



# **Tri-Border Phone Booklet**



**Numbers  
You need  
the Most**



*Find this booklet on the shelf at:  
Airman & Family Readiness Center  
Army Community Service  
[www.usaqschinnen.eur.army.mil](http://www.usaqschinnen.eur.army.mil)*

*Updated: 14 Sept 2012  
**New Exchange Hours***

"DoD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DoD telephones constitutes consent to communications security telephone monitoring."

This booklet is compliments of the  
Geilenkirchen, Airman & Family Readiness Center

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## **How-To-Dial Information**

### **From Germany/Netherlands to the USA**

**00-1-area code-seven digit #**

**example: 00-1-513-555-7777**

### **From the USA to Germany**

**011-49-omit 0 from the German #**

**example: 011-49-2451-4444**

### **From Germany to Netherlands**

**00-31-omit 0 from the Dutch #**

**example: 00-31-45-526-1111**

### **From Netherlands to Germany**

**00-49-omit 0 from the German #**

**example: 00-49-2451-5555**

## **Off Base Directory & AT&T Assistance**

English-speaking Operator (Germany) 11837

English-speaking Operator (Europe) 11834

AT&T Netherlands 0800-022-9111

AT&T Germany 0-800-225-5288 Cell 0-800-225-5288

**USAA in Europe-local/cell phone**

**00800-531-81110**

**Claims**

**00800-531-82220**

**USAA in USA**

**1-800-286-8257**

**USAA Bank in USA (toll free)**

**00-800-531-2265**

## Emergency Numbers

<b>Fire, Police, Ambulance</b>	<b>112</b>
<b>Command Post (Geilenkirchen)</b>	<b>02451-63-5555</b>
<b>Base Operator (Geilenkirchen)</b>	<b>02451-63-88</b>
<b>Base Operator (JFC Brunssum)</b>	<b>045-526-2222</b>
<b>Base Operator (Schinnen)</b>	<b>360-1110/046-443-7199</b>
<b>Base Operator (Kalkar)</b>	<b>02824-900</b>
<b>Aachen Hospital</b>	<b>0241-800</b>
<b>Heerlen Hospital</b>	<b>045-576-6666</b>
<b>GK 470 ABS Medical Clinic</b>	<b>02451-99-3200</b>
<b>GK International MP</b>	<b>02451-63-4819</b>
<b>GK Security Forces</b>	<b>02451-63-2228</b>
<b>Schinnen Military Police</b>	<b>046-443-7555</b>
<b>AFNorth IMP</b>	<b>045-526-2616</b>
<b>ADAC Germany Road-Side Asst.</b>	<b>0180-222-2222</b>
<b>ANWB Dutch Road-Side Asst.</b>	<b>088-2692 888</b>
<b>ANWB Outside the Netherlands</b>	<b>+31 88 2692 888</b>
<b>Taxi (<u>City6000 Germany</u>)</b>	<b>02452-6000+6000</b>
<b>Taxi (<u>Sieswerda (Netherlands)</u>)</b>	<b>0031-464-519132</b>



**American  
RedCross**

### **\*Coverage for Tri-border\***

- > For **Emergencies** 24/7: Spangdahlem 0049 (0) 6565-61-9440  
DSN 452-9440, Office Hrs: 0800-1630
- > Geilenkirchen/Tri-Border **Non-Emergency**, Bldg 87  
Email: [Arc\\_geilenkirchen@yahoo.com](mailto:Arc_geilenkirchen@yahoo.com)  
Office Hrs: By appointment ONLY!  
<http://www.redcross.org/where/chapts.asp>



# Geilenkirchen

## Discover Airman & Family Readiness Center



**The A&FRC supports all DoD personnel and their families.**

**Open Mon-Thurs 0800-1600  
Fri 0800-1400**

**Commercial 02451-63-3791 or DSN 458-6015**

**Email Us: [470abs.dpf@geilenkirchen.af.mil](mailto:470abs.dpf@geilenkirchen.af.mil)**

**Curious about Tri-Border activities? Check us out on the "Goings On" link of the [USAG Schinnen Webpage](#).**



1230-1630 1st Tues		
<i>Local Conditions</i> <b>Sponsor Training</b>		1000-1100 1st Thurs
<i>Newcomer's Briefing</i> Commander's Welcome		0800-1530 3rd Wed
 City Geilenkirchen Walking Tour	 3rd Fri - 0900-1300	

# Military Resources



**Military**  
**HOMEFRONT**

Troops & Families      Leadership      Service Providers

[www.militaryhomefront.dod.mil](http://www.militaryhomefront.dod.mil)

Ready to get moving?

**PLAN MY MOVE**

Click to get started »



## Categories

- Body
- Career
- Crisis
- Deployment
- Education
- Elder Care
- Guard Reserve
- Legal
- Mind
- Money
- Moving
- Parenting
- Recreation
- Relationships
- Severely Injured
- Special Needs
- Transition



**MILITARY ONESOURCE**  
CALL 1-800-342-9647 AVAILABLE 24/7

[www.militaryonesource.com](http://www.militaryonesource.com)

Many services to help you cope with military life.

Check out their translation and Tax service.

## Just arrived?

The GK A&FRC has GPS's & Cell Phones in the Loan Locker!

Call 02451-63-3791  
To check availability!







## NATO Air Base Geilenkirchen 470 ABS

Lilienthalallee 100, 52511, Teveren,  
Germany



### Air Force Aid Society Bldg 78

**DSN 458-6015**

Mon - Thur 0800 - 1600 **+(49)2451-63-3791**  
Fri 0800 - 1400

⇒ **ADAC Road-Side Assistance 0180-222-2222**

### Airman & Family Readiness Center (A&FRC) Bldg 78

Mon - Thur 0800 - 1600 **+(49)2451-63-3791**  
1st Thur 0800 - 1200 **DSN 458-6015**  
Fri 0800 - 1400 FAX **+(49)2451-65819**  
DSN FAX 458-6012

**Ambulance - Emergency (on base only) 4444**

### Barber and Beauty Shop Building 81

Barber Mon - Fri 0800 - 1600 **+(49)2451-63-4087**  
Beauty Tues - Fri 0800 - 1600

### Back Gate open hours

**GK International MP 0049-2451-63-4819**

### Base Operator

Off Base **+(49)2451-63-0**  
On Base **88**

### Billeting Office (NATO) Building 141

Mon - Thur 0845 - 1600 **+(49)2451-63-4962**  
Fri 0845 - 1200



**Chartis Insurance/**

Mon - Fri 0900 - 1700

[Chartis\\_mueller@email.de](mailto:Chartis_mueller@email.de)

Spangdahlem

**+(49)6565-4178**

**Canadian CDC (Kindercorner)**

Mon - Fri (no drop ins!)



