Tri-Border Phone Booklet

Numbers You need the Most

Military HOMEFRONT
Supporting our Troops & their Families

Find this booklet on the shelf at:
Airman & Family Readiness Center
Army Community Service
www.usagschinnen.eur.army.mil

"DoD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DoD telephones constitutes consent to communications security telephone monitoring."

Updated: 14 Sept 2012
New Exchange Hours

This booklet is compliments of the
Geilenkirchen, Airman & Family Readiness Center

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How-To-Dial Information

From Germany/Netherlands to the USA
00-1-area code-seven digit #
example: 00-1-513-555-7777

From the USA to Germany
011-49-omit 0 from the German #
example: 011-49-2451-4444

From Germany to Netherlands
00-31-omit 0 from the Dutch #
example: 00-31-45-526-1111

From Netherlands to Germany
00-49-omit 0 from the German #
example: 00-49-2451-5555

Off Base Directory & AT&T Assistance

English-speaking Operator (Germany) 11837
English-speaking Operator (Europe) 11834
AT&T Netherlands 0800-022-9111
AT&T Germany 0-800-225-5288 Cell 0-800-225-5288

USAA in Europe-local/cell phone **00800-531-81110**
Claims **00800-531-82220**
USAA in USA **1-800-286-8257**
USAA Bank in USA (toll free) **00-800-531-2265**

Emergency Numbers

Fire, Police, Ambulance	112
Command Post (Geilenkirchen)	02451-63-5555
Base Operator (Geilenkirchen)	02451-63-88
Base Operator (JFC Brunssum)	045-526-2222
Base Operator (Schinnen)	360-1110/046-443-7199
Base Operator (Kalkar)	02824-900
Aachen Hospital	0241-800
Heerlen Hospital	045-576-6666
GK 470 ABS Medical Clinic	02451-99-3200
GK International MP	02451-63-4819
GK Security Forces	02451-63-2228
Schinnen Military Police	046-443-7555
AFNorth IMP	045-526-2616
ADAC Germany Road-Side Asst.	0180-222-2222
ANWB Dutch Road-Side Asst.	088-2692 888
ANWB Outside the Netherlands	+31 88 2692 888
Taxi (City6000 Germany)	02452-6000+6000
Taxi Sieswerda (Netherlands)	0031-464-519132

American Red Cross

Coverage for Tri-border

> For **Emergencies** 24/7: Spangdahlem 0049 (0) 6565-61-9440
DSN 452-9440, Office Hrs: 0800-1630

> Geilenkirchen/Tri-Border **Non-Emergency**, Bldg 87
Email: Arc_geilenkirchen@yahoo.com
Office Hrs: By appointment ONLY!
http://www.redcross.org/where/chapts.asp

Geilenkirchen

Discover Airman & Family Readiness Center

The A&FRC supports all DoD personnel and their families.

Open Mon-Thurs 0800-1600
Fri 0800-1400

Commercial 02451-63-3791 or DSN 458-6015
Email Us: 470abs.dpf@geilenkirchen.af.mil

Curious about Tri-Border activities? Check us out on the "Goings On" link of the USAG Schinnen Webpage.

Find us on Facebook

Goings On!

Military Resources

www.militaryhomefront.dod.mil

www.militaryonesource.com

Many services to help you cope with military life.

Check out their translation and Tax service.

Just arrived?

The GK A&FRC has GPS's & Cell Phones in the Loan Locker!

Call 02451-63-3791 To check availability!

NATO Air Base Geilenkirchen
470 ABS

Lilienthalallee 100, 52511, Teveren, Germany

Air Force Aid Society Bldg 78

DSN 458-6015

Mon - Thur 0800 - 1600 **+(49)2451-63-3791**
Fri 0800 - 1400

⇒ **ADAC Road-Side Assistance 0180-222-2222**

Airman & Family Readiness Center (A&FRC) Bldg 78

Mon - Thur 0800 - 1600 **+(49)2451-63-3791**
1st Thur 0800 - 1200 **DSN 458-6015**
Fri 0800 - 1400 FAX +(49)2451-65819
DSN FAX 458-6012

Ambulance - Emergency (on base only) 4444

Barber and Beauty Shop Building 81

Barber Mon - Fri 0800 - 1600 **+(49)2451-63-4087**
Beauty Tues - Fri 0800 - 1600

Back Gate open hours

GK International MP 0049-2451-63-4819

Base Operator

Off Base **+(49)2451-63-0**
On Base **88**

Billeting Office (NATO) Building 141

Mon - Thur 0845 - 1600 **+(49)2451-63-4962**
Fri 0845 - 1200

Chartis Insurance/ Spangdahlem
Mon - Fri 0900 - 1700 **+(49)6565-4178**
Chartis_mueller@email.de

Canadian CDC (Kindercorner) **+(49)2451-717221**
Mon - Fri (no drop ins!) 0730 - 1700

Canadian Mil Forces Res Ctr (CMFRC) Building 98
Mon - Fri 0800 - 1630 **+(49)2451-98-2020**
(no drop ins!)

Chapel Building 4
Mon - Thur 0800 - 1600 **+(49)2451-63-2229**
Fri 0800 - 1400 **DSN 458-6003**
1st Thur 0800 - 1200

Child Development Center Building 82
Mon - Fri 0715 - 1730 **+(49)2451-63-2216**
DSN 458-6017

⇒ School Age Program Building 134
Mon - Fri 0715 - 0800 **+(49)2451-63-2280**
1445 - 1730 **DSN 458-6010**
Summer hours 0715 - 1730
Director **+(49)2451-63-2281**

Civilian Personnel Liaison Building 88
Mon - Thur 0800 - 1700 **+(49)2451-63-2210**
Fri 0800 - 1430 **DSN 458-6066**

CLINIC (US) Building 208
⇒ Appointment Line 0730-1600 **+(49)2451-99-3200**
Mon - Thur 0800 - 1600
Fri 0800 - 1400
Tues & Thur Closed at 1600 for Mandatory PT
1st Thur (only) 0800 - 1200

CLINIC (US) Continued:

