The Days Ahead
Essential Papers for Families of Fallen Service Members
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Service Official:
Insert branch-specific information here.
The Days Ahead
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All links, commercial publications and commercial products referenced are provided consistent with the mission of this publication.
Important Telephone Numbers

Casualty Assistance by Service Branch

Army
Immediate Casualty Assistance
800-626-3317
Long-Term Case Management
866-272-5841
Survivor Outreach Services
210-466-1182

Marine Corps
800-847-1597

Navy
800-368-3202

Air Force
800-433-0048

Department of Veterans Affairs
Benefits information
800-827-1000

Bereavement counseling (through the Readjustment Counseling Service)
202-461-6530

Social Security Administration
800-772-1213 (7 a.m. to 7 p.m., Monday through Friday)

TRICARE
North region: 877-874-2273
West region: 888-874-9378
South region: 800-444-5445
Overseas telephone numbers: Visit www.tricare-overseas.com/ContactUs

Military OneSource
800-342-9647

Tragedy Assistance Program for Survivors
800-959-TAPS (8277)

Access it at www.militaryonesource.mil/casualty
# Important Contacts

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6  Important Contacts
Resources for Casualty Survivors

Here is a list of books, programs and websites that can help you in the days ahead.

Books

*A Survivor’s Guide to Benefits: Taking Care of Our Families* (Department of Defense)
www.militaryonesource.mil/casualty
This guide describes the responsibilities of your casualty assistance officer, provides information about funerals and memorial services, describes survivor benefits and how to obtain them, and contains links to resources helpful to casualty survivors. *If you don’t have a copy yet, download a copy or ask your casualty assistance officer to download it for you.*

This is a comprehensive, compassionate handbook for military widows that can also be helpful to parents who lost a son or daughter in the line of duty. It contains chapters on grief work, children’s reactions, making decisions and everyday coping. The guide was written by a military widow who is also a counselor with a focus on traumatic grief and by a military spouse who is a nurse and crisis responder.

General Support

**American Gold Star Mothers, Inc.**
2128 Leroy Place NW
Washington, DC 20008
202-265-0991
www.goldstarmoms.com
American Gold Star Mothers, Inc. is an organization of mothers whose sons or daughters died in the line of duty or died as a result of injuries sustained while on active duty. Gold Star Mothers states its mission as “[to] stand tall and proud by honoring our children, assisting our veterans, supporting our nation and healing with each other.” It has over 150 chapters nationwide and provides a newsletter. There are minimal national membership dues and chapters usually charge a smaller fee. Husbands and children of members of American Gold Star Mothers may join as associate members.

**American Widow Project**
P.O. Box 1573
Buda, TX 78610
877-297-9436
www.americanwidowproject.org
American Widow Project provides support for military widows, including articles, blogs, podcasts and resources.
Department of Veterans Affairs
810 Vermont Ave. NW
Washington, DC 20420
202-461-6530 (Vet Center Bereavement line)
www.vetcenter.va.gov/Bereavement_Counseling.asp
Email: vet.center@va.gov
Through the VA, family members, including parents, spouses and children of service members who died in the service of their country, can access bereavement counseling (through the Readjustment Counseling Service), including outreach, counseling and referral services. Counseling is provided at community-based vet centers near the families. Send an email or call the number above for the location of the nearest center.

Give an Hour
P.O. Box 5918
Bethesda, MD 20824-5918
www.giveanhour.org
Email: info@giveanhour.org
We understand that individuals who have served in Iraq and Afghanistan — and their families — may need help dealing with the effects of wartime service. We want to help you heal and offer a variety of mental health services to address your needs.

Gold Star Wives of America, Inc.
P.O. Box 361986
Birmingham, AL 35236
888-751-6350
www.goldstarwives.org
Gold Star Wives of America, Inc. provides support services to men and women whose spouses died in the line of duty or from a service disability. Areas of help include legislative information services; volunteer opportunities in community, military and VA hospitals; and online chat groups. There is a minimal annual membership fee; members join local chapters and receive a quarterly newsletter.

Military OneSource
800-342-9647
www.militaryonesource.mil/casualty
Military OneSource is a 24-hour service, provided by the Department of Defense, available to all active duty, Guard and reserve members and their families. Consultants provide information and make referrals on a wide range of issues, including grief and bereavement. Services include consultation online or by telephone. Free face-to-face non-medical counseling sessions (and their equivalent by phone or online) are also available.
National Military Family Association, Inc.
2500 N. Van Dorn St., Suite 102
Alexandria, VA 22302-1601
703-931-6632
www.militaryfamily.org
Email: Info@MilitaryFamily.org
The National Military Family Association not only supports military families – we are military families. Spouses, parents and family members make up our staff and board positions. We speak up on behalf of military families and empower husbands, wives and children to understand and access their benefits.

Navy SEAL Foundation
1619 D St., Bldg. 5326
Virginia Beach, VA 23459
757-363-7490
www.navysealfoundation.org
Email: development@navySEALfoundation.org
The Navy SEAL Foundation’s work focuses on three key areas. Family support services include tragedy assistance and morale-building activities. Educational programs encourage lifelong learning and provide motivation. Legacy activities — for those who make the ultimate sacrifice and for Naval Special Warfare veterans — ensure that service is always honored.

Snowball Express
www.snowballexpress.org
Our mission is to create hope and new memories for the children of our fallen military heroes who died while serving our country since 9/11. Snowball Express hosts annual all-expenses-paid Christmas galas for the families of fallen service members.

Special Operations Warrior Foundation
P.O. Box 13483
Tampa, FL 33681-3483
877-337-7693
www.specialops.org
Email: warrior@specialops.org
The Special Operations Warrior Foundation provides full scholarship grants and educational and family counseling to the surviving children of special operations personnel who die in operational or training missions and immediate financial assistance to severely wounded special operations personnel and their families.

Special Ops Survivors (formerly United Warrior Survivor Foundation)
P.O. Box 181097
Coronado, CA 92178
800-804-UWSF (8973)
www.specialops survivors.org
Special Ops Survivors assists surviving spouses and children of special operations personnel killed in the line of duty since Sept. 11, 2001. Services include emergency financial assistance, financial guidance and planning support, college scholarship grants, educational counseling, professional bereavement counseling and peer-to-peer mentorship, based on need.

**Survivor Outreach Services**
Department of the Army
IMCOM G9, Family and MWR Programs
2455 Reynolds Road, Bldg. 2266
Fort Sam Houston, TX 78234-7588
855-707-2769
www.sos.army.mil

There is no cause greater than taking care of those who lost a soldier in service to our nation. The Army has made a commitment to provide long-term support to survivors of the fallen through the development of the Survivor Outreach Services Program. The program provides survivors with access to dedicated and comprehensive support services such as support groups, life-skills education, benefits milestone management, advocacy and resource information. Financial assistance is also available for long-term financial goals, budget counseling, debt management, estate planning, tax issues and higher education needs. Survivor Outreach Services helps continue the survivor's connection with the Army family and provides services for as long as the survivor desires.