**+(49)2451-717221**

0730 - 1700

**Canadian Mil Forces Res Ctr (CMFRC) Building 98**

Mon - Fri 0800 - 1630 **+(49)2451-98-2020**

(no drop ins!)

**Chapel**

Mon - Thur 0800 - 1600

Fri 0800 - 1400

1st Thur 0800 - 1200

Building 4

**+(49)2451-63-2229**

**DSN 458-6003**

**Child Development Center**

Mon - Fri 0715 - 1730

Building 82

**+(49)2451-63-2216**

**DSN 458-6017**

⇒ **School Age Program**

Mon - Fri 0715 - 0800

1445 - 1730

Summer hours 0715 - 1730

Building 134

**+(49)2451-63-2280**

**DSN 458-6010**

**Director**

**+(49)2451-63-2281**

**Civilian Personnel Liaison**

Mon - Thur 0800 - 1700

Fri 0800 - 1430

Building 88

**+(49)2451-63-2210**

**DSN 458-6066**

**CLINIC (US)**

⇒ **Appointment Line 0730-1600**

Mon - Thur 0800 - 1600

Fri 0800 - 1400

Tues & Thur Closed at 1600 for Mandatory PT

1st Thur (only) 0800 - 1200

Building 208

**+(49)2451-99-3200**

## **CLINIC (US) Continued:**

- ⇒ **Tricare Office** **+(49)2451-99-3400/3310**
- |          |             |
|----------|-------------|
| Mon, Wed | 0800 - 1700 |
| Tue      | 0800 - 1600 |
| Thu      | 0800 - 1200 |
| Fri      | 0800 - 1400 |
- ⇒ **Life Skills/Family Advocacy** **+(49)2451-99-3378**
- ⇒ **Pharmacy** **+(49)2451-99-3334**
- |            |                                      |
|------------|--------------------------------------|
| Mon - Thur | 0800 - 1600 (Refills)                |
| Fri        | 0800 - 1400 <b>+(49)2451-69-3301</b> |
- Choose #2 then #5*
- ⇒ **Health and Wellness Cntr** **+(49)2451-99-3386/87**
- ⇒ **24 hour help line** **+(49)120-82-5160**
- ⇒ **After-hours doctor-on-call (Germany number):**  
**+(49)171-260-9365**

## **Clubs/Eateries:**

- ⇒ **E-3A Club F/K/A Officers' Club** Building 50  
**+(49)2451-63-4990**
- |     |           |             |
|-----|-----------|-------------|
| Bar | Mon - Fri | 1100 - 2200 |
|-----|-----------|-------------|
- ⇒ **Rotodome F/K/A IDH/Star Chef** Building 70  
**+(49)2451-63-4930**
- |                                 |           |                    |
|---------------------------------|-----------|--------------------|
| Breakfast                       | Mon - Fri | 0600 - 0900        |
| Take-away breakfast             |           | 0600 - 1100        |
| Lunch (2 menus)                 |           | 1100 - 1330        |
| Dinner (1 Buffet-style menu)    |           | 1700 - 1900        |
| <b>Fast Food/Pizza/Sandwich</b> |           | <b>1100 - 1900</b> |
- +(49)2451-63-4937**

**Command Post** 24 hours  
**+(49)2451-63-5555, 5556, 5560**





### **Computer Help Desk**

Tue & Thur 0800 -1600  
Fri 0800 -1400

Building 89  
**+(49)2451-63-2242**  
**DSN 458-6084**

### **Customer Service/Orderly Room**

Mon—Thur 0800 - 1600  
Fri 0800 - 1400

Building 88  
**+(49)2451-63-2204**  
**DSN 458-6072**

### **Dental Clinic (US)**

Mon - Thur 0800 - 1600  
Fri 0800 -1400

Building 198  
**+(49)2451-99-3535**

Tues & Thur Closed at 1600 for Mandatory PT  
1st Thur (only) 0800 - 1200

⇒ **After-Duty-Hours Advice Line** **+(49)171-260-9570**

### **DER Travel**

Mon - Thur 0800 - 1600  
**Fri 0800-1500**

Building 81  
**+(49)2451-1256**

### **Commerz Bank**

Mon - Thu 0900 - 1300  
1400 - 1600  
Friday 0900 - 1300

Building 81  
**+(49)2451-63-4080**  
**+(49)2451-98-2611**

### **Dry Cleaners/Book store**

Mon - Fri 0900 - 1500

Building 81  
**+(49)2451-63-4089**

### **Education Center**

Mon - Fri 0800 - 1600  
**1st Thu of Mo 0800-1200**

Building 89  
**+(49)2451-63-2244**  
**DSN 458-6094**

⇒ **CCAF Counselor** **+(49)2451-63-2244**

Mon - Fri 1000-1400

⇒ **Embry Riddle University** **+(49)2451-63-2246**

Mon - Fri 0900 - 1300

⇒ **University of Maryland (UMUC)** **+(49)2451-63-2247**

Mon - Fri 0830-1600

⇒ [University of Oklahoma](http://www.universityofoklahoma.edu)



Mon - Fri 0900 - 1500

Email: [apgeilenkirchen@ou.edu](mailto:apgeilenkirchen@ou.edu)

**+(49)2451-63-2208**  
**DSN 458-6098**

### Elementary School

Mon - Fri 0800 - 1600

Building 93  
**+(49)2451-63-2296**

### Finance Office (US)

⇒ Customer Service

(By appointment only)

⇒ Budget (Internal for GPC)

Building 87  
**DSN 458-6041**  
**+(49)2451-63-2220**  
**+(49)2451-63-2218**

### Fire - Emergency (on base only) x3333

### German Post Office

Mon - Fri 1000 - 1500

Building 81  
**+(49)2451-63-4089**

### Health and Wellness Center (HAWC) Building 161

Mon - Thur 0800 - 1700

Fri 0800 - 1430

**1st Thurs of Mon 0800 - 1300**

**+(49)2451-99-3386**

### Housing Office (US)

Mon - Thur 0900 - 1600

Fri 0900 - 1400

Building 87  
**+(49)2451-63-2224**

Click here for information about the NATO AWACS E-3A Component at NATO Air Base Geilenkirchen, Germany.