⇒ Tricare Office **+(49)2451-99-3400/3310**

Mon, Wed	0800 - 1700
Tue	0800 - 1600
Thu	0800 - 1200
Fri	0800 - 1400

⇒ Life Skills/Family Advocacy **+(49)2451-99-3378**

⇒ **Pharmacy** **+(49)2451-99-3334**

Mon - Thur 0800 - 1600 (Refills)

Fri 0800 - 1400 **+(49)2451-69-3301**

Choose #2 then #5

⇒ Health and Wellness Cntr **+(49)2451-99-3386/87**

⇒ 24 hour help line **+(49)120-82-5160**

⇒ After-hours doctor-on-call (Germany number):

+(49)171-260-9365

Clubs/Eateries:

⇒ **E-3A Club F/K/A Officers' Club** Building 50

+(49)2451-63-4990

Bar Mon - Fri 1100 - 2200

⇒ **Rotodome F/K/A IDH/Star Chef** Building 70

+(49)2451-63-4930

Breakfast	Mon - Fri	0600 - 0900
Take-away breakfast		0600 - 1100
Lunch (2 menus)		1100 - 1330
Dinner (1 Buffet-style menu)		1700 - 1900
Fast Food/Pizza/Sandwich		1100 - 1900

+(49)2451-63-4937

Command Post 24 hours

+(49)2451-63-5555, 5556, 5560

Computer Help Desk Building 89

Tue & Thur 0800 -1600 **+(49)2451-63-2242**

Fri 0800 -1400 **DSN 458-6084**

Customer Service/Orderly Room Building 88

Mon—Thur 0800 - 1600 **+(49)2451-63-2204**

Fri 0800 - 1400 **DSN 458-6072**

Dental Clinic (US) Building 198

Mon - Thur 0800 - 1600 **+(49)2451-99-3535**

Fri 0800 -1400

Tues & Thur Closed at 1600 for Mandatory PT

1st Thur (only) 0800 - 1200

⇒ After-Duty-Hours Advice Line **+(49)171-260-9570**

DER Travel Building 81

Mon - Thur 0800 - 1600 **+(49)2451-1256**

Fri 0800-1500

Commerz Bank Building 81

Mon - Thu 0900 - 1300 **+(49)2451-63-4080**

1400 - 1600 **+(49)2451-98-2611**

Friday 0900 - 1300

Dry Cleaners/Book store Building 81

Mon - Fri 0900 - 1500 **+(49)2451-63-4089**

Education Center Building 89

Mon - Fri 0800 - 1600 **+(49)2451-63-2244**

1st Thu of Mo 0800-1200 DSN 458-6094

⇒ CCAF Counselor **+(49)2451-63-2244**

Mon - Fri 1000-1400

⇒ Embry Riddle University **+(49)2451-63-2246**

Mon - Fri 0900 - 1300

⇒ University of Maryland (UMUC) **+(49)2451-63-2247**

Mon - Fri 0830-1600

⇒ University of Oklahoma **+(49)2451-63-2208**

Mon - Fri 0900 - 1500 **DSN 458-6098**

Email: apgeilenkirchen@ou.edu

Elementary School Building 93

Mon - Fri 0800 - 1600 **+(49)2451-63-2296**

Finance Office (US) Building 87

⇒ Customer Service **DSN 458-6041**

(By appointment only) **+(49)2451-63-2220**

⇒ Budget (Internal for GPC) **+(49)2451-63-2218**

Fire - Emergency (on base only) x3333

German Post Office Building 81

Mon - Fri 1000 - 1500 **+(49)2451-63-4089**

Health and Wellness Center (HAWC) Building 161

Mon - Thur 0800 - 1700 **+(49)2451-99-3386**

Fri 0800 - 1430

1st Thurs of Mon 0800 - 1300

Housing Office (US) Building 87

Mon - Thur 0900 - 1600 **+(49)2451-63-2224**

Fri 0900 - 1400

Click here for information about the NATO AWACS E-3A Component at NATO Air Base Geilenkirchen, Germany.

http://www.e3a.nato.int/

NATO Sky Watch

International Housing Office Building 141
Mon - Thur 0845 - 1600 **+(49)2451-63-4960**
Fri 0845 - 1200 **4961**
4962

International Military Police Building 36
+(49)2451-63-4819

⇒ **Emergency (on base only) x2222**

International Youth Activities (IYA) Building 95
Mon - Fri 0700 - 1730 **+(49)2451-63-4954/55**
Office hrs 0815 - 1300

Legal Office Building 88
Mon - Thur 0800 - 1600 **+(49)2451-63-2235**
Fri 0800 - 1400 **DSN 458-6059**
1st Thur of Mo 0800-1200

Library Building 96
Mon - Fri 1100 - 1500 **+(49)2451-63-4956**
Sat and Sun Closed

Mass Briefing Facility Building 5
⇒ Main Office **+(49)2451-63-4535**

Military Clothing Sales (EXCHANGE) Building 103
Mon - Fri 1000 - 1730 **+(49)2451-63-2248**
Sat Closed
Sun 1000 - 1600
US Holidays 1000-1600

Morale Welfare Activities (MWA) Building 80

Mon - Fri 0800 - 1200 **+(49)2451-63-4940**
1300 - 1700

1st Thur of Mon 0800 - 1200

NATEX Auto Service Center Building 65

⇒ Garage **+(49)2451-6207252**
Mon - Fri 0800 - 1630

⇒ Inspections Mon - Fri 0800 - 1100

⇒ 4 Seasons Store **+(49)2451-6207242**
Mon - Fri 0800 - 1700
Sat & Sun 1200 - 1700

⇒ Car Rental **+(49)2451-6207241**
Mon - Fri 0800 - 1700
Sat & Sun 1200 -1700

⇒ Gas Pumps **+(49)2451-6207245**
Mon - Fri 0800 - 1700
Sat & Sun 1200 - 1700

NATEX Personnel Office Building 74

Mon - Fri 0800– 1630 **+(49)2451-915-2110**
+(49)2451-915-2140

*All NATO Holidays Stores open @ 11a.m. on Sunday

NATEX Shopping Facilities

⇒ Grocery Store Building 70
Mon - Fri 0800 - 1800 **+(49)2451-6207223**
Sat & Sun 1000 - 1700

⇒ "Getranke" Beverage Market Building 149
Mon - Fri 1000 - 1800 **+(49)2451-6207225**
Sat & Sun 1000 - 1700

