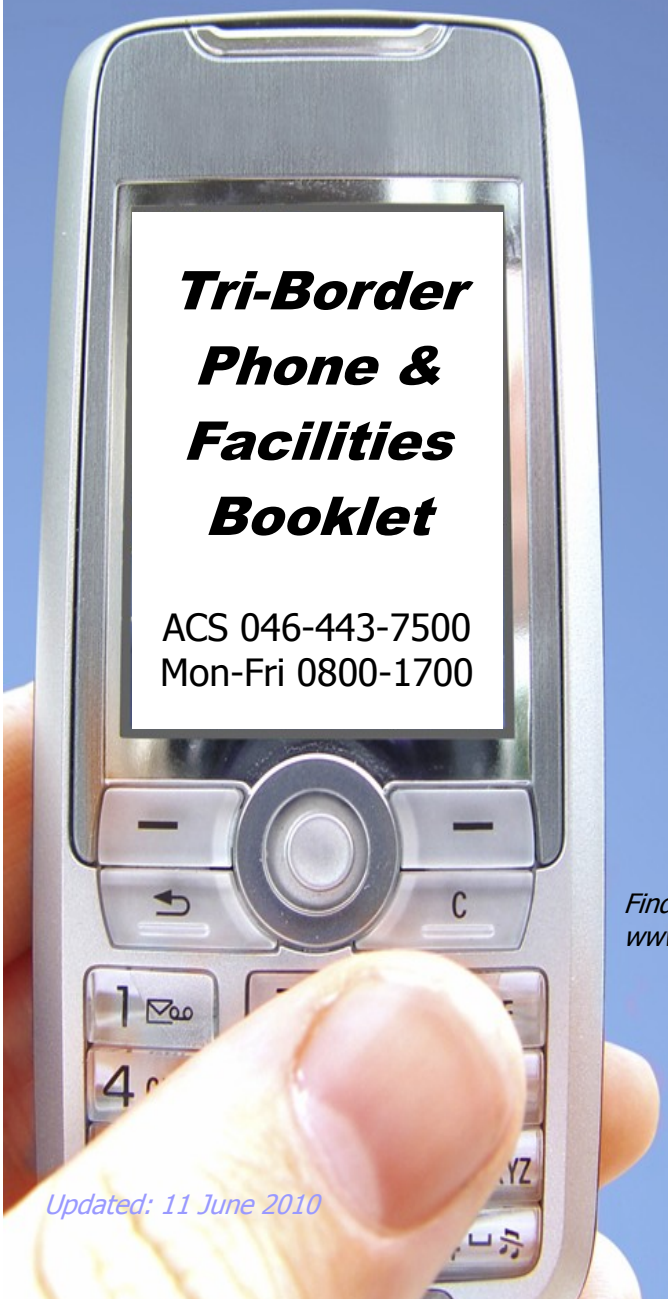
ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living



Tri-Border Phone & Facilities Booklet

ACS 046-443-7500
Mon-Fri 0800-1700

Find this booklet and more at:
www.usagschinnen.eur.army.mil

For special accommodations, please contact the EFMP Program Manager

Updated: 11 June 2010

Emergency Numbers

Fire, Police, Ambulance	**112**
Base Operator (Schinnen)	**360-1110/046-443-7199**
Base Operator (JFC Brunssum)	**045-526-2222**
Base Operator (Geilenkirchen)	**+(49)2451-63-1**
Base Operator (Kalkar)	**+(49)2824-900**
Schinnen Military Police	**046-443-7555**
AFNorth IMP	**045-526-2616**
Heerlen Hospital	**045-576-6666**
Brunssum Hospital	**045-527-9999**
GK 470 ABS Medical Clinic	**0049-2451-99-3200**
GK International MP	**0049-2451-63-4819**
GK Security Forces	**X2228**
ADAC Germany Road-Side Asst.	**0180-222-2222**
ANWB Dutch Road-Side Asst.	**088-2692 888**
ANWB Outside the Netherlands	**+31 88 2692 888**

Off Base Directory & AT&T Assistance

English-speaking Operator (Germany)	11837
English-speaking Operator (Europe)	11834