<http://www.e3a.nato.int/>

[NATO Sky Watch](#)



**International Housing Office**

Mon - Thur 0845 - 1600  
 Fri 0845 - 1200

Building 141

**+(49)2451-63-4960**  
**4961**  
**4962**

**International Military Police**

Building 36

**+(49)2451-63-4819**

**⇒ Emergency (on base only) x2222**

**International Youth Activities (IYA)** Building 95

Mon - Fri 0700 - 1730  
 Office hrs 0815 - 1300

**+(49)2451-63-4954/55**

**Legal Office**

Mon - Thur 0800 - 1600  
 Fri 0800 - 1400

Building 88

**+(49)2451-63-2235**  
**DSN 458-6059**

**1st Thur of Mo 0800-1200**

**Library**

Mon - Fri 1100 - 1500  
 Sat and Sun Closed

Building 96

**+(49)2451-63-4956**

**Mass Briefing Facility**

⇒ Main Office

Building 5

**+(49)2451-63-4535**

**Military Clothing Sales (EXCHANGE)** Building 103

Mon - Fri 1000 - 1730  
 Sat Closed  
 Sun 1000 - 1600

**+(49)2451-63-2248**

**US Holidays 1000-1600**

**Morale Welfare Activities (MWA)** Building 80  
Mon - Fri 0800 - 1200 **+(49)2451-63-4940**  
1300 - 1700  
**1st Thur of Mon 0800 - 1200**



**NATEX Auto Service Center** Building 65  
⇒ Garage **+(49)2451-6207252**

Mon - Fri 0800 - 1630

⇒ Vehicle Inspections

Mon - Fri 0800 - 1100

⇒ Gas Pumps

Mon - Fri 0800 - 1700

Sat & Sun 1200 - 1700

**+(49)2451-6207245**

**NATEX Personnel Office** Building 74  
Mon - Fri 0800– 1630 **+(49)2451-915-2110**  
**+(49)2451-915-2140**

**NATEX Shopping Facilities**

⇒ Grocery Store

Mon - Fri 0800 - 1730

Sat & Sun 1100 - 1700

Building 70  
**+(49)2451-6207223**

⇒ “Getranke” Beverage Market

Mon - Fri 1030 - 1730

Sat & Sun 1100 - 1700

Building 149  
**+(49)2451-6207225**

⇒ Clothing Store

Mon - Fri 1030 - 1730

Sat - Sun 1100 - 1700

Building 71  
**+(49)2451-6207232**

⇒ Retail Store / Video Rental

Mon - Fri 1030 - 1730

Sat - Sun 1100 - 1700

Building 296  
**+(49)2451-48451321**

**NATO Civilian Personnel (CPO)** Building 8  
Mon, Wed, Fri 0900 - 1100 **+(49)2451-63-2340**  
Tues, Thur 1330 - 1500

**Pass and Registration** Building 1  
**+(49)2451-63-4866/64**  
Mon - Thur 0830 - 1130 & 1330 - 1530  
Fri 0800 - 1430

**Passenger Terminal  
(Tanker Flights)** Hanger 4  
**+(49)2451-63-2512**  
Mon - Fri 0730-1630

**Post Office (US)** Building 87  
⇒ Mailing Window & Registered Mail  
**Mon & Fri 0900 - 1300** **+(49)2451-63-2234**  
**Tues - Thur 0900 - 1600**

⇒ Pick Up  
**Mon - Thur 0900 - 1700** **DSN 458-6052**  
**Fri 0900 - 1530**

**Privately Owned Vehicle  
Office (POV)** Building 297  
**+(49)2451-63-4924**  
Mon - Fri 0800 - 1300

**Recycle Center** Building 73  
Mon-Thur 1300-1530 Fri 0830-1100 **x3416**



**Red Cross - [52fw.ARC@spangdahlem.af.mil](mailto:52fw.ARC@spangdahlem.af.mil)**  
**Spangdahlem 0049 (0) 6565-61-9241 or 9440**  
**DSN 452-9440, Hrs 0800-1630**

**School Bus Coordinator** Building 89  
**(DETMO)Tri-border** **+(49)2451-63-2213**  
 Mon - Fri 0700 - 1700  
 Closed 1200 - 1300 for lunch

**School Liaison Officer Bldg 89** **+(49)2451-63-2255**  
 M-F 0800-1200 DSN 458-6105

**Sports Department** Building 206  
**(New Gym)** **+(49)2451-63-4946/4921/20**  
 Mon - Sat 0600-2100  
**(Old Gym)**  
 Mon - Fri 0600-1900  
 Sat - Sun 0600 - 2200

**Sauna** Building 214  
 Mon - Fri 0600 - 2100  
**+(49)2451-63-4947**

⇒ **Mixed** Mon - Fri 1100-1400  
 1400-2030  
 ⇒ **Women** Wed 1400-2030  
 ⇒ **Men** Tue 1400-2030  
 ⇒ **Sun Beds** 24 Hour Operation

**Swimming Pool** Building 101  
 All Days 1100 - 1900 **+(49)2451-63-4948**  
 (Open May to September)  
 (Lap swimming only from 1100 - 1300)

**Thrift Shop** Building 65  
 Tue & Thur 1000 - 1400 **+(49)2451-63-4919**

**Transportation Management** Building 84  
**Office (TMO)** **+(49)2451-63-2227**  
 Mon - Thur 0800 - 1600  
 Fri 0800 - 1400

**Value Added Tax (NATO VAT) Office** Building 80  
 Mon - Fri 0900 - 1130 **+(49)2451-63-4916**  
 Fax **+(49)2451-69096**



## US VAT Office

Mon - Fri 0900-1200  
1230 - 1500

Building 87

**+(49)2451-63-2258**

### [More Information](#)

#### Deutsche Telecom

⇒ T-Online Customer Service

⇒ T-Online Technical Service

**0800-330-1000**

**08003305500**

**01805305000**

**01805345345**

#### TKS (Phone Service)

Email: [service@tkscable.com](mailto:service@tkscable.com)

**01804-857762**

**02151-151-6802**

**0175-26-11-207**

**DSN 483-5053/5054**

#### USAA in Europe-local/cell phone

Claims

USAA in USA

USAA Bank in USA (toll free)

**00800-531-81110**

**00800-531-82220**

**1-800-286-8257**

**00-800-531-2265**



#### New Energie (GK)

**02451-62-4173 or 01801 688 688**

Nikolaus-Becker-Straße 28-34 52511

Geilenkirchen

**Mon-Fri 0800-1230—Thur 0800-1230—  
1500-1800**

For discount phone codes (worldwide) visit

[www.billiger-telefonieren.de](http://www.billiger-telefonieren.de)