⇒ Clothing Store Building 71
Mon - Sat 1000 - 1800 **+(49)2451-6207232**
Sun 1100 - 1700

⇒ Retail Store / Video Rental Building 296
Mon - Sat 1000 - 1800 **+(49)2451-48451321**
Sun 1100 - 1700

NATO Civilian Personnel (CPO) Building 8
Mon, Wed, Fri 0900 - 1100 **+(49)2451-63-2340**
Tues, Thur 1330 - 1500

Pass and Registration Building 1
+(49)2451-63-4866/64
Mon - Thur 0830 - 1130 & 1330 - 1530
Fri 0800 - 1430

Passenger Terminal (Tanker Flights) Hanger 4
+(49)2451-63-2512
Mon - Fri 0730-1630

Post Office (US) Building 87
⇒ Mailing Wed 0800 - 1600 **+(49)2451-63-2234**
⇒ Mon, Tues, Thur, Fri 0800 - 1400
⇒ Pick Up Mon - Thur 1000 - 1800**DSN 458-6052**
Fri 1000 - 1700

Privately Owned Vehicle Office (POV) Building 297
+(49)2451-63-4924
Mon - Fri 0800 - 1300

Recycle Center Building73
Mon-Thur 1300-1530 Fri 0830-1100 x3416

Red Cross - 52fw.ARC@spangdahlem.af.mil
Spangdahlem 0049 (0) 6565-61-9241 or 9440
DSN 452-9440, Hrs 0800-1630

School Bus Coordinator Building 89
(DETMO)Tri-border **+(49)2451-63-2213**
Mon - Fri 0700 - 1700
Closed 1200 - 1300 for lunch

School Liaison Officer Bldg 89 **+(49)2451-63-2255**
M-F 0800-1200 DSN 458-6105

Sports Department Building 206
(New Gym) **+(49)2451-63-4946/4921/20**
Mon - Sat 0600-2100
(Old Gym)
Mon - Fri 0600-1900
Sat - Sun 0600 - 2200
Sauna Building 214
Mon - Fri 0600 - 2100
+(49)2451-63-4947
⇒ Mixed Mon - Fri 1100-1400
1400-2030
⇒ Women Wed 1400-2030
⇒ Men Tue 1400-2030
⇒ Sun Beds 24 Hour Operation
Swimming Pool Building 101
All Days 1100 - 1900 **+(49)2451-63-4948**
(Open May to September)
(Lap swimming only from 1100 - 1300)
Thrift Shop Building 65
Tue & Thur 1000 - 1400 **+(49)2451-63-4919**

Transporation Management Building 84
Office (TMO) **+(49)2451-63-2227**
Mon - Thur 0800 - 1600
Fri 0800 - 1400
Value Added Tax (NATO VAT) Office Building 80
Mon - Fri 0900 - 1130 **+(49)2451-63-4916**
Fax **+(49)2451-69096**

US VAT Office Building 87
Mon - Fri 0900-1200 **+(49)2451-63-2258**
1230 - 1500

More Information

Deutsche Telecom **0800-330-1000**
⇒ T-Online Customer Service **08003305500**
01805305000
⇒ T-Online Technical Service **01805345345**

TKS (Phone Service) **02151-151-6802**
Email: service@tkscable.com **0175-26-11-207**
01804-857762 **DSN 483-5053/5054**

USAA in Europe-local/cell phone **00800-531-81110**
Claims **00800-531-82220**
USAA in USA **1-800-286-8257**
USAA Bank in USA (toll free) **00-800-531-2265**

New Energie (GK)
02451-62-4173 or 01801 688 688
Nikolaus-Becker-Straße 28-34 52511 Geilenkirchen
Mon-Fri 0800-1230—Thur 0800-1230—1500-1800

For discount phone codes (worldwide) visit
www.billiger-telefonieren.de

NATEX
The Duty Free Shopping Experience

U.S. shoppers with their NATO ID and Ration Card

ACS Programs & Contact Numbers

Opening hours (Closed Mondays)
Tues-Fri 0900-1600, Bldg 39

Commercial Number +31(0) 46-443-XXXX
Email: ACS-Schinnen@Eur.army.mil

Information & Referral	**360-7500**
ACS Admin Specialist	**360-7500**
Fax	**360-7466**
Relocation Readiness	**360-7512**
Financial Readiness	**360-7450**
Army Emergency Relief (AER) Voice Mail	**360-7537**
Deployment & Mobilization	**360-7218**
Employment Readiness	**360-7269**
Army Volunteer Coordinator	**360-7451**
Family Advocacy Program (FAP)	**360-7453**
FAP Education Specialist	**360-7367**
Sexual Assault Response Coordinator (SARC)	**360-7263**
SARC Cell Phone	**061-297-3591**
Exceptional Family Member Program (EFMP)	**360-7371**
New Parents Support Program (NPSP)	**360-7335**
Army Family Team Building (AFTB)	**360-7482**
Army Family Action Plan (AFAP)	**360-7289**
ACS Officer	**360-7452**

For special accommodations, please contact the EFMP Program Manager

Official Mailing Address:
USAG Schinnen
Unit 21602 ACS
APO AE 09703

Local Address:
USAG Schinnen/ACS
Borgerweg 10
6365 CW Schinnen

Your comments count...positive or negative!

Help us, to help you by filling out an ICE Card when you visit the ACS and other Schinnen Services.

http://ice.disa.mil/ - Army - Europe - USAG Schinnen - Family - ACS

USAG Schinnen Facilities

Borgerweg 10, 6365 CW, Schinnen, Netherlands

To call DSN dial 360-XXXX

Exchange Schinnen www.shopmyexchange.com

⇒ Main Exchange DSN 360-7233 **046-443-7586**
Closed Monday
Tues – Thurs 1000 - 1800
Fri & Sat 1000 - 1900 Sun 1000-1800

⇒ Exchange Human Resources Office **046-443-7583**

⇒ Alterations/Dry Cleaner **046-443-7258**

⇒ Barber/Beauty Shop **046-443-7312**

⇒ Flowers & Gift Shop **046-443-7355**

⇒ New Car Sales **360-7365** **046-443-5103**

⇒ Enterprise Rental Car **360-7578** **046-443-8214**

⇒ Pxtra Closed Monday **046-443-7308**
Tues – Thurs 1000 - 1800
Fri & Sat 1000 - 1900 Sun 1000-1800