AT&T Netherlands 0800-022-9111

AT&T Germany 0-800-225-5288 Cell 0-800-225-5288

How-To-Dial Information

From Netherlands the USA

00-1-area code-seven digit #

example: 00-1-513-555-7777

From USA to Netherlands

011-31-omit the 0 from the Dutch #

example: 011-31-45-526-1111

From Netherlands to Germany

00-49-omit 0 from the German #

example: 00-49-2451-5555

From Germany to Netherlands

00-31-omit 0 from the Dutch #

example: 00-31-45-526-1111

From Germany to USA

00-1-area code-seven digit #

example: 00-1-513-555-7777

From the USA to Germany

011-49-omit 0 from the German #

example: 011-49-2451-4444

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Red Cross - Coverage for Tri-border*

***Spangdahlem 0049 (0) 6565-61-9241 or 9440**
DSN 452-9440

***After Hrs Command Post 0049 (0)6565-61-6141 or DSN DSN 452-6141**

Stuttgart 0049 (0) 7031-15-2334...DSN 431-2334
Ramstein 0049 (0) 6371-47-5464 ..DSN 480-5464
Landstuhl 0049 (0) 6371-86-7298 DSN 486-7298

http://www.redcross.org/where/chapts.asp

ACS Programs & Contact Numbers

Opening hours Mon-Fri 0800-1700, Bldg 39

Commercial Number +31(0) 46-443-XXXX
Email: ACS-Schinnen@Eur.army.mil

Information & Referral	**360-7500**
ACS Admin Specialist	**360-7500**
Fax	**360-7466**
Relocation Readiness	**360-7512**
Financial Readiness	**360-7450**
Army Emergency Relief (AER) Voice Mail	**360-7537**
Deployment & Mobilization	**360-7218**
Employment Readiness	**360-7269**
Army Volunteer Coordinator	**360-7451**
Family Advocacy Program (FAP)	**360-7453**
FAP Education Specialist	**360-7367**
Sexual Assault Response Coordinator (SARC)	**360-7263**
SARC Cell Phone	**061-297-3591**
Exceptional Family Member Program (EFMP)	**360-7371**
New Parents Support Program (NPSP)	**360-7335**
NPSP Cell Phone	**062-309-3567**
Army Family Team Building (AFTB)	**360-7482**
Army Family Action Plan (AFAP)	**360-7289**
ACS Officer	**360-7452**

For special accommodations, please contact the EFMP Program Manager

Official Mailing Address:
USAG Schinnen
Unit 21602 ACS
APO AE 09703

Local Address:
USAG Schinnen/ACS
Borgerweg 10
6365 CW Schinnen

Your comments count...positive or negative!

Help us, to help you by filling out an ICE Card when you visit the ACS and other Schinnen Services.

http://ice.disa.mil/ - Army - Europe - USAG Schinnen - Family - ACS

USAG Schinnen Facilities

Borgerweg 10, 6365 CW, Schinnen, Netherlands

To call DSN dial 360-XXXX

AAFES www.aafes.com

⇒ Main Exchange DSN 360-7233 **046-443-7586**

Closed Monday
Tue – Fri 1000 - 1900
Sat & Sun 1000 - 1800

⇒ Alterations/Dry Cleaner **046-443-7258**

⇒ Flowers & Gift Shop **046-443-7355**

⇒ New Car Sales **360-7365** **046-443-5103**

⇒ Enterprise Rental Car **360-7578** **046-443-8214**

⇒ Pxtra **046-443-7308**

Closed Monday
Tue - Fri 1000 - 1900
Sat 1000 - 1800
Sun 1000 - 1800

⇒ Shoppette **046-443-1902**

Mon 1100 - 1700
Tue - Fri 1000 - 1900
Sat & Sun 1000 - 1800

⇒ Gas Station **046-443-7383**

Daily 0800-1900

Andrews Federal Credit Union **046-443-7507**

Closed Monday
Tue, Wed, Fri, Sat 0900 - 1600
Thur 1000 - 1700

Army Substance Abuse Program **046-443-7745 or 7744** **DSN 357-7745 FAX DSN 357-7746**

Monday - Friday 0730-1630

Located off-post at Nutherweg 60 6365ER towards Nuth in the SSO building.