**NATEX**  
The Duty Free Shopping Experience





## ACS Programs & Contact Numbers

**Opening hours (Closed Mondays)  
Tues-Fri 0900-1600, Bldg 39**

**Commercial Number +31(0) 46-443-XXXX  
Email: ACS-Schinnen@Eur.army.mil**

Information & Referral	<b>360-7500</b>
ACS Admin Specialist	<b>360-7500</b>
Fax	<b>360-7466</b>
Relocation Readiness	<b>360-7512</b>
Financial Readiness	<b>360-7450</b>
Army Emergency Relief (AER) Voice Mail	<b>360-7537</b>
Deployment & Mobilization	<b>360-7218</b>
Employment Readiness	<b>360-7269</b>
Army Volunteer Coordinator	<b>360-7451</b>
Family Advocacy Program (FAP)	<b>360-7453</b>
FAP Education Specialist	<b>360-7367</b>
Sexual Assault Response Coordinator (SARC)	<b>360-7263</b>
SARC Cell Phone	<b>061-297-3591</b>
Exceptional Family Member Program (EFMP)	<b>360-7371</b>
New Parents Support Program (NPSP)	<b>360-7335</b>
Army Family Team Building (AFTB)	<b>360-7482</b>
Army Family Action Plan (AFAP)	<b>360-7289</b>
ACS Officer	<b>360-7452</b>



**Official Mailing Address:**  
**USAG Schinnen**  
**Unit 21602 ACS**  
**APO AE 09703**

**Local Address:**  
**USAG Schinnen/ACS**  
**Borgerweg 10**  
**6365 CW Schinnen**

***Your comments count...positive or negative!***

***Help us, to help you by filling out an ICE Card  
when you visit the ACS and other Schinnen Services.***

**BEFORE  
YOU GO  
... LET US KNOW**

**Tell us what you think...how was our service?**  
Log on to <http://ice.disa.mil> and use the interactive Customer Evaluation (ICE) and let the commander know what you think about our services.

**The USAG Schinnen Leadership needs your help!  
Log on to ICE and help us improve.**

For more information, call the PAI office at 360-7241 or pick up a brochure located in various customer service areas within USAG Schinnen.

**ICE**  
USAG Schinnen  
Feedback System  
Interactive Customer Evaluation

Let us know what you think about our service

**<http://ice.disa.mil/> - Army - Europe - USAG Schinnen - Family - ACS**



## **USAG Schinnen Facilities**

**Borgerweg 10, 6365 CW, Schinnen,  
Netherlands**

*To call DSN dial 360-XXXX*

### **Exchange Schinnen [www.shopmyexchange.com](http://www.shopmyexchange.com)**

⇒ **Main Exchange** DSN 360-7233 **046-443-7586**

**Closed Monday**

Tues – Thurs 1000 - 1800

Fri & Sat 1000 - 1900 Sun 1000-1800

⇒ **Exchange Human Resources Office** **046-443-7583**

⇒ **Alterations/Dry Cleaner** **046-443-7258**

⇒ **Barber/Beauty Shop** **046-443-7312**

⇒ **Flowers & Gift Shop** **046-443-7355**

⇒ **New Car Sales** **360-7365** **046-443-5103**

⇒ **Enterprise Rental Car** **360-7578** **046-443-8214**

⇒ **Pextra** **Closed Monday** **046-443-7308**

Tues – Thurs 1000 - 1800

Fri & Sat 1000 - 1900 Sun 1000-1800

⇒ **Shoppette—Bookmark** **046-443-1902**

Mon 0745 - 1700 Tues-Thurs 0745-1800

Fri 0745-1900 Sat 1000-1900 Sun 1000-1800

⇒ **Gas Station/Garage** **046-443-7383**

Tues—Sat 0900-1900

Sun—Mon 1000-1700

**Andrews Federal Credit Union** **046-443-7507**

Mon, Tue, Wed, & Fri 0900 - 1600

Thur 1000 - 1730

1st & 3rd Sat of the month 0900-1300

**Army Substance Abuse Program** **046-443-7745**  
**or 7744** **DSN 357-7745 FAX DSN 357-7766**

Monday - Friday 0730-1630

⇒ **Military & Family Life Consultants**

24/7 Cell phone

**0629-47-1920**

**Barber and Beauty Shop**

**046-443-7312**

Closed Sunday and Monday

Tue—Sat 1000 - 1800

**Bowling Center**

**046-443-7207**

Wed - Sat 1100 - 2100

Sunday 1100 - 1800

**Civilian Personnel (Chievres, Be)**

**+(32)68275422**

Mon - Fri 1300 - 1700

**DSN 361-5422**

**Schinnen Human Resources**

**DSN-360-7305**

**Commissary**

**046-443-7441**

**www.commissaries.com - Monday Closed**

Tues - Fri 1000-1900

Sat - Sun 1000-1800

**Community Bank (Bank of America)**

**046-443-7412**

Tues, Wed, Fri 1000 - 1700

Thur 1100 - 1800

Sat 1030 - 1530

⇒ **ONLINE BANKING**

**800-239-9427**



## Drivers Testing

046-443-7433

Mon - Fri 0730 - 1600

### ⇒ **USAFE Drivers License**

POV Testing - Wed 0800-1200

High Season - Wed and Fri (Jun - Aug)

## Dry Cleaners & Alterations

046-443-7258

Tue - Sat 1000 - 1800

## EATERIES

⇒ **Anthony's Pizza** (Closed) 046-443-7336

⇒ **Baskin Robbins** (Closed) 046-443-7336

⇒ **Burger King** 046-443-7336

Mon (Closed)

Tue - Sat 0900 - 1800

Sun 1100 - 1700

⇒ **Pinpoint Cafe** 046-443-7527/7207

Tues 1100 - 1400

Wed - Fri 1100 - 1400 - 1700 - 2000

Sat 1100 - 2000

Sun 1100 - 1600



## Educational & Developmental

[Intervention Services \(EDIS\) at SHAPE](#) 423-5970

Wed - Thur 0800 - 1400 Belgium 0032 65445970





**Education Center****046-443-7641/7613**

Mon - Fri 0800 - 1700

⇒ **Central Texas College****046-443-7685**

Mon - Thu 0830 - 1330

⇒ **Test Examiner****046-443-7613**

Mon - Fri 0800 - 1630

⇒ **U of Maryland (UMUC)****046-443-7661**

Mon - Fri 0900 - 1630

**046-443-7620**⇒ **Multi-Use Learning Facility****046-443-7213**

Mon - Fri 0830 - 1700

**Housing Office 046-443-7720/7455/7567/7247/7416**

Mon - Fri 0800 - 1200

1230 - 1630

**Housing Furniture Supply****046-443-7416/7247****Housing Furniture Repair****046-443-7440**

Mon - Fri 0800 - 1200

1230 - 1630

**Legal Office****046-443-7688**

Mon - Fri 0900 - 1200

1330 - 1600

**Military Police Station****046-443-7228/7555****Open 24/7****MWR Admin / BOSS****046-443-1550/7370****MWR Fitness Center****046-443-7560/7561****MWR Outdoor Recreation****046-443-7560/7561****-Trips & Tours**