⇒ Shoppette—Bookmark **046-443-1902**
Mon 0745 - 1700 Tues-Thurs 0745-1800
Fri 0745-1900 Sat 1000-1900 Sun 1000-1800

⇒ Gas Station/Garage **046-443-7383**
Tues—Sat 0900-1900
Sun—Mon 1000-1700

Andrews Federal Credit Union **046-443-7507**
Mon, Tue, Wed, & Fri 0900 - 1600
Thur 1000 - 1730
1st & 3rd Sat of the month 0900-1300

Army Substance Abuse Program **046-443-7745 or 7744** **DSN 357-7745 FAX DSN 357-7766**
Monday - Friday 0730-1630

⇒ **Military & Family Life Consultants**
24/7 Cell phone **0629-47-1920**

Barber and Beauty Shop **046-443-7312**
Closed Sunday and Monday
Tue—Sat 1000 - 1800

Bowling Center **046-443-7207**
Wed - Sat 1100 - 2100
Sunday 1100 - 1800

Civilian Personnel (Chievres, Be) **+(32)68275422**
Mon - Fri 1300 - 1700 **DSN 361-5422**
Schinnen Human Resources **DSN-360-7305**

Commissary **046-443-7441**
www.commissaries.com - Monday Closed
Tues - Fri 1000-1900
Sat - Sun 1000-1800

Community Bank (Bank of America) **046-443-7412**
Tues, Wed, Fri 1000 - 1700
Thur 1100 - 1800
Sat 1030 - 1530
⇒ONLINE BANKING **800-239-9427**

Drivers Testing **046-443-7433**

Mon - Fri 0730 - 1600

⇒ ***USAFE Drivers License***

POV Testing - Wed 0800-1200

High Season - Wed and Fri (Jun - Aug)

Dry Cleaners & Alterations **046-443-7258**

Tue - Sat 1000 - 1800

EATERIES

⇒ **Anthony's Pizza** **(Closed)** **046-443-7336**

⇒ **Baskin Robbins** **(Closed)** **046-443-7336**

⇒ **Burger King** **046-443-7336**

Mon **(Closed)**

Tue - Sat 0900 - 1800

Sun 1100 - 1700

⇒ **Pinpoint Cafe** **046-443-7527/7207**

Tues 1100 - 1400

Wed - Fri 1100 - 1400 - 1700 - 2000

Sat 1100 - 2000

Sun 1100 - 1600

Educational & Developmental Intervention Services (EDIS) at SHAPE **423-5970**

Wed - Thur 0800 - 1400 **Belgium 0032 65445970**

Education Center **046-443-7641/7613**

Mon - Fri 0800 - 1700

⇒ Central Texas College **046-443-7685**

Mon - Thu 0830 - 1330

⇒ Test Examiner **046-443-7613**

Mon - Fri 0800 - 1630

⇒ U of Maryland (UMUC) **046-443-7661**

Mon - Fri 0900 - 1630 **046-443-7620**

⇒ Multi-Use Learning Facility **046-443-7213**

Mon - Fri 0830 - 1700

Housing Office **046-443-7720/7455/7567/7247/7416**

Mon - Fri 0800 - 1200
1230 - 1630

Housing Furniture Supply **046-443-7416/7247**

Housing Furniture Repair **046-443-7440**

Mon - Fri 0800 - 1200
1230 - 1630

Legal Office **046-443-7688**

Mon - Fri 0900 - 1200
1330 - 1600

Military Police Station **046-443-7228/7555**

Open 24/7

MWR Admin / BOSS **046-443-1550/7370**

MWR Fitness Center **046-443-7560/7561**

MWR Outdoor Recreation **046-443-7560/7561**

-Trips & Tours

Mon - Fri 0600 - 2000
Sat and Sun 0900 - 1700
US holidays 0900 - 1700

Pass and Registration (IACS) **046-443-7322**

Mon - Thur 0830 - 1600
Fri 0830 - 1200

Post Office **046-443-7279**

Mon 1000 - 1600
Tue - Fri 1000 - 1730

Property Book Office **046-443-7472**
**** DSN 357-xxxx **** **or -7473**

Central Issue Facility (CIF) **046-443-7770**

- SSSC/Uncle Sam's Store **046-443-7750/7751**

- Located off-post: Kranenpool 1, 6443VA, Brunssum, NL

Self Help Store (SHIP) **360-7700** **046-443-7700**

Recycling Center **046-443-7456**

Mon - Fri 0900 - 1000
1400 - 1500
Sat 1030 - 1530

Transportation Division **046-443-7604,7572, 7575, 7481, or 1540**

CWT/SATO Travel Agency **046-443-7570/7385**

Mon - Fri 0800-1700

Thrift Shop (ASC) - American Spouses Club

email: americanspousesclub@yahoo.com **046-443-7436**

Wed - Fri 1100 - 1500
**Sat 1100 - 1500 (Open 1st & 3rd weekend of
Sun 1200 - 1600 the month)

Value Added Tax (VAT) Office **046-443-7239/7502**

Mon - Fri 0800 - 1630

⇒ **Utility Tax Avoidance** **046-443-7239/7502**

Vehicle Processing Center **046-443-2818**

Mon - Fri 0800 - 1630

Women Infants & Children (WIC) Office

Tue, Wed, Thur 0900 - 1630 **046-443-7489**

JFC Brunssum Facilities

Rimburgerweg 30, 6445 PA Brunssum, Netherlands

To call DSN, dial 364-XXXX
(the last 4) if available.