**Tragedy Assistance Program for Survivors**
1777 F St. NW, Suite 600
Washington, DC 20006
800-959-TAPS (8277)
www.TAPS.org

This national organization offers a broad range of support, mentoring and other services to those grieving the loss of a loved one in the armed forces. TAPS services include a nationwide peer support network, information and resources on coping with grief and trauma, online support groups and a quarterly magazine for casualty survivors. These services are free, and no membership dues are charged.

TAPS clients also mark their calendars for Memorial Day weekend in Washington, DC, to attend the annual “National Military Survivor” seminar and “Good Grief Camp” for children and young survivors.

**Travis Manion Foundation**
P.O. Box 1485
Doyelstown, PA 18901
215-348-9080
www.travismanion.com
Email: teamtravis@travismanion.com

The Travis Manion Foundation provides grants to survivors of fallen American heroes, active duty troops, veterans and military family members for service projects, furthering education, physical challenges and everything in between.
USO
Families of the Fallen Support
116 Purple Heart Drive
Dover AFB, DE 19902
302-359-6907
www.uso.org/families-of-the-fallen-support
Email: wfish@uso.org
The USO funds and provides continued support and comfort through partnership with best-in-class organizations to help families cope with their grief and move forward with their lives, including the Tragedy Assistance Program for Survivors, Good Grief Camps for children and “Memory Boxes” with comprehensive resources for kids who lost a parent to help them and their families cope with the loss.

Benefits

Department of Veterans Affairs
810 Vermont Ave. NW
Washington, DC 20420
800-827-1000
www.va.gov
On the VA website, click on “Veteran Services,” then on “Survivor Benefits” for information about VA benefits, including Dependency and Indemnity Compensation, Survivors’ and Dependents’ Educational Assistance, Work-Study Employment Program for Survivors, Home Loan Guaranty, burial benefits, filing for Servicemembers’ Group Life Insurance proceeds, Vocational Rehabilitation and Employment services and Education Program refunds. The site also includes links to other sources of information for survivors.

Social Security Administration
800-772-1213
www.ssa.gov
The Social Security Administration provides information about Social Security benefits.

TRICARE
7700 Arlington Blvd., Suite 5101
Falls Church, VA 22041-5101
North region: 877-874-2273
West region: 888-874-9378
South region: 800-444-5445
www.tricare.mil
On the TRICARE website, you can access specific benefits information by identifying “Who You Are” (e.g., family of deceased active duty member), “Where You Live” (country and ZIP code if in the United States) and “What Plan You Are Using” (e.g., Tricare Prime).
Military Relief Organizations

Military relief organizations are private, nonprofit organizations — one for each service branch — that help service members and their dependents with certain emergency financial needs. They provide financial help in the form of interest-free loans, grants or a combination of loans and grants.

**Air Force Aid Society**
241 18th Street, Suite 202
Arlington, VA 22202
800-769-8951
[www.afas.org](http://www.afas.org)

**Army Emergency Relief**
200 Stovall Street
Alexandria, VA 22332
866-878-6378
[www.aerhq.org](http://www.aerhq.org)

**Navy Marine Corps Relief Society**
875 N. Randolph Street, Suite 225
Arlington, VA 22203-1757
703-696-4904
[www.nmcrs.org](http://www.nmcrs.org)

For Children and Teenagers

**Comfort Zone Camp**
7201 Glen Forest Drive, Suite 301
Richmond, VA 23226
866-488-5679
[www.comfortzonecamp.org](http://www.comfortzonecamp.org)
This organization provides free weekend camps in Virginia, California, Massachusetts and New Jersey for children who have lost a parent.

**Sesame Street Workshop “When Families Grieve”**
“When Families Grieve” is part of an outreach kit, developed by Sesame Workshop, to help families who have suffered the loss of a loved one. Watch the video online, or order the DVD from Military OneSource at [www.militaryonesource.mil](http://www.militaryonesource.mil) or by calling 800-342-9647.
Tragedy Assistance Program for Survivors
1777 F Street NW, Suite 600
Washington, DC 20006
800-959-TAPS (8277)
www.TAPS.org
This national organization offers a broad range of support, mentoring and other services to those grieving the loss of a loved one in the armed forces. TAPS services include a nationwide peer support network, information and resources on coping with grief and trauma, online support groups and a quarterly magazine for casualty survivors. These services are free, and no membership dues are charged. TAPS holds an annual “Good Grief Camp for Young Survivors.”

For Suicide Survivors

The American Association of Suicidology
5221 Wisconsin Ave., NW
Washington, DC 20015
202-237-2280
www.suicidology.org
The American Association of Suicidology is an education and resource association devoted to increasing understanding of suicide. Survivors may find helpful information by looking under “Suicide Loss Survivors.”

Suicide Awareness Voices of Education
8120 Penn Ave. S., Suite 470
Bloomington, MN 55431
952-946-7998
www.save.org
Through the SAVE website, survivors can find information and resources on surviving the suicide of a loved one.
Casualty Assistance by Service Branch

**Air Force**
Casualty Services
Headquarters Air Force Personnel Center
550 C Street West, Suite 48
Randolph Air Force Base, TX 78150
800-433-0048
www.afpc.af.mil/library/casualty.asp

**Army**
Casualty and Mortuary Affairs Operations Center
U.S. Army Human Resources Command
200 Stovall Street
Alexandria, VA 22332-0470
800-626-3317
www.hrc.army.mil (click on “Special Programs” and “Casualty and Mortuary Affairs
Operations Center”)

**Marine Corps**
Headquarters U.S. Marine Corps
Manpower and Reserve Affairs
3280 Russell Road
Quantico, VA 22134
800-847-1597
www.manpower.usmc.mil (click on “Casualty Assistance” under “Top Requests”)

**Navy**
Navy Personnel Command
5720 Integrity Drive
Millington, TN 38055-6200
800-368-3202
www.npc.navy.mil/CommandSupport/CasualtyAssistance/ (Note: website address is case sensitive)
Books and Websites on Grief and Loss

Many of the following books are available at public libraries, bookstores and through online retailers:

Books on Grief and Loss (for adults)

Specific to Military Loss


Other Books


How We Grieve: Relearning the World, by Thomas Attig (Oxford University Press, 2010).


I Wasn't Ready to Say Goodbye: Surviving, Coping and Healing After the Sudden Death of a Loved One, by Brook Noel and Pamela D. Blair (Sourcebooks, Inc., 2008).


No Time to Say Goodbye: Surviving the Suicide of a Loved One, by Carla Fine (Broadway Books/Doubleday, 1999).

Tear Soup: A Recipe for Healing After Loss, by Pat Schwiebert, RN and Chuck Deklyen (Grief Watch, 2010).