Mon - Fri 0600 - 2000

Sat and Sun 0900 - 1700

US holidays 0900 - 1700

**Pass and Registration (IACS) 046-443-7322**

Mon - Thur 0830 - 1600

Fri 0830 - 1200

**Post Office 046-443-7279**

Mon 1000 - 1600

Tue - Fri 1000 - 1730

**Property Book Office 046-443-7472**

**\*\* DSN 357-xxxx \*\***

**or -7473**

**Central Issue Facility (CIF) 046-443-7770**

**- SSSC/Uncle Sam's Store 046-443-7750/7751**

**- Located off-post: Kranenpool 1, 6443VA, Brunssum, NL**

**Self Help Store (SHIP) 360-7700 046-443-7700**

**Recycling Center 046-443-7456**

Mon - Fri 0900 - 1000

1400 - 1500

Sat 1030 - 1530

**Transportation Division 046-443-7604, 7572, 7575, 7481, or 1540**

**CWT/SATO Travel Agency 046-443-7570/7385**

Mon - Fri 0800-1700

**Thrift Shop (ASC) - American Spouses Club**

email: [americanspousesclub@yahoo.com](mailto:americanspousesclub@yahoo.com) **046-443-7436**

Wed - Fri 1100 - 1500

**\*\*Sat 1100 - 1500 (Open 1st & 3rd weekend of**

**\*\*Sun 1200 - 1600 the month)\*\***

**Value Added Tax (VAT) Office 046-443-7239/7502**

Mon - Fri 0800 - 1630

**⇒ Utility Tax Avoidance 046-443-7239/7502**

**Vehicle Processing Center 046-443-2818**

Mon - Fri 0800 - 1630

**Women Infants & Children (WIC) Office**

Tue, Wed, Thur 0900 - 1630 **046-443-7489**



## **JFC Brunssum Facilities**

Rimburgerweg 30, 6445 PA Brunssum,  
Netherlands

To call DSN, dial 364-XXXX  
(the last 4) if available.

### **AFNorth School**

⇒ Elementary School **045-527-8251**  
Mon - Fri 0800 - 1630

⇒ High/Middle School **045-527-8263**  
Mon - Fri 0800 - 1630 Admin x8261

**Alien Registration** Bldg H-100 **045-526-3191**  
**Royal Dutch Marechaussee (KMAR)** 2650 / 2673 / 2544  
**24 hr KMAR 045 525 8000**

**Alliance Restaurant** Bldg H-201 **045-526-3188**  
Breakfast Mon - Fri 0730 - 1000  
Lunch Mon - Fri 1100 - 1400

**Alliance Theater** **045-526-2110**

**Arts and Crafts Center** **045-526-2454**  
Mon, Fri & Sun Closed  
Tue & Thur 1000 - 1700  
Wed 1000 - 2100  
Sat 1300 - 1700

**Auto Hobby Shop** **045-526-3173**  
Tues 0800 - 1600 (drop off service)  
Wed 0900 - 1700  
Thur 1200 - 2000 Sun-Mon Closed  
Fri - Sat 0830 - 1630

**Base Operator** 045-526-2222

**Barber and Beauty Shop** 045-526-2957

Mon - Fri 0830 - 1700

**Canadian Forces Network**  045-526-3791

**Chapel** Bldg H-405

Mon - Fri 0800 - 1700 045-526-2940

⇒ Club Beyond contact Chapel

**Child Development Center (CDC) H-501**

⇒ **School Age Center (SAC)** 045-526-2575

Mon - Fri 0700 - 1800 045-526-3004

**Club 13** Bldg H-201

Lunch Mon - Fri 1200 - 1400

Happy Hour Mon & Thur 1630 - 1730

**Customs/Douane Office** 045-526-2580

Mon - Fri 0815 - 1500

**Child, Youth, and School Services (CYSS) H-505**

**CYSS Parent Central Services** 045-526-3121

Mon - Fri 0800 -1500 DSN 364-3121/4192

(1500 –1700 by appointment only)

**CYSS Sports and Fitness Office** 045-526-4195/4191

Mon - Fri 0800 -1500 DSN 364-4195/4191

(1500 –1700 by appointment only)

**Finance Office** 045-526-2829

⇒ **Cashier** Mon - Fri 0830 - 1230 & 1330 - 1600

Thur 0830 - 1230 & 1330 - 1500

## **Gym**

**045-526-3171**

Mon - Thurs 0600 - 2000  
Fri 0600 - 1900  
Sat 0930 - 1430  
Sun Closed

## **Housing Office**

**045-526-2017**

Mon - Thur 0830 - 1630  
Fri 0830 - 1500

## **ID & Passport Section (US ID's)**

**045-526-2216**

Mon - Thur 0800 - 1200, 1330 - 1600  
Fri 0800 - 1400

## **Insurance Meeùs (F/K/A Steegh)**

**0455-26-2492**

Mon - Fri 0930 - 1230, 1330 - 1630

## **JFC International Conference Center** Bldg H-701

Ouverbergstraat, Brunssum NL **045-526-3188**

⇒ **Facility Reservation Rental**

**045-526-7777**

⇒ **Sports Bar**

**045-526-3188**

Happy Hour - Friday evenings 1600-1900



**NATO's Joint Forces Command Headquarters in  
Brunssum, Netherlands**

**Library****045-526-2669**

Monday Closed  
 Tues - Wed 1000 - 2000  
 Thur and Fri 1000 - 1800  
 Sat and Sun 1200 - 1600

**Mail Room****045-526-2107**

⇒ Finance Window Mon, Wed, Fri 1000 - 1400  
 ⇒ Parcel Pick-up Mon-Thurs 0900 - 1800  
 ⇒ Parcel Pick-up Fri 0900 - 1600