AFNorth School

⇒ Elementary School **045-527-8251**
Mon - Fri 0800 - 1630

⇒ High/Middle School **045-527-8263**
Mon - Fri 0800 - 1630 Admin x8261

Alien Registration Bldg H-100 **045-526-3191**
Royal Dutch Marechaussee (KMAR) **2650 / 2673 / 2544**
24 hr KMAR 045 525 8000

Alliance Restaurant Bldg H-201
045-526-3188

Breakfast	Mon - Fri	0730 - 1000
Lunch	Mon - Fri	1100 - 1400

Alliance Theater **045-526-2110**

Arts and Crafts Center **045-526-2454**

Mon, Fri & Sun	Closed
Tue & Thur	1000 - 1700
Wed	1000 - 2100
Sat	1300 - 1700

Auto Hobby Shop **045-526-3173**

Tues	0800 - 1600 (drop off service)
Wed	0900 - 1700
Thur	1200 - 2000 Sun-Mon Closed
Fri - Sat	0830 - 1630

Base Operator **045-526-2222**

Barber and Beauty Shop **045-526-2957**

Mon - Fri 0830 - 1700

Canadian Forces Network **045-526-3791**

Chapel Bldg H-405

Mon - Fri 0800 - 1700 **045-526-2940**

⇒ Club Beyond contact Chapel

Child Development Center (CDC) H-501

⇒ **School Age Center (SAC)** **045-526-2575**

Mon - Fri 0700 - 1800 **045-526-3004**

Club 13 Bldg H-201

Lunch Mon - Fri 1200 - 1400

Happy Hour Mon & Thur 1630 - 1730

Customs/Douane Office **045-526-2580**

Mon - Fri 0815 - 1500

Child, Youth, and School Services (CYSS) H-505

CYSS Parent Central Services **045-526-3121**

Mon - Fri 0800 -1500 **DSN 364-3121/4192**

(1500 –1700 by appointment only)

CYSS Sports and Fitness Office 045-526-4195/4191

Mon - Fri 0800 -1500 **DSN 364-4195/4191**

(1500 –1700 by appointment only)

Finance Office **045-526-2829**

⇒ Cashier Mon - Fri 0830 - 1230 & 1330 - 1600

Thur 0830 - 1230 & 1330 - 1500

Gym **045-526-3171**

Mon - Thurs 0600 - 2000
Fri 0600 - 1900
Sat 0930 - 1430
Sun Closed

Housing Office **045-526-2017**

Mon - Thur 0830 - 1630
Fri 0830 - 1500

ID & Passport Section (US ID's) **045-526-2216**

Mon - Thur 0800 - 1200, 1330 - 1600
Fri 0800 - 1400

Insurance Meeùs (F/K/A Steegh) **0455-26-2492**

Mon - Fri 0930 - 1230, 1330 - 1630

JFC International Conference Center Bldg H-701
Ouverbergstraat, Brunssum NL **045-526-3188**

⇒ Facility Reservation Rental 045-526-7777

⇒ Sports Bar **045-526-3188**

Happy Hour - Friday evenings 1600-1900

NATO's Joint Forces Command Headquarters in Brunssum, Netherlands

Library **045-526-2669**

Monday	Closed
Tues - Wed	1000 - 2000
Thur and Fri	1000 - 1800
Sat and Sun	1200 - 1600

Mail Room **045-526-2107**

⇒ Finance Window	Mon, Wed, Fri	1000 - 1400
⇒ Parcel Pick-up	Mon-Thurs	0900 - 1800
⇒ Parcel Pick-up	Fri	0900 - 1600

Military Police **045-526-2616**
or 3200
DSN 364-2616 or 3200
⇒ **Emergency** **045-526-2000**

Miner's Restaurant Bldg H – 106
Mon - Fri 0800 - 1600 **045-526-2291**

Morale and Welfare/Community Affairs
045-526-2626/2246
Mon - Thurs 0800 - 1715

Pass and Permit Office H-102 **045-526-2580**
Mon - Fri 0815 - 1500

School Liaison Office **045-526-2023**

B&S Central Store (F/K/A Shop 2000)
www.bs-centralstore.com
045-526-2915
Mon - Fri 1000 - 1800
Sat 1000 - 1500

Swimming Pool (indoor) **0455-26-3172**

Lap Swim	Mon - Fri	1200 - 1400
Public/Family	Tue - Fri	1500 - 1830
	Sat - Sun	1200 - 1600

⇒ **ORCAS Secretary** **046-442-2844**

Meet on Tues, Wed, Thur at 1830 at the JFC Pool

Tennis Courts **046-443-7561**

⇒ Court bookings **0455-26-3172**

Travel Office **0455-26-2120**

Mon - Fri 0845 - 1200 & 1400 - 1600

Closed Wed afternoons

Vehicle Registration Bldg H-102 **045-526-2580**

Mon - Fri 0815 - 1500

Youth Center (YC) **0455-26-3008/3595**

M-F 1530-1800; 0800-1800 on non-school days

Looking for something in the Netherlands:

www.thekaart.nl by Province, town, & category

LOCAL BASES

Bitburg AB, Germany

⇒ Operator	**+(49)6565-61-113**
	DSN 452-1110
⇒ EXCHANGE Garage	**+(49)6561-61-7450**
⇒ Billeting	**+(49)6565-61-0500**
	DSN 452-0500
⇒ Dental	**+(49)6561-69-3591**
Central Appointment Line	452-8333

USAG Heidelberg, Germany

⇒ Operator	**+(49)6221-57-01113**

Landstuhl

⇒ Billeting	**+(49)6371-45-4960**
	DSN 491-4600

Moenchengladbach, GE **+(49)216-1689831**

Ramstein AB, Germany

⇒ Airman & Family Readiness Center	**06371-47-5900**
	DSN 480-5901
⇒ Operator	**+(49)6371-47-113**
	DSN 480-1110
⇒ Air Guard Unit	**+(49)637-147-2326**
	DSN 480-2326
⇒ Billeting	**+(49)371-45-4960**
	DSN 480-4960
⇒ Central Reservations	**+(49)6371-45-4920**
	DSN 480-4920
⇒ Passenger Terminal	**+(49)6371-46-4299/4440**

Email: SpaceA@ramstein.af.mil FAX DSN 479-4661

DSN 314-480-2364 FAX +(49)6371-47-2364

Rotterdam, NL **Local #** **010459-XXXX**
Lylantseplein 1 2908 LH

ACS	**DSN 362-2409**
MWR	**DSN 362-2516**
Library	**DSN 362-2454**
Lounge	**DSN 362-2452**
Arts & Crafts	**DSN 362-2457**
S1	**DSN 362-2419**
EXCHANGE Shoppette	**DSN 362-2359**
Mon-Fri, 1000-1800	