To Begin Again: The Journey Toward Comfort, Strength and Faith in Difficult Times, by Naomi Levy (Ballantine, 1999).

Touched by Suicide: Hope and Healing After Loss, by Michael F. Myers, M.D. and Carla Fine (Gotham Books/Penguin, 2006).

When Bad Things Happen to Good People, by Harold Kushner (Knopf Doubleday Publishing, 2004).

Widow to Widow, by Genevieve Davis Ginsburg (DaCapo Press, 2004).
Books on Grief and Loss (for parents of service members who have died)

Heart of a Hawk: One Family’s Sacrifice and Journey Toward Healing, by Deborah Tainsh (Elva Resa Publishing, 2006).

Website Information on Grief and Loss

Specific to Military Loss

Military OneSource
www.militaryonesource.mil
This free 24-hour service, provided by the Department of Defense, is available to all active duty, Guard and reserve members and their families. Consultants provide information and make referrals on a wide range of issues, including grief and bereavement. Services include consultation online or by telephone. Free face-to-face non-medical counseling sessions (or their equivalent by phone or online) are also available. You can reach the program by telephone at 800-342-9647 or through the website.

Tragedy Assistance Program for Survivors
www.TAPS.org
TAPS is a national organization that offers a broad range of support, mentoring and other services to those dealing with military loss.

Books on Grieving Children (for parents)


Helping Teens Cope with Death, by Dougy Center Staff (Dougy Center for Grieving Children, 1999).


Thirty-five Ways to Help a Grieving Child, by Dougy Center Staff (Dougy Center for Grieving Children, 1999).


Websites on Grieving Children (for parents)

KidsHealth.org
www.kidshealth.org
KidsHealth.org has information about children's physical and mental health. The site has articles, links and other information for parents, teenagers and children. From the Parents page, click on “Emotions and Behavior,” then “Feelings and Emotions” for information about helping a child deal with death.

Books on Grief and Loss for Children and Teenagers

Specific to Military Loss

For ages 6 to 12

The Hero in My Pocket, by Marlene Lee (Early Light Press, 2005).

Other Books

For ages 4 to 8


Sad Isn't Bad: A Good-Grief Guidebook for Kids Dealing with Loss, by Michaelene Mundy (One Caring Place, 2010).

For ages 9 to 12


For teenagers


Healing Your Grieving Heart for Teens: 100 Practical Ideas, by Alan D. Wolfelt, Ph.D. (Companion Press, 2002).
For all ages

*Tear Soup: A Recipe for Healing After Loss*, by Pat Schwiebert, RN and Chuck Deklyen (Grief Watch, 2010).

**Websites on Grief and Loss for Children**

The Dougy Center for Grieving Children & Families  
[www.dougy.org](http://www.dougy.org)  
The Dougy Center for Grieving Children & Families’ website provides information and peer support resources for grieving children, teens and adults.

Sesame Street Workshop “When Families Grieve”  
“When Families Grieve” is part of an outreach kit, developed by Sesame Workshop, to help families who have suffered the loss of a loved one. Watch the video online, or order the DVD from Military OneSource at [www.militaryonesource.mil](http://www.militaryonesource.mil) or by calling 800-342-9647.
Coping with the Loss of a Spouse in Military Service

When you lose a husband or wife, you may feel as though the pain will never end. How can you cope with your feelings of loss and grief? If you have children at home, how can you comfort them when you are feeling such sorrow yourself?

The information here is meant to help you with the intense and difficult emotions that come with the death of a spouse in military service. It will also guide you to other resources available to surviving family members of a service member.

An Indescribable Sense of Pain and Loss

Few experiences are as painful as the death of a spouse. If your husband or wife died during military service, you are likely to feel intense emotions — shock, sorrow, anger and possibly guilt. You will grieve not only for the loss of your spouse’s companionship, but for the future that you expected to share. You are likely to wonder if life will ever be “normal” again.

You will suddenly be faced with details of life to carry out alone instead of with your “better half” to turn to for support and sharing. If you have children, you now face the challenges of caring for them alone. If you don’t have children but had hoped to share parenthood with your spouse, you will grieve the loss of that aspect of your life as well. If you are a civilian spouse, you also face the loss of your military community and the loss of that vital part of your identity as a military spouse.

The emotions that you are feeling are complicated and difficult to endure. It is important to let yourself feel the pain when you lose someone you love and to let your grief run its course.

Most people find that over time the intensity of their pain lessens, and they eventually come to feel more like themselves again. Although you may never again feel “the same,” you will reach a new kind of normal, and your sorrow will feel less immediate and raw.

Because a death in the military is sudden, unexpected and can be violent, you may also experience “traumatic reactions” much like a combat soldier would. The images you see on television, the reports you may have read or things others have told you may give you nightmares or cause symptoms of “traumatic stress.” This is a normal reaction to an abnormal event — the death of a loved one in a violent manner. While they can happen concurrently, trauma reactions are different from grief and need to be recognized and supported differently.
Tasks of Grief

No two people experience loss in the same way. Many people feel numb for some time, while others may react with immediate anger. Some people find that the pride they take in their spouse’s service to their country helps them cope, while others may only feel despair.

Both the Department of Veterans Affairs and the Tragedy Assistance Program for Survivors advise military widows and widowers to think in terms of “four tasks” of grief. This approach, developed by psychologists William Worden and Therese Rando, encourages the bereaved to be active, not passive, participants in grief.

The tasks are:

• **Accepting the reality of your loss.** This includes understanding that the loss has occurred and that the death can’t be reversed. As General Jimmy Doolittle wrote after the death of his son, serving in the Air Force, “Only when someone very near and dear to one leaves does one appreciate the stark tragedy of death. Even then, nature tends to cushion the initial shock, and the thought ‘he is gone’ does not carry the later realization of finality and permanence that comes only with the final indisputable understanding that ‘we will never see him again.’”

• **Mourning the death of a loved one.** Grief hurts, and there is no easy way around this fact. We mourn, or physically feel the pain of our loss, because we loved so much. Some people try to distract themselves from their pain by acting as though little has changed or by filling their days with activities. But although this approach may make you feel better for a while, a broken heart must heal. If you don’t allow yourself to grieve, your sorrow may stay buried and return in more painful ways.

Well-meaning friends may suggest at some point that it is time to “get over” your loss, or that you should distract yourself by taking a trip or becoming extra busy. You can explain to them that it is important that you grieve and that the kind of pain you are feeling can take a long time to lessen. During this time, try to remember the life that was lived and the wonderful meaning your spouse gave to your own life, instead of focusing on the death and the loss.

• **Adjusting to the environment in which your husband or wife is missing.** It can take time to become completely aware of the new roles you will need to take on and the skills you will need to learn. This can be complicated by moving away from military life and the changes that must be made — in some cases before you are ready. Reach out for support when you need it.