⇒ **Military & Family Life Consultants**
24/7 Cell phone **0629-47-1920**

Barber and Beauty Shop **046-443-7312**
Closed Sunday and Monday
Tue, Wed, Fri 1000 - 1800
Thur 1000 - 1900
Sat 1000 - 1700

Bookmark Bookstore **046-443-7550**
Closed Monday
Tues, Wed, Fri 0800 - 1900
Sat & Sun 0900 - 1800

Bowling Center **046-443-7207**
Wed - Sat 1100-2100
Sunday 1100-1800

Car Rental **046-443-7365**
Tues - Fri 1000 - 1800
Sat 1000 - 1400

Civilian Personnel (Chievres, Be) **+(32)68275422**
Mon - Fri 1300 - 1700 **DSN 361-5422**
Schinnen Human Resources DSN-360-7305

Commissary www.deca.mil **046-443-7441**
Tues - Fri 1000-1900
Sat - Sun 1000-1800

Community Bank (Bank of America) **046-443-7412**
Tues, Wed, Fri 1000 - 1700
Thur 1100 - 1800
Sat 1030 - 1530
⇒ ONLINE BANKING **800-239-9427**

Drivers Testing **046-443-7433**

Mon - Fri 0730 - 1600

⇒ ***USAFE Drivers License***

POV Testing - Wed 0800-1200

High Season - Wed and Fri (Jun - Aug)

Dry Cleaners & Alterations **046-443-7258**

Tue - Sat 1000 - 1800

EATERIES

⇒ **Anthony's Pizza** **046-443-7336**

Closed Monday

Tue - Fri 1100 - 1900

Sat & Sun 1100 - 1800

⇒ **Baskin Robbins** **046-443-7336**

Closed Monday

Tue - Fri 1100 - 1900

Sat & Sun 1100 - 1800

⇒ **Burger King** **046-443-7336**

Mon 0800 - 1400

Tue - Fri 0800 - 1900

Sat & Sun 0800 - 1800

⇒ **Dutch Cantina** **046-443-7660**

Mon - Fri 0900 - 1500

⇒ **Pinpoint Cafe** **046-443-7527**

Mon - Fri 1100 - 2000

Sat 1100– 1800

⇒ **Harry's BBQ** **046-443-7207**

Wed 1100-2000

Tue - Fri 1600-2000

Sat 1100-1800

Sun 1200-1600

Educational & Developmental Intervention Services (EDIS) at SHAPE **423-5931**

Wed - Thur 0800 - 1400 **Belgium 0032 65445931**

Education Center **046-443-7641/7613**
Mon - Fri 0800 - 1700
⇒ Central Texas College **046-443-7685**
Mon - Thu 0830 - 1330
⇒ Test Examiner **046-443-7613**
Mon - Fri 0800 - 1630
⇒ U of Maryland (UMUC) **046-443-7661**
Mon - Fri 0900 - 1630 **046-443-7620**

Housing Office **046-443-7720/7455/7567/7247/7416**
Mon - Fri 0800 - 1200
1230 - 1630

Housing Furniture Supply **046-443-7440**
Mon - Fri 0800 - 1200
1230 - 1630

Legal Office **046-443-7688**
Mon - Fri 0900 - 1200
1330 - 1700

⇒ Law Center Tax Program **046-443-7662/7668**
Wed 1330 - 1830

Military Police Station **046-443-7228/7555**
Open 24/7

MWR Fitness Center **046-443-7560/7561**
MWR Outdoor Recreation **046-443-7560/7561**
-Trips & Tours
Mon - Fri 0600 - 2000
Sat and Sun 0900 - 1700
US holidays 0900 - 1700

Pass and Registration (IACS) **046-443-7322**

Mon - Thur 0830 - 1600
Fri 0830 - 1200

Post Office **046-443-7279**

Mon, Tue, Wed, Fri 1000 - 1600
Tue, Wed, Thur, Fri 1000 - 1800 12-4

Property Book Office **046-443-7749**
DSN 357-xxxx **or 7747, 7748, 7746**

Central Issue Facility (CIF) **046-443-7770**

SSSC/Uncle Sam's Store **046-443-7750 / 7751**
- Located off-post at Nutherweg 60 6365ER

Self Help Store (SHIP) **360-7700** **046-443-7700**
Recycling Center **046-443-7456**

Mon - Fri 0900 - 1000
1400 - 1500
Sat 1030 - 1530

Transportation Division **046-443-7481**
SATO Travel Agency **046-443-7570/7385**