Spangdahlem AB, Germany

A&FRC ****06565-616422** ****DSN 452-6422**

⇒ American Red Cross Office **+(49)6565-61-9440**
⇒ Operator **+(49)6565-61-113**
DSN 452-1110
⇒ Billeting **+(49)6565-9560**
DSN 452-0500
⇒ EXCHANGE Garage **+(49)6565-61-6852**
⇒ Medical/Dental Appointment Line 452-8333

SHAPE, Belgium

⇒ Operator DSN 423-1110 **+(32)-6544-7111**
⇒ Veterinary Services Clinic **+(32)6227-5722**
DSN 361-5435
DSN 423-1110

NATO School, Oberammergau, Germany

⇒ Billeting **822-916350**
NCC.reception@t-online.de or *www.natoclub.de*

Volkel AB Command Post **041-3359XXXX**
DSN 359-5958
⇒ Orderly Room DSN 359-5834

LOCAL HOSPITALS

University Hospital **+(49)241-800**
Aachen, Germany

St Elizabeth Krankenhaus (Hsptl) **+(49)2451-6220**
Geilenkirchen, Germany

Stadisches Krankenhaus (Hospital) **(49)2452-1880**
Heinsberg, Germany (no pediatric care)

Atrium Medisch Centrum **0455-76-6666**
Heerlen, The Netherlands
Coordinates: 50°52'7"N 5°58'38

Orbis Ziekenhuis (Hsptl) **088-459-7777**
Sittard, The Netherlands

Atrium Medisch **0455-27-9999**
Brunssum, The Netherlands (no emergency room)

USO OFFICES

Frankfurt Airport, Germany **+(49)611-721010**
Mannheim-Heidelberg **+(49)621-730-3195**
(Rhein Neckar Valley), Germany
Rome, Italy **+(39)066864232**

US Embassies and Consulates

http://www.usembassy.gov/

http://amsterdam.usconsulate.gov/

Amsterdam, Netherlands **020-664-5661**

American Citizen Services
U.S. Consulate General
Museumplein 19
1071 DJ Amsterdam
The Netherlands
Tel.: (31)(0)20-575 5309

Please call weekdays between 1:30 and 4:30 p.m. only (the morning hours being reserved for visitors with appointments). In case of an emergency outside these hours, please call the Duty Officer.

Tel.: (31)(0)70-310 2209 (After Hours Duty Officer)
Fax: (31)(0)20-575 5330 or (31)(0)20-679 0321 (address to American Citizen Services)
E-mail: **USCitizenServicesAms@state.gov**
(There is no **visa related information** available at these numbers.)

http://thehague.usembassy.gov/

Embassy of the United States of America
Lange Voorhout 102 Tele: +31 70 310-2209
2514 EJ The Hague. FAX: +31 70 361-4688

Berlin, Germany US Embassy **+(49)3083050**
Frankfurt, Germany US Consulate **+(49)6975-350**
Brussels, Belgium US Embassy **+(32) 28114000**

AIRPORTS IN EUROPE

Amsterdam (Schiphol), NL **020-794-0800**
⇒ *www.schiphol.nl*

Maastricht, NL **043-3589898**
⇒ www.maa.nl/en/

Eindhoven, NL **040 291 98 18**
⇒ www.eindhovenairport.com/

Brussels, BE **+(32)-2753-7753**
⇒ *www.brusselsairport.be*

Brussels-Charleroi, BE **+(32)7125-1211**
⇒ *www.charleroi-airport.com*

Cologne/Bonn, GE **+(49)2203-4040-01/02**
⇒ *www.koeln-bonn-airport.de*

Dusseldorf, GE **+(49)211-421-0**
⇒ *www.duesseldorf-international.de*

Frankfurt, GE
⇒ *www.frankfurt-airport.de*

AIRLINES

American	0180-3242324
Continental	0180-321-2610
Delta	0180-3337880
KLM	0180-5214201
Lufthansa	0180-3803803
Northwest	0180-5254650
TWA	089-5525-3340
United	0696-05020

Public Transportation Information

http://www.aircraft-charter-world.com/airports/europe/index.htm

Netherlands:
http://www.aircraft-charter-world.com/airports/europe/netherlands.htm

Dutch Train Service

- *www.ns.nl*
- *Ticket Vending Machine*

Bus, Metro, Train, & Tram 0900-9292 option 2 for personal assistance www.9292ov.nl - 0900-9296 for Int'l

Taxi (Dutch National) - 0900-8383 type 4 digit postcode
⇒ Off Base Sieswerda (Netherlands) **046-4519132**
⇒ Off Base (Germany) **02452-6-25-25**

Germany Train Service - www.db.de click English

ARMED FORCES RECREATION CENTERS

Garmisch, Germany
⇒ Edelweiss Lodge & Resort **+(49)8821-9440**
www.edelweisslodgeandresort.com

Honolulu, Hawaii **001-800-367-6027**
⇒ *www.halekoa.com*

Seoul, Korea **082-2790-0016**
⇒ *www.dragonhilllodge.com*

Walt Disney Resort, Florida **001-888-593-2242**
⇒ *www.ShadesofGreen.org*

OTHER

American Arms Hotel, Wiesbaden, Germany **+(49)611-343-136**

French Officers' Clubs
⇒ Trier, Germany **+(49)651-2063257**
⇒ Baden-Baden, Germany **+(49)722-1697662**
⇒ Paris, France **+(33)144902626**
⇒ Lyon, France **+(33)72802621**
⇒ Strasbourg, France **+(33)88150560**
⇒ Nice, France **+(33)493375100**

Union Jack Hotel, London, England **0044-207-928-6401**

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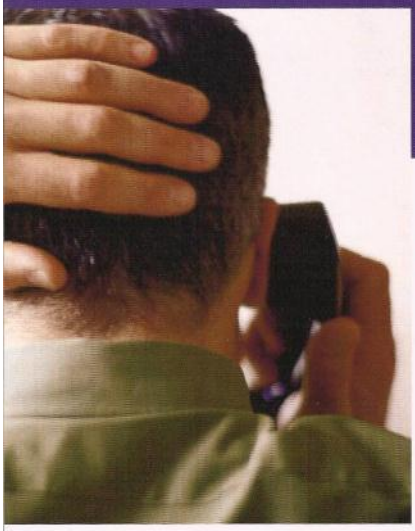
AFN EUROPE

CFN RFC

NEED TO TALK?