• **Forming a new identity.** Building a new life without your spouse takes time, too. Learning new skills, forming new social connections not based on the military community and deriving satisfaction from an identity that is not intertwined with your spouse’s are all critical to grieving and becoming whole again.

It is important to keep in mind that the tasks are a natural progression, and there is no time line according to which they must be completed. The tasks can overlap or take a longer or shorter time to accomplish. The process of grief can’t be rushed, nor should it be.
Coping with Your Loss

The death of a spouse takes an enormous toll, both emotionally and physically. You are likely not to “be yourself” for some time. The following guidelines may help you navigate this very difficult time:

• *Express your feelings.* Some people find it helpful to cry, pray or spend time talking about their loss with friends or family members. Others are so stunned that they have difficulty expressing their feelings about what has happened. If you find it hard to express your feelings, you may want to write them down in a journal.

• *Take care of yourself.* It’s easy to neglect yourself when your thoughts are elsewhere. Try to eat well, even if it means eating small portions over the day instead of regular meals. Go for walks if possible, and take naps if they make you feel better.

• *Let others take care of you.* Often friends and neighbors want to help, but don’t know what to do. Let them take the load of everyday duties away from you. When someone says, “Let me know what I can do to help,” take them up on it. “It would help if you could do my grocery shopping this week”—or take care of your laundry for a while, vacuum and dust, bring you a meal or simply sit with you or go for a walk with you. If you have young children, you may want to ask a friend or relative to come live with you for a while to help with everyday tasks.

• *Stay in touch with others.* Spending time alone with your thoughts can be an important part of the healing process, but too much solitude may leave you feeling isolated from the support you need. Reach out to people who listen well, such as family, friends, clergy members and sympathetic co-workers. It can be especially helpful to talk with other people who have experienced a loss similar to yours and can understand the full range of how you are feeling. The resource list in this notebook can help you find support meant especially for people whose spouses have died in military service.

• *Respect your beliefs.* If spiritual beliefs are part of your life, they can be a great comfort after a loss. If your spouse’s death has caused you to question your beliefs, try not to feel guilty — this is a normal part of grieving for many people. The sudden, traumatic death of someone who is so young and vital can shatter our “assumptive reality” and cause us to question many aspects of our belief system. Even if you haven’t been religiously observant for some time, a sensitive clergy member will understand if you seek help coping with your loss. If you have been out of touch with your faith, you could begin by simply saying, “I’m not sure what I believe any more, but I’m feeling sad and confused and wondered if you could help.”

• *Treasure your memories.* When you feel ready, take time to remember what you treasure most about your spouse. You may want to find a special way to honor him or her — by making an album of photographs and written memories, starting a website where friends and relatives can post pictures and thoughts, making a charitable contribution in your spouse’s memory or planting a tree in a place that was meaningful to him or her.
Helping Your Younger Children

If you have children at home, you will have the doubly difficult task of helping them cope with their feelings of grief while you yourself are grieving. You may want to keep the following in mind:

- **Share your feelings in appropriate ways.** Saying that you feel sad lets your child know that it’s all right to show his or her feelings. But angry outbursts or uncontrollable crying may frighten your child and make him or her less likely to talk with you, because he or she is afraid of adding to your worries. Try to save your most intense feelings for when you are with another adult. If your loss is very recent and your grief very fresh, make arrangements for your child to play at a friend’s house to give you some time for emotional release.

- **Help your child talk about the loss.** Let your child know that it’s normal to feel sad or worried and to miss his or her parent very much. Often young children have a hard time putting their feelings into words. You can help by providing tools to help your child express his or her feelings — finger paints, modeling clay, paper, crayons or markers.

- **Help your child avoid extra stress from television and movies.** Your child — and you — are likely to be in a heightened state of anxiety as you grieve. Try to limit your family’s exposure to TV news and suspenseful or violent programs. Try nature programs or comforting “family” movies.

- **Talk with your child’s teachers.** Make sure that your child’s teachers — including gym teachers and other specialty teachers — know what your child is going through. Ask them to be sensitive to your child’s loss and to let you know if your child is having any behavior changes, such as crying spells or angry outbursts.

- **Try to keep up basic family routines.** Familiar activities — baseball practice, choir, play dates — can be very comforting to a child who is going through a difficult time. Ask a friend to help with the logistics. You may be too tired to face much traffic right now. Continuing family routines such as bedtime stories, family games and walks to a park or playground can be a source of strength and comfort for all of you.

Helping Your Teenager

Teenagers, too, need reassurance and opportunities to talk about the loss of their parent. Many teenagers are reluctant to discuss their feelings with their surviving parent, because they are afraid of adding to the parent’s grief and stress.

Let your teenager know that you are available to talk, even though you are feeling sad. Make sure your teenager also has opportunities to talk with another trusted adult — a coach, teacher, guidance counselor or leader of your place of worship. Many teenagers also benefit from one-on-one counseling with an expert who understands the deep feelings of grieving teenagers.

Your teenager may also find it helpful to keep a journal during this time and in the months to come.
Coping with Holidays and Anniversaries

Holidays, when thoughts turn to family gatherings and memories, can be especially painful after the death of a spouse, causing you to re-experience feelings of intense grief and loss. The first year can be especially painful. Your husband’s or wife’s birthday, the anniversary of his or her death or your wedding anniversary are also likely to be extremely difficult. The following suggestions may help:

• **Prepare for your feelings ahead of time.** Talk with family members and friends as holidays, birthdays and anniversaries approach, and plan together a way to acknowledge your loss. You may want to set aside a time to share memories. Or you may want to make a donation of money, used clothing or toys to a homeless shelter in your husband’s or wife’s memory.

• **Think about changing how you acknowledge the holidays.** If your spouse died near the holidays, your grief may be so intense that usual celebrations are too difficult to participate in.

If it will be too painful to be in your home with reminders of your husband or wife around you, you may want to think about spending the holidays at a sensitive friend’s or relative’s home. Or you may want to stay home but keep holiday outings to a minimum. If you can, go to a restaurant or to someone else’s house to avoid the stress of preparing a holiday meal.

• **If you have children at home, it may be especially stressful to try to celebrate the holidays for them while enduring your grief.** You can ask a friend or relative to help you by inviting your children to events with their family. “I just can’t gather the energy to do the usual holiday things. Do you think you could take Keisha to see the lights in the park with your family?” You may be too exhausted and distracted to even think about shopping, but want your children to have some special gifts. You can ask a friend to help with this, too. “Jim has his heart set on a new computer game, but I just can’t face the stores. If I give you the money can you pick it up when you do your shopping?” Most people are aching to do something to help a bereaved friend and will be relieved to know of a specific way to help you.

Finding Support

Many people find it helpful to talk about their grief with someone who understands what they are going through. Expert counselors and support groups exist that can provide you with support and understanding and suggest ways to handle the challenges you face.