**Military Police  
or 3200****045-526-2616****DSN 364-2616 or 3200**

⇒ Emergency **045-526-2000**

**Miner's Restaurant**

Bldg H – 106

Mon - Fri 0800 - 1600

**045-526-2291****Morale and Welfare/Community Affairs****045-526-2626/2246**

Mon - Thurs 0800 - 1715

**Pass and Permit Office**H-102 **045-526-2580**

Mon - Fri 0815 - 1500

**School Liaison Office****045-526-2023****B&S Central Store (F/K/A Shop 2000)**[www.bs-centralstore.com](http://www.bs-centralstore.com)**045-526-2915**

Mon - Fri 1000 - 1800

Sat 1000 - 1500



## Swimming Pool (indoor)

0455-26-3172

Lap Swim Mon - Fri 1200 - 1400

Public/Family Tue - Fri 1500 - 1830

Sat - Sun 1200 - 1600

⇒ ORCAS Secretary

046-442-2844

Meet on Tues, Wed, Thur at 1830 at the JFC Pool

## Tennis Courts

046-443-7561

⇒ Court bookings

0455-26-3172

## Travel Office

0455-26-2120

Mon - Fri 0845 - 1200 & 1400 - 1600

Closed Wed afternoons

## Vehicle Registration Bldg H-102

045-526-2580

Mon - Fri 0815 - 1500

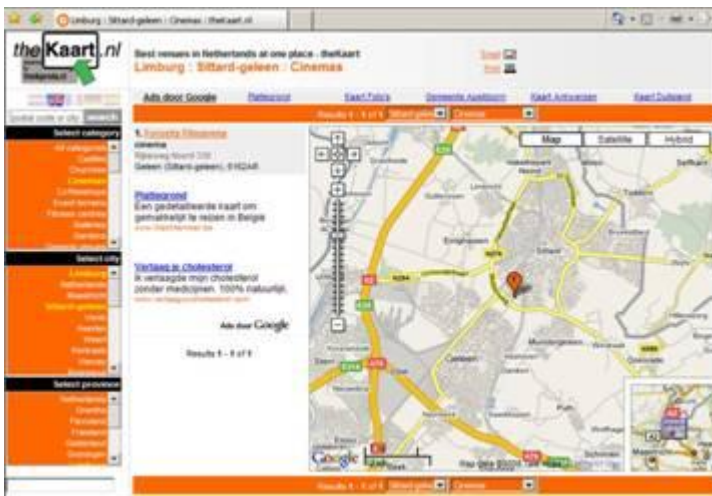
## Youth Center (YC)

0455-26-3008/3595

M-F 1530-1800; 0800-1800 on non-school days

## Looking for something in the Netherlands:

[www.thekaart.nl](http://www.thekaart.nl) by Province, town, & category



## LOCAL BASES

### **Bitburg AB, Germany**

- ⇒ Operator + (49)6565-61-113  
DSN 452-1110
- ⇒ EXCHANGE Garage + (49)6561-61-7450
- ⇒ Billeting + (49)6565-61-0500  
DSN 452-0500
- ⇒ Dental + (49)6561-69-3591  
Central Appointment Line 452-8333

### **USAG Heidelberg, Germany**

- ⇒ Operator + (49)6221-57-01113

### **Landstuhl**

- ⇒ Billeting + (49)6371-45-4960  
DSN 491-4600

### **Moenchengladbach, GE**

+ (49)216-1689831

### **Ramstein AB, Germany**

- ⇒ Airman & Family Readiness Center 06371-47-5900  
DSN 480-5901
  - ⇒ Operator + (49)6371-47-113  
DSN 480-1110
  - ⇒ Air Guard Unit + (49)637-147-2326  
DSN 480-2326
  - ⇒ Billeting + (49)371-45-4960  
DSN 480-4960
  - ⇒ Central Reservations + (49)6371-45-4920  
DSN 480-4920
  - ⇒ Passenger Terminal + (49)6371-46-4299/4440
- Email: [SpaceA@ramstein.af.mil](mailto:SpaceA@ramstein.af.mil) FAX DSN 479-4661  
DSN 314-480-2364 FAX + (49)6371-47-2364



## LOCAL HOSPITALS

**University Hospital** **+(49)241-800**  
Aachen, Germany

**St Elizabeth Krankenhaus (Hsptl)** **+(49)2451-6220**  
Geilenkirchen, Germany

**Stadisches Krankenhaus (Hospital)** **(49)2452-1880**  
Heinsberg, Germany (no pediatric care)

**Atrium Medisch Centrum** **0455-76-6666**  
Heerlen, The Netherlands  
Coordinates: 50°52'7"N 5°58'38"

**Orbis Ziekenhuis (Hsptl)** **088-459-7777**  
Sittard, The Netherlands

**Atrium Medisch** **0455-27-9999**  
Brunssum, The Netherlands (no emergency room)

## USO OFFICES

**Frankfurt Airport, Germany** **+(49)611-721010**  
**Mannheim-Heidelberg** **+(49)621-730-3195**  
**(Rhein Neckar Valley), Germany**  
**Rome, Italy** **+(39)066864232**

# US Embassies and Consulates

<http://www.usembassy.gov/>

<http://amsterdam.usconsulate.gov/>

**Amsterdam, Netherlands**

**020-664-5661**

American Citizen Services

U.S. Consulate General

Museumplein 19

1071 DJ Amsterdam

The Netherlands

Tel.: (31)(0)20-575 5309

**Please call weekdays between 1:30 and 4:30 p.m. only** (the morning hours being reserved for visitors with appointments). In case of an emergency outside these hours, please call the Duty Officer.

Tel.: (31)(0)70-310 2209 (After Hours Duty Officer)

Fax: (31)(0)20-575 5330 or (31)(0)20-679 0321 (address to American Citizen Services)

E-mail: [USCitizenServicesAms@state.gov](mailto:USCitizenServicesAms@state.gov)

(There is no [visa related information](#) available at these numbers.)