Mon - Fri 0800-1700

Thrift Shop (ASC) - American Spouses Club
email: americanspousesclub@yahoo.com **046-443-7436**

Wed - Fri 1100 - 1500
**Sat 1100 - 1500 (Open 1st & 3rd weekend of
Sun 1200 - 1600 the month)

Value Added Tax (VAT) Office **046-443-7239/7502**

Mon - Fri 0800 - 1630

⇒ **Utility Tax Avoidance** **046-443-7239/7502**

Vehicle Processing Center **046-443-2818**

Mon - Fri 0800 - 1630

Women Infants & Children (WIC) Office
Tue, Wed, Thur 0900 - 1630 **046-443-7489**

JFC Brunssum Facilities

Rimburgerweg 30, 6445 PA Brunssum, Netherlands

To call DSN, dial 364-XXXX (the last 4) if available.

AFNorth School

⇒ Elementary School **045-527-8251**
Mon - Fri 0800 - 1630

⇒ High/Middle School **045-527-8261**
Mon - Fri 0800 - 1630

Alien Registration Bldg H-100 **045-526-3191**
Royal Dutch Marechaussee (KMAR) **2650 / 2673 / 2544**
24 hr KMAR 045 525 8000

Alliance Restaurant Bldg H-201
045-526-3188

Breakfast	Mon - Fri	0730 - 1000
Lunch	Mon - Fri	1100 - 1400

Alliance Theater **045-526-2110**

Arts and Crafts Center **045-526-2454**

Mon, Fri & Sun	Closed
Tue & Thur	1000 - 1700
Wed	1000 - 2100
Sat	1300 - 1700

Auto Hobby Shop **045-526-3173**

Tues	0800 - 1600 (drop off service)
Wed	0900 - 1700
Thur	1200 - 2000 Sun-Mon Closed
Fri - Sat	0830 - 1630

Base Operator **045-526-2222**

Barber and Beauty Shop **045-526-2957**
Mon - Fri 0830 - 1700

Car Rental - SIXT Bldg H-201
Tue - Fri 1000-1700 **045-564-1299**

Chapel Bldg H-405
Mon - Fri 0800 - 1700 **045-526-2940**

⇒ Club Beyond contact Chapel

Child Development Center (CDC)
[School Age Services (SAS)] **045-526-2575**
Mon - Fri 0700 - 1800

Club 13 Bldg H-201
Lunch Mon - Fri 1200 - 1400
Happy Hour Mon & Thur 1630 - 1730

Customs/Douane Office **045-526-2580**
Mon - Fri 0815 - 1500

Child, Youth, and School Services (CYSS)

CYSS Central Enrollment Office **045-526-3121**
Mon - Fri 0800 -1500 **DSN 364-3121/4192**
(1500 –1700 by appointment only)

CYSS Sports and Fitness Office **045-526-4195/4191**
Mon - Fri 0800 -1500 **DSN 364-4195/4191**
(1500 –1700 by appointment only)

Dry Cleaners Near Shop 2000
Mon - Fri 1300 - 1700 **045-564-2227**

Finance Office **045-526-2829**
⇒ Cashier Mon - Fri 0830 - 1230 & 1330 - 1600
Thur 0830 - 1230 & 1330 - 1500

Gym **045-526-3171**

Mon - Thurs 0600 - 2000
Fri 0600 - 1900
Sat 0930 - 1430
Sun Closed

Housing Office **045-526-2017**

Mon - Thur 0830 - 1630
Fri 0830 - 1500

ID & Passport Section (US ID's) **045-526-2216**

Mon - Thur 0800 - 1200, 1330 - 1600
Fri 0800 - 1400

Insurance Meeùs (F/K/A Steegh) **0455-26-2492**

Mon - Fri 0930 - 1230, 1330 - 1630

JFC International Conference Center Bldg H-701
045-526-3188

Ouverbergstraat, Brunssum NL
Banquet office hours Mon - Fri 0900 - 1800
Can host events from 10 to 500 people

⇒ General Eisenhower Hotel **045-526-3188**

Mon - Fri 0700 - 1800

⇒ JFC Dining Room **045-526-3188**

Breakfast Mon - Fri 0700 - 0930
Lunch Mon - Fri 1130 - 1400
Dinner Mon - Fri 1730 - 2100