The following resources can help you and your family:

**American Widow Project**

877-297-9436

[www.americanwidowproject.org](http://www.americanwidowproject.org)

The American Widow Project provides support for military widows including newsletters, blogs, weekend getaways and a support line answered by others who have lost a loved one.
Casualty Assistance
Each service branch has specially trained casualty assistance officers to provide compassionate assistance to casualty survivors.

• **Army Casualty Assistance** 800-626-3317
• **Marine Corps Casualty Assistance** 800-847-1597
• **Navy Casualty Assistance/Family Liaison** 800-368-3202
• **Air Force Casualty Assistance** 800-433-0048

Department of Veterans Affairs
Bereavement counseling (through the Readjustment Counseling Service)
202-273-9116 (Vet Center Bereavement line)
[www.vetcenter.va.gov/Bereavement_Counseling.asp](http://www.vetcenter.va.gov/Bereavement_Counseling.asp)
Email: vet.center@va.gov
The VA provides bereavement counseling (including outreach, counseling and referral services) to family members, including parents, spouses and children of service members who died in the service of their country. Counseling is provided at community-based vet centers near the families. Send an email or call the number above for the location of your nearest center.

Give an Hour
P.O. Box 5918
Bethesda, MD 20824-5918
[www.giveanhour.org](http://www.giveanhour.org)
Email: info@giveanhour.org
We understand that individuals who have served in Iraq and Afghanistan — and their families — may need help dealing with the effects of wartime service. We want to help you heal and offer a variety of mental health services to address your needs.

Gold Star Wives of America, Inc.
888-751-6350
[www.goldstarwives.org](http://www.goldstarwives.org)
Gold Star Wives of America, Inc. provides support services to men and women whose spouses died in active duty or from a service disability. Areas of help include legislative information services (on issues such as Dependency and Indemnity Compensation Direct Deposit, Medicare Subvention and Federal Employees Health Benefits updates to military beneficiaries); volunteer opportunities in community, military and VA hospitals; and online chat groups. Minimal annual membership dues are charged; members join local chapters and receive a quarterly newsletter.
Military OneSource

800-342-9647
www.militaryonesource.mil/casualty

This free 24-hour service, provided by the Department of Defense, is available to all active duty, Guard and reserve members and their families. Consultants provide information and make referrals on a wide range of issues, including coping with the loss of a loved one. Services include consultation online or by telephone. Free face-to-face non-medical counseling sessions (or their equivalent by phone or online) are also available.

National Military Family Association

National Military Family Association, Inc.
2500 N. Van Dorn St., Suite 102
Alexandria, VA 22302-1601
703-931-6632
www.militaryfamily.org
Email: Info@MilitaryFamily.org

The National Military Family Association not only supports military families — we are military families. Spouses, parents and family members make up our staff and board positions. We speak up on behalf of military families and empower husbands, wives and children to understand and access their benefits.

Navy SEAL Foundation

1619 D St., Bldg. 5326
Virginia Beach, VA 23459
757-363-7490
www.navysealfoundation.org
Email: development@navySEALfoundation.org

The Navy SEAL Foundation’s work focuses on three key areas. Family support services include tragedy assistance and morale-building activities. Educational programs encourage lifelong learning and provide motivation. Legacy activities — for those who make the ultimate sacrifice and for Naval Special Warfare veterans — ensure that service is always honored.

Survivor Outreach Services

Department of the Army
IMCOM G9, Family and MWR Programs
2455 Reynolds Road, Bldg. 2266
Fort Sam Houston, TX 78234-7588
855-707-2769
www.sos.army.mil

There is no cause greater than taking care of those who have lost a soldier in service to our nation. The Army has made a commitment to provide long-term support to survivors of the fallen through the development of the Survivor Outreach Services Program. The program
provides survivors with access to dedicated and comprehensive support services such as support groups, life-skills education, benefits milestone management, advocacy and resource information. Financial assistance is also available for long-term financial goals, budget counseling, debt management, estate planning, tax issues and higher education needs. Survivor Outreach Services helps continue the survivor’s connection with the Army family and provides services for as long as the survivor desires.

**Tragedy Assistance Program for Survivors**

800-959-TAPS (8277)

[www.TAPS.org](http://www.TAPS.org)

TAPS is a national organization that offers a broad range of support, mentoring and other services to those grieving the loss of a loved one in the armed forces. TAPS services include a nationwide peer support network, information and resources on coping with grief and trauma, online support groups and a quarterly magazine for casualty survivors. These services are free, and no membership dues are charged.

TAPS clients also mark their calendars for Memorial Day weekend in Washington, DC, to attend the annual “National Military Survivor” seminar and “Good Grief Camp” for children and young survivors.

**Travis Manion Foundation**

P.O. Box 1485
Doylestown, PA 18901
215-348-9080

[www.travismanion.com](http://www.travismanion.com)

Email: teamtravis@travismanion.com

The Travis Manion Foundation provides grants to survivors of fallen American heroes, active duty troops, veterans and military family members for service projects, furthering education, physical challenges and everything in between.

**USO**

Families of the Fallen Support
116 Purple Heart Drive
Dover AFB, DE 19902
302-359-6907

[www.uso.org/families-of-the-fallen-support](http://www.uso.org/families-of-the-fallen-support)

Email: wfish@uso.org

The USO funds and provides continued support and comfort through partnership with best-in-class organizations to help families cope with their grief and move forward with their lives, including the Tragedy Assistance Program for Survivors, Good Grief Camps for children and “Memory Boxes” with comprehensive resources for children who lost a parent to help them and their families cope with the loss.
Your Military Support Services

Each service branch sponsors information, referral and support programs for service members and their families. You can call or visit any installation Army Community Service Center, Marine Corps Community Services, Fleet and Family Support Center or Airman and Family Readiness Center regardless of your branch affiliation.

If you aren't near an installation, National Guard Family Assistance Centers are available in every state. The Local Community Resources Finder on the National Guard Family Program website at www.jointservicessupport.org will identify your closest center.
Coping with the Loss of a Son or Daughter in Military Service

When you lose a son or daughter, you may feel as though the pain will never end. How can you cope with your feelings of loss and grief? How can you comfort others who are sharing your loss?

The information here is meant to help you with the intense and difficult emotions that come with the death of a son or daughter. It will also guide you to other resources available to surviving family members of a service member.

An Indescribable Sense of Pain and Loss

Few experiences are as overwhelming as the death of a child, no matter what the child’s age. If your son or daughter died during military service, you are likely to feel intense emotions—shock, sorrow, anger and possibly guilt. You will grieve not only for the loss of your child’s companionship, but for the future that your son or daughter will not have, and that you will be unable to share.