<http://thehague.usembassy.gov/>

Embassy of the United States of America

Lange Voorhout 102

Tele: +31 70 310-2209

2514 EJ The Hague.

FAX: +31 70 361-4688

**Berlin, Germany US Embassy**

**+(49)3083050**

**Frankfurt, Germany US Consulate**

**+(49)6975-350**

**Brussels, Belgium US Embassy**

**+(32) 28114000**

## AIRPORTS IN EUROPE

<b>Amsterdam (Schiphol), NL</b>	<b>020-794-0800</b>
⇒ <a href="http://www.schiphol.nl">www.schiphol.nl</a>	
<b>Maastricht, NL</b>	<b>043-3589898</b>
⇒ <a href="http://www.maa.nl/en/">www.maa.nl/en/</a>	
<b>Eindhoven, NL</b>	<b>040 291 98 18</b>
⇒ <a href="http://www.eindhovenairport.com/">www.eindhovenairport.com/</a>	
<b>Brussels, BE</b>	<b>+(32)-2753-7753</b>
⇒ <a href="http://www.brusselsairport.be">www.brusselsairport.be</a>	
<b>Brussels-Charleroi, BE</b>	<b>+(32)7125-1211</b>
⇒ <a href="http://www.charleroi-airport.com">www.charleroi-airport.com</a>	
<b>Cologne/Bonn, GE</b>	<b>+(49)2203-4040-01/02</b>
⇒ <a href="http://www.koeln-bonn-airport.de">www.koeln-bonn-airport.de</a>	
<b>Dusseldorf, GE</b>	<b>+(49)211-421-0</b>
⇒ <a href="http://www.duesseldorf-international.de">www.duesseldorf-international.de</a>	
<b>Frankfurt, GE</b>	
⇒ <a href="http://www.frankfurt-airport.de">www.frankfurt-airport.de</a>	

## AIRLINES

<b>American</b>	<b>0180-3242324</b>
<b>Continental</b>	<b>0180-321-2610</b>
<b>Delta</b>	<b>0180-3337880</b>
<b>KLM</b>	<b>0180-5214201</b>
<b>Lufthansa</b>	<b>0180-3803803</b>
<b>Northwest</b>	<b>0180-5254650</b>
<b>TWA</b>	<b>089-5525-3340</b>
<b>United</b>	<b>0696-05020</b>



# Public Transportation Information

<http://www.aircraft-charter-world.com/airports/europe/index.htm>

## ***Netherlands:***

<http://www.aircraft-charter-world.com/airports/europe/netherlands.htm>



### ***Dutch Train Service***

- [www.ns.nl](http://www.ns.nl)
- ***Ticket Vending Machine***



***Bus, Metro, Train, & Tram 0900-9292 option 2 for personal assistance www.9292ov.nl - 0900-9296 for Int'l***

***Taxi (Dutch National) - 0900-8383 type 4 digit postcode***

⇒ ***Off Base Sieswerda (Netherlands) 046-4519132***

⇒ ***Off Base (Germany) 02452-6-25-25***

***Germany Train Service - www.db.de click English***



## ARMED FORCES RECREATION CENTERS

### **Garmisch, Germany**

⇒ Edelweiss Lodge & Resort + (49)8821-9440  
[www.edelweisslodgeandresort.com](http://www.edelweisslodgeandresort.com)

### **Honolulu, Hawaii**

001-800-367-6027

⇒ [www.halekoa.com](http://www.halekoa.com)

### **Seoul, Korea**

082-2790-0016

⇒ [www.dragonhilllodge.com](http://www.dragonhilllodge.com)

### **Walt Disney Resort, Florida**

001-888-593-2242

⇒ [www.ShadesofGreen.org](http://www.ShadesofGreen.org)

## OTHER

### **American Arms Hotel, Wiesbaden, Germany French Officers' Clubs**

+ (49)611-343-136

⇒ Trier, Germany

+ (49)651-2063257

⇒ Baden-Baden, Germany

+ (49)722-1697662

⇒ Paris, France

+ (33)144902626

⇒ Lyon, France

+ (33)72802621

⇒ Strasbourg, France

+ (33)88150560

⇒ Nice, France

+ (33)493375100

### **Union Jack Hotel, London, England**

0044-207-928-6401





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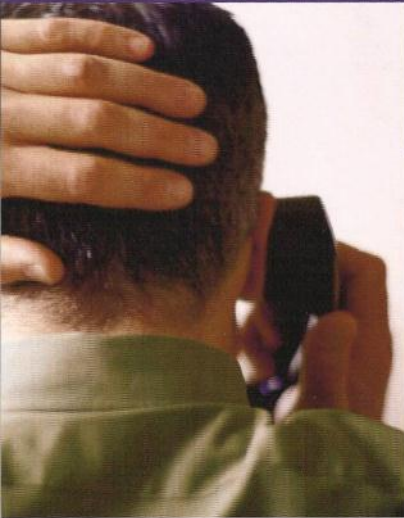


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# NEED TO TALK?



**Military & Family Life Consultants are here to listen.**

**Military & Family Life Consultants (MFLC)** are available to help service members, spouses, family members, children and staff address:

- Deployment / reintegration support
- Marriage and relationship issues
- Stress and anxiety
- Depression
- Grief and loss
- Daily life issues

Consultations and trainings are **free** and **anonymous**. (Exceptions to confidentiality include duty to warn cases and PRP disqualifiers.) **No records are kept.**

**Helping you is our priority.** After-hours and weekend appointments are available and group or off-site meetings can be arranged.

**SCHEDULING AN APPOINTMENT IS EASY.  
CALL YOUR LOCAL MFLC.**

USAG Schinnen - 062-947-1920  
JFC Brunssum - 062-504-5104

**Geilenkirchen - 01522-421-0455  
Child & Youth MFLC 01520-269-8610**

**Shoulder to Shoulder**  
**I WILL NEVER QUIT ON LIFE**



# Coupon exchange

Do you want to save  
**CASH**  
at AAFES / Commissary?

Coupons are available daily during AFCS operating hours:  
Monday through Friday 8 a.m. - 4 p.m.

Come see us at **ACS** for our  
**Coupon Exchange**

or call 360-7450/7500 for more information.

## ARMY EMERGENCY RELIEF

Strength for Soldiers and their Families for 66 Years



Support your local AER Campaign!

To contribute, contact Army Community Service:  
USAG Schinnen at DSN 360-7450  
USAG Benelux at DSN 423-4824  
USAG Brussels at DSN 368-9735



[www.aerhq.org](http://www.aerhq.org)

# WANNA SAVE SOME MONEY?



Sign up for the  
**UTAP**  
Utility Tax Avoidance Program.



To get more information, stop by the  
VAT office in Bldg. 46 on USAG Schinnen.  
We're open Monday through Friday, 8 a.m. to 4:30 p.m.

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DOWNLOADABLE ONLINE EVERY WEEKDAY FROM 1600

# DutchNews.nl

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Today: Sunny but much cooler [Click for forecast](#)

News search:

**TAXPAT** Expatriate Tax Services **DUTCH** Tax Services **US** Tax Services

## The latest news from the Netherlands

### Dutch and UK unite for EU treaty

17-04-2007 - The Netherlands and Britain are calling for a new 'light' European treaty to replace plans for a European Union constitution and supplement existing treaties, the two countries' prime ministers said late on Monday... [more](#)

[Comments \(0\)](#)

### ABN Amro may be open to Fortis deal

17-04-2007 - ABN Amro, which is at the centre of a €65bn takeover battle, is expected to raise the stakes for talks with a consortium consisting of...