Military & Family Life Consultants are here to listen.

Military & Family Life Consultants (MFLC) are available to help service members, spouses, family members, children and staff address:

- Deployment / reintegration support
- Marriage and relationship issues
- Stress and anxiety
- Depression
- Grief and loss
- Daily life issues

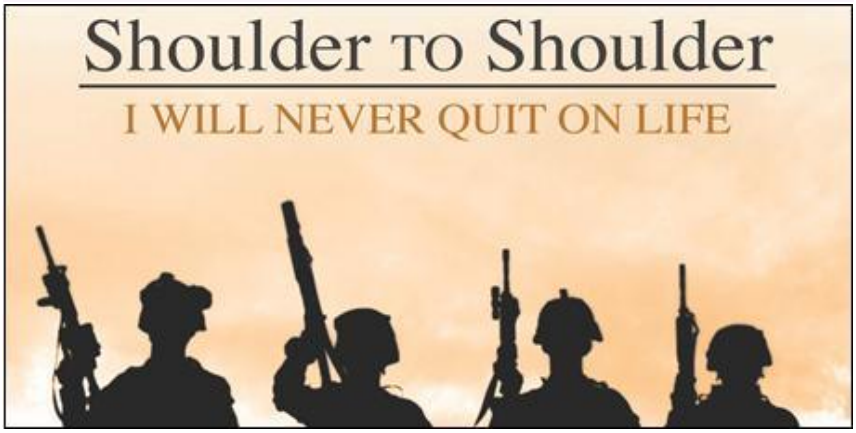
Consultations and trainings are **free** and **anonymous.** (Exceptions to confidentiality include duty to warn cases and PRP disqualifiers.) **No records are kept**.

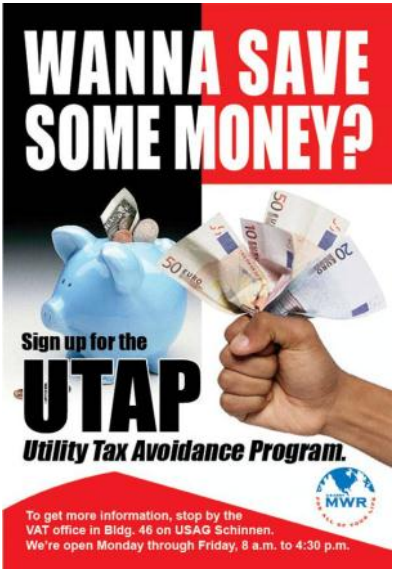
Helping you is our priority. After-hours and weekend appointments are available and group or off-site meetings can be arranged.

SCHEDULING AN APPOINTMENT IS EASY.
CALL YOUR LOCAL MFLC.

USAG Schinnen - 062-947-1920
JFC Brunssum - 062-504-5104

Geilenkirchen - 01522-421-0455
Child & Youth MFLC 01520-269-8610





NATEX

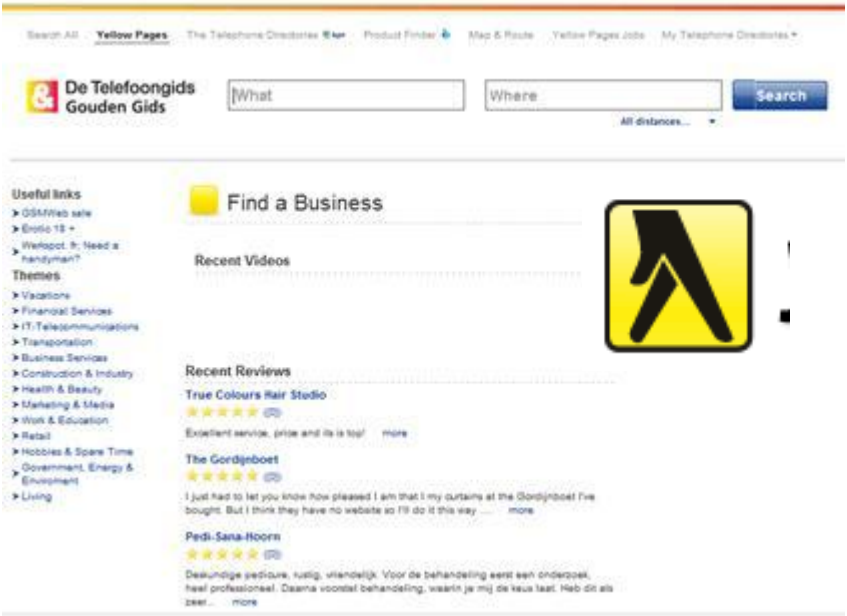
The Duty Free Shopping Experience

www.natex.de

Keep up with your local surroundings and the Dutch news in English! www.Dutchnews.nl.

Look up services in English and receive the locations in Dutch!

www.yellowpages.nl



Keep In Touch

Your Quick Reference List (QRL) to Free or Paid internet in the Tri-border area.

1. USAG Schinnen

- The Education (Ed) Center, **Multiuse Learning Facility (MLF)** in Bldg 13 located next to the PX offers 14 computers online (7 .mil and 7 Local ADSL and 1 offline) for educational related use.
  Open Mon to Fri, 8:30 a.m. to 5 p.m. Contact 046-443-7201 for more information.

- The **Ed Center** in Bldg 19, upstairs above Community Bank, has eight for Testing (4 .mil and 4 local ADSL); the Ed Center testing room is not handicapped accessible. Contact the Ed Center at 046-443-7641 for more information.

- The **Army Community Service (ACS),** also has seven computers in the Yellow Ribbon Room to help keep Service Members and Families connected via Webcam/ VIDI-Talk, email, and internet. Contact 046-443-7218 or 7500. Open Mon to Fri 8 a.m. to 5 p.m.

- The **(ACS),** Bldg 39 has one computer with Microsoft Office to assist **(CAC US Army Only)** with various Relocation, Financial, and Employment related needs, plus internet and email. Contact 046-443-7269 or 7500. Open Mon to Fri 8 a.m. to 5 p.m.

- The Bowling Center offers "Pay as You Go" Wireless Internet inside and around Bldg 40 with Wireless Escapes. Contact 046-443-7207 or 001-888-209-0606. Open Wed to Sat, 11 a.m. to 9 p.m.; Sun 11 a.m. - 6 p.m.