It is important to understand that the process of grieving can’t be rushed and shouldn’t be. It is also important to let yourself feel the pain when you lose someone you love. Most people find that over time, the intensity of their grief lessens and that they eventually come to feel more like themselves again. Although you may never again feel “the same,” you will reach a new kind of normal, and your sorrow will feel less immediate and raw.

Because a death in the military is sudden, unexpected and can be violent, you may also experience “traumatic reactions” much like a combat soldier would. The images you see on television, the reports you may have read or things others have told you may give you nightmares or cause symptoms of “traumatic stress.” This is a normal reaction to an abnormal event — the death of a loved one in a violent manner. While they can happen concurrently, trauma reactions are different from grief and need to be recognized and supported differently.

Tasks of Grief

It is important to keep in mind that no two people experience loss in the same way. Many parents feel numb for some time, while others may react with anger. Some parents find that the pride they take in their child’s service to his or her country helps them cope, while other parents may only feel despair.

It may help to know that your child had already achieved something amazing — something far beyond the rest of America’s youth. While you may think that you have “lost” the years of work and emotion you invested in your son or daughter and are bombarded with thoughts of futility, of someone’s mistake, of what “should have — would have — could have been,” you must forever know that there is no futility in the death of one whose living had so much merit. You
don't have to let what your son or daughter could have been take away any of the glory of who they already were.

Each one of those we love had already risen far above the rest of our society in character, courage, honor and ability. Not an atom of their achievement can ever be lost or taken back. You can be proud of your son or daughter. Your deceased warrior deserves your pride and has earned it. If your son or daughter had lived, they would be proud today of who they are and what they are doing. Now it's our duty to be proud for them.

Both the Department of Veterans Affairs and the Tragedy Assistance Program for Survivors advise casualty survivors to think in terms of “four tasks” of grief. This approach, developed by psychologists William Worden and Therese Rando, encourages the bereaved to be active, not passive, participants in grief.

The tasks are:

- **Accepting the reality of your loss.** This includes understanding that the loss has occurred and that the death can't be reversed. As General Jimmy Doolittle said after the death of his son serving in the Air Force, “Only when someone very near and dear to one leaves does one appreciate the stark tragedy of death. Even then, nature tends to cushion the initial shock, and the thought, 'he is gone' does not carry the later realization of finality and permanence that comes only with the final indisputable understanding that 'we will never see him again.'”

- **Mourning the death of our loved one.** Grief hurts, and there is no easy way around this fact. We mourn, or physically feel the pain of our loss, because we loved so much. Some people try to distract themselves from their pain by acting as though little has changed or by filling their days with activities. Although this approach may make you feel better for a while, a broken heart must heal. If you don't allow yourself to grieve, your sorrow may stay buried and return in more painful ways.

Well-meaning friends may suggest at some point that it is time to “get over” your loss, or that you should distract yourself by taking a trip or becoming extra busy. You can explain to them that it is important that you grieve, and that the kind of pain you are feeling can take a long time to lessen. During this time, try to remember the life your son or daughter lived, and the wonderful meaning that your child gave to your own life, instead of focusing on the death and the loss.

- **Adjusting to the environment in which your son or daughter is missing.** If your son or daughter carried out certain tasks for you, you will need to learn to perform them or find other ways to get them done. Reach out for support when you need it.

- **Forming a new identity.** This means channeling the emotional energy that was part of your relationship with your son or daughter into another positive direction — for example, into a different relationship — with your spouse, with work (paid or volunteer), with your other children or with your grandchildren.

It is important to keep in mind that the tasks are a natural progression, and there is no timeline
according to which they must be completed. The tasks can overlap or take a longer or shorter time to accomplish. The process of grief can't be rushed, nor should it be.

Coping with Your Loss

The death of a child takes an enormous toll on parents, both emotionally and physically. You are likely not to “be yourself” for some time. The following guidelines may help you navigate this very difficult time:

• Express your feelings. Some parents find it helpful to cry, pray or spend a lot of time talking about their child with friends or family members. Others are so stunned that they have difficulty expressing their feelings about what has happened. If you find it hard to express your feelings, you may want to write them down in a journal.

One mother who lost her son in military service says that in the months after his death she sometimes took a “Tom day” — a day when she stayed indoors, played his favorite music and looked at photo albums she had made to remember his life. The days were painful for her, but it would have been more painful in the long term not to have experienced them.

• Take care of yourself. It’s easy to neglect yourself when your thoughts are elsewhere. Try to eat well, even if it means eating small portions over the day instead of regular meals. Go for walks if possible, and take naps if they make you feel better.

• Let others take care of you. Often friends and neighbors want to help, but don’t know what to do. Let them take the load of everyday duties away from you. When someone says, “Let me know what I can do to help,” take them up on it. “It would help if you could do my grocery shopping this week,” — or take care of your laundry for a while, vacuum and dust, bring you a meal or simply sit with you or go for a walk with you.

• Stay in touch with others. Spending time alone with your thoughts can be an important part of the healing process, but too much solitude may leave you feeling isolated from the support you need. Reach out to people who listen well — family, friends, clergy members and sympathetic co-workers. It can be especially helpful to talk with other people who have experienced a loss similar to yours and can understand the full range of how you are feeling. The resource list in this notebook can help you find support meant especially for parents of sons or daughters who have died in military service.

• Respect your beliefs. If spiritual beliefs are part of your life, they can be a great comfort after a loss. If your child’s death has caused you to question your beliefs, try not to feel guilty — this is a normal part of grieving for many people. The sudden, traumatic death of someone who is so young and vital can shatter our “assumptive reality” and cause us to question many aspects of our belief system. Even if you haven’t been religiously observant for some time, a sensitive clergy member will understand if you seek help coping with your loss. If you have been out of touch with your faith, you could begin by simply saying, “I’m not sure what I believe any more, but I’m feeling sad and confused and wondered if you could help.”
• Treasure your memories. When you feel ready, take time to remember what you treasure most about your son or daughter. You may want to find a special way to honor your child — by making an album of photographs and written memories, starting a website where your child’s friends can post pictures and thoughts, making a charitable contribution in your child’s memory or planting a tree in a place that was significant to your son or daughter.

• Make major changes slowly. It’s possible that friends or relatives may suggest that you move to a different home to “get away from the memories” of your son or daughter, or that you quit your job to rest. But it’s a good idea to postpone making major changes until you’ve had time to adjust to life without your child. A familiar house, neighbors and co-workers can provide a great sense of comfort and stability during a difficult period. Staying close to others who knew your son or daughter can be comforting and means that you will have people around who can share memories with you of your child. Taking life one day at a time can help you make the right decisions if and when you feel ready to enter a new phase of life.

