need.