[DutchNews.nl](#)

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### Useful links


- GSMWeb site
- Etnic TS +
- Werkloos? Need a handyman?

### Themes

- Vacations
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- Government, Energy & Environment
- Living

### Find a Business

### Recent Videos



### Recent Reviews

**True Colours Hair Studio**  
★★★★★ (20)  
Excellent service, price and it is top! [more](#)

**The Gordijnboet**  
★★★★★ (20)  
I just had to let you know how pleased I am that I my curtains at the Gordijnboet I've bought. But I think they have no website so I'll do it this way... [more](#)

**Pedi-Sana-Hoorn**  
★★★★★ (20)  
Desondere procedure, rustig, vriendelijk. Voor de behandeling eerst een onderzoek, heel professioneel. Daarna voorstel behandeling, waarin je mij de kans laat. Heb dit als zeer... [more](#)



# Keep In Touch

Your Quick Reference List (QRL) to Free or Paid internet in the Tri-border area.

## 1. USAG Schinnen

- The Education (Ed) Center, **Multise Learning Facility (MLF)** in Bldg 13 located next to the PX offers 14 computers online (7 .mil and 7 Local ADSL and 1 offline) for educational related use.  
Open Mon to Fri, 8:30 a.m. to 5 p.m. Contact 046-443-7201 for more information.
- The **Ed Center** in Bldg 19, upstairs above Community Bank, has eight for Testing (4 .mil and 4 local ADSL); the Ed Center testing room is **not handicapped accessible**. Contact the Ed Center at 046-443-7641 for more information.
- The **Army Community Service (ACS)**, also has seven computers in the Yellow Ribbon Room to help keep Service Members and Families connected via Webcam/VIDI-Talk, email, and internet. Contact 046-443-7218 or 7500. Open Mon to Fri 8 a.m. to 5 p.m.
- The **(ACS)**, Bldg 39 has one computer with Microsoft Office to assist **(CAC US Army Only)** with various Relocation, Financial, and Employment related needs, plus internet and email. Contact 046-443-7269 or 7500. Open Mon to Fri 8 a.m. to 5 p.m.
- The Bowling Center offers “Pay as You Go” Wireless Internet inside and around Bldg 40 with Wireless Escapes. Contact 046-443-7207 or 001-888-209-0606. Open Wed to Sat, 11 a.m. to 9 p.m.; Sun 11 a.m. - 6 p.m.

## 2. JFC Brunssum

- The JFC HQ Brunssum Library (Bldg 604) has 12 Free internet computers with Microsoft Office available for the public during opening hours. The computers can also be used for reference, research and to browse the Library's catalog. The databases are available on the JFC HQ Brunssum Library's webpage. Closed on Mondays: open on Tues & Wed 10 am - 8 pm, Thurs & Fri 10 a.m. to 6 p.m., Sat to Sun 12 a.m. to 4 p.m. Closed on JFC Holidays. Contact 045-5262469

## 3. Geilenkirchen NATO Air Base, 470th ABS

- The Airman & Family Readiness Center (A&FRC), Bldg 78 has eight computers with Microsoft Office located in their computer resource room and **free** wireless throughout Bldg 78, patio, and parking lot! Contact 0049-2451-63-3791 or DSN 458-6015. Open Mon to Thur 8 a.m.-4 p.m, Fri 8 a.m. to 2 p.m.



**Relocation Readiness Program**  
**DSN 360-7512 or 046-443-7512**



**NEW!**

# Tri-Border Newcomer's Orientation



## Culture College

Take advantage of this free and highly informative two day orientation that's perfect for newcomers or for any US ID cardholder interested in learning more about the area.

### Thursday

8:30 a.m. - 4:30 p.m.

### Friday

8:30 a.m. - 4:30 p.m.

#### DAY 1

We'll explore the Dutch culture to include an introduction to the language. Then in the afternoon, we'll get an overview of Tri-Border installation services.

#### DAY 2

We'll leave the classroom and get out to see the Tri-Border communities, take a hospital tour, sightsee local attractions, visit shopping areas and learn how to use the local trains.

Enroll today at  
USAG Schinnen  
Army Community Service  
0031(0)46-443-7500/7450  
DSN 360-7500





### Numbers for Germany-0049

**Off-base Emergency**  
German Polizei-Police only 110  
Emergency-Fire/Ambulance 112  
**Red Cross/Spangdahlem** 06565-61-9241 / 9440

**NATO AB Geilenkirchen**  
Base Operator 02451-63-1  
Base IMP 02451-63-4819  
Base IMP Emergency 02541-63-2222  
Fire 02451-63-3333  
Ambulance 02451-63-4444  
US Clinic Appts 02451-99-3200  
US Dental 02451-99-3535  
Chapel 02451-63-2229  
Command Post 02451-63-4433  
470 ABS 02451-63-2210

**Hospital/Krankenhaus**  
Heinsberg 02452-1880  
St Elizabeth 02451-6220

### Numbers for The Netherlands-0031

**Off-base Emergency**  
Emergency 112  
Dutch Police-Politie 0900-8844  
**Red Cross Stuttgart** 0049-7031-15-2334

**Schinnen**  
MP Emergency 046-443-7555/7228  
Operator 046-443-7199

**AFNORTH**  
MP Emergency 045-526-2000  
Base Operator 045-526-2222

**Hospital/Ziekenhuis**  
Heerlen Atrium/Emergency Rm 045-576-6666  
Brunssum Atrium (Apt) 045-527-9999  
Sittard Orbis/Emergency Rm 088-459-7777

### Frequently Dialed at Schinnen

EXCHANGE: 046-443-7586  
EXCHANGE PXtra: 046-443-7308  
Shoppette: 046-443-1902  
AFCU: 046-443-7507  
Barber Shop: 046-443-7312  
Bookmark: 046-443-7550  
Bowling: 046-443-7207  
Commissary: 046-443-7514  
Community Bank: 046-443-7412  
Food Court: 046-443-7336  
Fitness/Rec Center: 046-443-7560  
Housing: 046-443-7720  
Legal: 046-443-7688  
Rental Car: 046-443-8214  
SARC: 061-297-3591  
Thrift Shop: 046-443-7436  
VAT Office: 046-443-7239  
WTC: 046-443-7489