Coping with Holidays and Anniversaries

Holidays, when thoughts turn to family gatherings and memories, can be especially painful after the death of a son or daughter, causing you to re-experience feelings of intense grief and loss. The first year can be especially painful. Your child’s birthday and the anniversary of his or her death are also likely to be extremely difficult. The following suggestions may help:

• Prepare for your feelings ahead of time. Talk with family members and friends as holidays, birthdays and anniversaries approach, and plan together a way to acknowledge your loss. You may want to set aside a time to share memories of your son or daughter. Or you may want to make a donation of money, used clothing or toys to a homeless shelter in your son’s or daughter’s memory; light a candle at a family meal; or attend a religious service together.

• Think about changing how you acknowledge the holidays. If your son or daughter died near the holidays, your grief may be so intense that usual celebrations are too difficult to participate in. If it will be too painful to be in your home with reminders of your son or daughter around you, you may want to think about spending the holidays at a sensitive friend’s or relative’s home. Or you may want to stay home but keep holiday outings to a minimum. If you can, go to a restaurant or to someone else’s house to avoid the stress of preparing a holiday meal.

• If you have younger children at home, it may be especially stressful to try to celebrate the holidays for them while enduring your grief. You can ask a friend or relative to help you by inviting your children to events with their family. “I just can’t gather the energy to do the usual holiday things. Do you think you could take Keisha to see the lights in the park with your family?” You may be too exhausted and distracted to even think about shopping, but want your children to have some special gifts. You can ask a friend to help with this, too. “Jim has his heart set on a new computer game, but I just can’t face the stores. If I give you the money, can you pick it up when you do your shopping?” Most people are aching to do something to help a bereaved friend and will be relieved to know of a specific way to help you.
Finding Support

Losing a son or daughter is one of the most difficult things a person can endure. You and your family may find it easier to cope with the days and months ahead with the help of a counselor, clergy member or therapist. (There are counselors and therapists who specialize in working with families as a group or with both groups and individuals.) If you have other children, they may find it easier to bring up their worries with another adult, especially if they sense that it is upsetting to you to talk about their sibling’s death.

The loss of a son or daughter can also strain a marriage — especially if you and your spouse tend to express your emotions in different ways. A counselor can help you strengthen your marriage as you face this difficult time.

The following resources can help you and your family deal with grief, traumatic stress and the other challenges you may be facing:

American Gold Star Mothers, Inc.
2128 Leroy Place NW
Washington, DC 20008
202-265-0991
www.goldstarmoms.com
American Gold Star Mothers, Inc. is an organization of mothers whose sons or daughters died in the line of duty in the armed forces of the United States or who died as a result of injuries sustained in such service. Gold Star Mothers states its mission as “[to] stand tall and proud by honoring our children, assisting our veterans, supporting our nation and healing with each other.” Gold Star Mothers has over 150 chapters nationwide and provides a newsletter.

Casualty Assistance

Each service branch has specially trained casualty assistance officers to provide compassionate assistance to casualty survivors.

• Army Casualty Assistance 800-626-3317
• Marine Corps Casualty Assistance 800-847-1597
• Navy Casualty Assistance/Family Liaison 800-368-3202
• Air Force Casualty Assistance 800-433-0048
Department of Veterans Affairs
Bereavement counseling (through the Readjustment Counseling Service)
202-273-9116 (Vet Center Bereavement line)
www.vetcenter.va.gov/Bereavement_Counseling.asp
Email: vet.center@va.gov
The VA provides bereavement counseling (including outreach, counseling and referral services) to family members, including parents, spouses and children of service members who died in the service of their country. Counseling is provided at community-based vet centers near the families. Send an email or call the number above for the location of your nearest center.

Give an Hour
P.O. Box 5918
Bethesda, MD 20824-5918
www.giveanhour.org
Email: info@giveanhour.org
We understand that individuals who have served in Iraq and Afghanistan — and their families — may need help dealing with the effects of wartime service. We want to help you heal, and offer a variety of mental health services to address your needs.

Military OneSource
800-342-9647
www.militaryonesource.mil/casualty
This free 24-hour service, provided by the Department of Defense, is available to all active duty, Guard and reserve members and their families. Consultants provide information and make referrals on a wide range of issues. Services include consultation online or by telephone. Free face-to-face non-medical counseling sessions (or their equivalent by phone or online) are also available.

National Military Family Association
National Military Family Association, Inc.
2500 N. Van Dorn St., Suite 102
Alexandria, VA 22302-1601
703-931-6632
www.militaryfamily.org
Email: Info@MilitaryFamily.org
The National Military Family Association not only supports military families – we are military families. Spouses, parents and family members make up our staff and board positions. We speak up on behalf of military families and empower husbands, wives and children to understand and access their benefits.
Navy SEAL Foundation
1619 D St., Bldg. 5326
Virginia Beach, VA 23459
757-363-7490
www.navysealfoundation.org
Email: development@navySEALfoundation.org
The Navy SEAL Foundation's work focuses on three key areas. Family support services include tragedy assistance and morale-building activities. Educational programs encourage lifelong learning and provide motivation. Legacy activities — for those who make the ultimate sacrifice and for Naval Special Warfare veterans — ensure that service is always honored.

Survivor Outreach Services
Department of the Army
IMCOM G9, Family and MWR Programs
2455 Reynolds Road, Bldg. 2266
Fort Sam Houston, TX 78234-7588
855-707-2769
www.sos.army.mil
There is no cause greater than taking care of those who have lost a soldier in service to our nation. The Army has made a commitment to provide long-term support to survivors of the fallen through the development of the Survivor Outreach Services Program. The program provides survivors with access to dedicated and comprehensive support services such as support groups, life-skills education, benefits milestone management, advocacy and resource information. Financial assistance is also available for long-term financial goals, budget counseling, debt management, estate planning, tax issues and higher education needs. Survivor Outreach Services helps continue the survivor's connection with the Army family and provides services for as long as the survivor desires.

Tragedy Assistance Program for Survivors
800-959-TAPS (8277)
www.TAPS.org
TAPS is a national organization that offers a broad range of support, mentoring and other services to those grieving the loss of a loved one in the armed forces. TAPS services include a nationwide peer support network, information and resources on coping with grief and trauma, online support groups and a quarterly magazine for casualty survivors. These services are free, and no membership dues are charged.

TAPS clients also mark their calendars for Memorial Day weekend in Washington, DC, to attend the annual “National Military Survivor” seminar and “Good Grief Camp” for children and young survivors.
Travis Manion Foundation
P.O. Box 1485
Doylestown, PA 18901
215-348-9080
www.travismanion.com
Email: teamtravis@travismanion.com
The Travis Manion Foundation provides grants to survivors of fallen American heroes, active
duty troops, veterans and military family members for service projects, furthering education,
physical challenges and everything in between.

USO
Families of the Fallen Support
116 Purple Heart Drive
Dover AFB, DE 19902
302-359-6907
www.uso.org/families-of-the-fallen-support
Email: wfish@uso.org
The USO funds and provides continued support and comfort through partnership with best-
in-class organizations to help families cope with their grief and move forward with their lives,
including the Tragedy Assistance Program for Survivors, Good Grief Camps for children and
“Memory Boxes” with comprehensive resources for kids who lost a parent to help them and their
families cope with the loss.