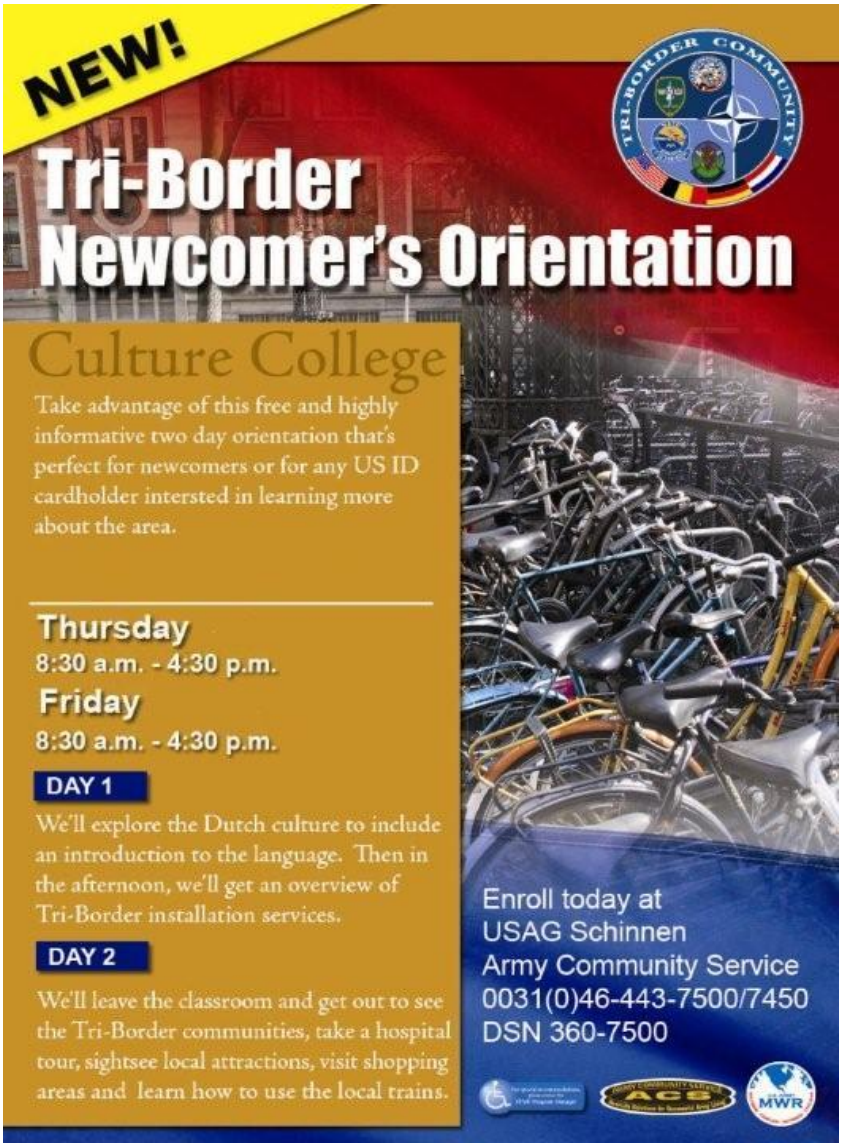
2. JFC Brunssum

- The JFC HQ Brunssum Library (Bldg 604) has 12 Free internet computers with Microsoft Office available for the public during opening hours. The computers can also be used for reference, research and to browse the Library's catalog. The databases are available on the JFC HQ Brunssum Library's webpage. Closed on Mondays: open on Tues & Wed 10 am - 8 pm, Thurs & Fri 10 a.m. to 6 p.m., Sat to Sun 12 a.m. to 4 p.m. Closed on JFC Holidays. Contact 045-5262469

3. Geilenkirchen NATO Air Base, 470th ABS

- The Airman & Family Readiness Center (A&FRC), Bldg 78 has eight computers with Microsoft Office located in their computer resource room and **free** wireless throughout Bldg 78, patio, and parking lot! Contact 0049-2451-63-3791 or DSN 458-6015. Open Mon to Thur 8 a.m-4 p.m, Fri 8 a.m. to 2 p.m.

Relocation Readiness Program
DSN 360-7512 or 046-443-7512



Numbers for Germany-0049

Off-base Emergency

German Polizei-Police only	110
Emergency-Fire/Ambulance	112
Red Cross/Spangdahlem	06565-61-9241 / 9440

NATO AB Geilenkirchen

Base Operator	02451-63-1
Base IMP	02451-63-4819
Base IMP Emergency	02541-63-2222
Fire	02451-63-3333
Ambulance	02451-63-4444
US Clinic Appts	02451-99-3200
US Dental	02451-99-3535
Chapel	02451-63-2229
Command Post	02451-63-4433
470 ABS	02451-63-2210

Hospital/Krankenhaus

Heinsberg	02452-1880
St Elizabeth	02451-6220

Numbers for The Netherlands-0031

Off-base Emergency

Emergency	112
Dutch Police-Politie	0900-8844
Red Cross Stuttgart	0049-7031-15-2334

Schinnen

MP Emergency	046-443-7555/7228
Operator	046-443-7199

AFNORTH

MP Emergency	045-526-2000
Base Operator	045-526-2222

Hospital/Ziekenhuis

Heerlen Atrium/Emergency Rm	045-576-6666
Brunssum Atrium (Apt)	045-527-9999
Sittard Orbis/Emergency Rm	088-459-7777

Frequently Dialed at Schinnen

EXCHANGE:	046-443-7586
EXCHANGE PXtra:	046-443-7308
Shoppette:	046-443-1902
AFCU:	046-443-7507
Barber Shop:	046-443-7312
Bookmark:	046-443-7550
Bowling:	046-443-7207
Commissary:	046-443-7514
Community Bank:	046-443-7412
Food Court:	046-443-7336
Fitness/Rec Center:	046-443-7560
Housing:	046-443-7720
Legal:	046-443-7688
Rental Car:	046-443-8214
SARC:	061-297-3591
Thrift Shop:	046-443-7436
VAT Office:	046-443-7239
WIC:	046-443-7489