Your Military Support Services
Each service branch sponsors information, referral and support programs for service members
and their families. You can call or visit any installation Army Community Service Center, Marine
Corps Community Services, Fleet and Family Support Center or Airman and Family Readiness
Center regardless of your branch affiliation.

If you aren’t near an installation, National Guard Family Assistance Centers are available in every
state. The Local Community Resources Finder on the National Guard Family Program website
at www.jointservicesupport.org will identify your closest center.
Helping a Child Deal with Death

What can an adult say to a child following the death of a beloved family member or friend? Children often ask probing or painful questions. For a grieving adult, it may seem daunting to have to explain death to a child, especially when there are no simple answers. The following guidelines may make this process easier.

Some Guidelines

• *It is OK to say you don’t know the answer to a child’s question.* You can even say, “No one knows for sure, but this is what I think.”

• *Consider a child’s age and ability to understand complex ideas.* Many experts believe children do not have a mature understanding of death until about age eight or nine. Younger children may think that being dead is temporary and that the dead person will return in the future.

• *Use precise terms when talking about death.* People typically refer to “losing” a loved one. Children may interpret this literally and assume that the person can be found. You should also explain that being dead means that the body has stopped working and that it cannot be fixed. It no longer feels cold or gets hungry. The good side of this is that a dead body does not feel any more hurt or pain.

• *If the child asks whether you will die, respond that everybody dies someday,* but that you hope to live to do things with the family for a long time.

• *Remember that children cannot tolerate long periods of sadness.* This means that they may want to play and participate in their usual activities. This does not mean that they didn’t love the person who died, nor does it mean that they are being disrespectful. It’s OK to permit or encourage children to have fun as they did before the death.

• *Changes in the child’s behavior or patterns might be signs that the child is experiencing problems associated with the death.* In these instances, it’s appropriate to obtain advice from a specialist in child bereavement counseling.

Knowing They Are Not Alone

Many children benefit by participating in bereavement groups with other children who have suffered loss, like the TAPS Good Grief Camp for Young Survivors. They discover they are not alone. Children hate to be different from their peers and being bereaved makes them different. (To find out more about the camp and about other ways that TAPS supports families, visit TAPS online at [www.TAPS.org](http://www.TAPS.org), or call 800-959-TAPS.)

Although you may not know what to say, don’t avoid bereaved children. Tell them that you love them and, although you may be sad and crying, you will always love them and take care of them. Also, learn to express your own grief. You’ll find the strength to carry out these suggestions, and you and the child will feel better as a result.
**Finding Support**

Many people find it helpful to talk about their grief with someone who understands what they are going through. Expert counselors and support groups exist that can provide you with support and understanding and suggest ways to handle the challenges you face.

The following resources can help you and your family:

**Give an Hour**
P.O. Box 5918
Bethesda, MD 20824-5918
[www.giveanhour.org](http://www.giveanhour.org)
Email: info@giveanhour.org
We understand that individuals who have served in Iraq and Afghanistan — and their families — may need help dealing with the effects of wartime service. We want to help you heal and offer a variety of mental health services to address your needs.

**Military OneSource**
800-342-9647
[www.militaryonesource.mil/casualty](http://www.militaryonesource.mil/casualty)
This free 24-hour service, provided by the Department of Defense, is available to all active duty, Guard and reserve members and their families. Consultants provide information and make referrals on a wide range of issues. Free face-to-face non-medical counseling sessions (or their equivalent by phone or online) are also available.

**National Military Family Association**
National Military Family Association, Inc.
2500 N. Van Dorn St., Suite 102
Alexandria, VA 22302-1601
703-931-6632
[www.militaryfamily.org](http://www.militaryfamily.org)
Email: Info@MilitaryFamily.org
The National Military Family Association not only supports military families – we are military families. Spouses, parents and family members make up our staff and board positions. We speak up on behalf of military families and empower husbands, wives and children to understand and access their benefits.
The Navy SEAL Foundation's work focuses on three key areas. Family support services include tragedy assistance and morale-building activities. Educational programs encourage lifelong learning and provide motivation. Legacy activities — for those who make the ultimate sacrifice and for Naval Special Warfare veterans — ensure that service is always honored.

Snowball Express

Our mission is to create hope and new memories for the children of our fallen military heroes who died while serving our country since 9/11. Snowball Express hosts annual all-expenses-paid Christmas galas for the families of fallen service members.

Special Operations Warrior Foundation

The Special Operations Warrior Foundation provides full scholarship grants and educational and family counseling to the surviving children of special operations personnel who die in operational or training missions and immediate financial assistance to severely wounded special operations personnel and their families.

Tragedy Assistance Program for Survivors

TAPS is a national organization that offers a broad range of support, mentoring and other services to those grieving the loss of a loved one in the armed forces. TAPS services include a nationwide peer support network, information and resources on coping with grief and trauma, online support groups and a quarterly magazine for casualty survivors. These services are free, and no membership dues are charged.

TAPS clients also mark their calendars for Memorial Day weekend in Washington, DC, to attend the annual “National Military Survivor” seminar and “Good Grief Camp” for children and young survivors.
The Travis Manion Foundation provides grants to survivors of fallen American heroes, active duty troops, veterans and military family members for service projects, furthering education, physical challenges and everything in between.

USO

The USO funds and provides continued support and comfort through partnership with best-in-class organizations to help families cope with their grief and move forward with their lives, including the Tragedy Assistance Program for Survivors, Good Grief Camps for children and “Memory Boxes” with comprehensive resources for kids who have lost a parent to help them and their families cope with the loss.

Your Military Support Services

Each service branch sponsors information, referral and support programs for service members and their families. You can call or visit any installation Army Community Service Center, Marine Corps Community Services, Fleet and Family Support Center or Airman and Family Readiness Center regardless of your branch affiliation.

If you aren't near an installation, National Guard Family Assistance Centers are available in every state. The Local Community Resources Finder on the National Guard Family Program website at www.jointservicessupport.org will identify your closest center.
Other Important Documents

Other important documents that you will want to keep ready and organized include:

• Civilian death certificates (These can be purchased through the funeral home. Twelve copies are recommended.)

• Marriage certificate

• Divorce decree

• Immigration documents

• Naturalization papers

• Adoption or custody documents

• DD form 214 (Certificate of Release or Discharge from Active Duty)

• DD form 215 (Changes to DD form 214 Certificate of Release or Discharge from Active Duty—if applicable)

• Guardianship papers (for establishing trust funds for children)

• Social Security numbers/cards for all family members

• Wills and deeds of trust

• Insurance policies (life, home, vehicles, etc.)

• Income tax records (past three years)

• Documents referring to bank accounts, loans, securities, etc.

• References to safe deposit boxes