⇒ Sports Bar **045-526-3188**

Mon - Thur 1600 - 2200
Fri 1600 - 2400
Sat Closed
Sun 1600 - 2100
Happy Hour 1700 - 1800 (Wed & Sun)

Library **045-526-2669**

Monday Closed
Tues - Wed 1000 - 2000
Thur and Fri 1000 - 1800
Sat and Sun 1200 - 1600

Mail Room **045-526-2107**

⇒ Finance Window Mon, Wed, Fri 1000 - 1400
⇒ Parcel Pick-up Mon-Thurs 0900 - 1800
⇒ Parcel Pick-up Fri 0900 - 1600

Military Police **045-526-2616**
or 3200
DSN 364-2616 or 3200
⇒ **Emergency** **045-526-2000**

Miner's Restaurant Bldg H – 106
Mon - Fri 0800 - 1600 **045-526-2291**

Morale and Welfare/Community Affairs
045-526-2626/2246
Mon - Thurs 0800 - 1715

Pass and Permit Office H-102 **045-526-2580**
Mon - Fri 0815 - 1500

School Liaison Office **045-526-2023**

B&S Central Store (F/K/A Shop 2000)
Email: info@paulglobal.com **045-526-2915**
Mon - Fri 1000 - 1800
Sat 1000 - 1500

Swimming Pool (indoor) **0455-26-3172**

Lap Swim	Tue - Fri	1200 - 1400
Public/Family	Tue - Fri	1500 - 1830
	Sat - Sun	1200 - 1600

⇒ **ORCAS Secretary** **046-442-2844**

Meet on Tues, Wed, Thur at 1830 at the JFC Pool

Tennis Courts **046-443-7561**

⇒ Court bookings **0455-26-3172**

Travel Office **0455-26-2120**

Mon - Fri 0845 - 1200 & 1400 - 1600

Closed Wed afternoons

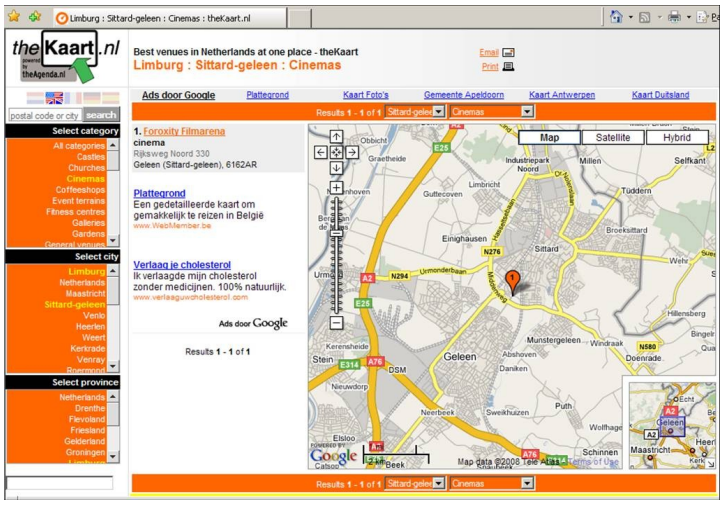
Vehicle Registration Bldg H-102 **045-526-2580**

Mon - Fri 0815 - 1500

Youth Services (YS) **0455-26-3008/3595**

M-F 1530-1800; 0800-1800 on non-school days

Looking for something in the Netherlands:



NATO Air Base Geilenkirchen 470 ABS

Lilienthal Allee 100, 52511, Teveren, Germany

Air Force Aid Society Bldg 78 DSN 458-6015
Mon - Fri 0800 - 1700 **+(49)2451-63-3791**

AIU Insurance/ADAC Building 81
Mon - Fri 0930 - 1600 **+(49)2451-69763**
Email: dlbhensley@t-online.de

⇒ **ADAC Emergency Road-Side Assistance**
0180-222-2222

Airman & Family Readiness Ctr Building 78
Mon - Fri 0800 - 1700 **+(49)2451-63-3791**
DSN 458-6015

⇒ Employment Counselor (by appointment)
⇒ Financial Counselor (by appointment)
⇒ Computer Room Mon - Fri 0830 - 1700

Ambulance - Emergency (on base only) 4444

Barber and Beauty Shop Building 81
+(49)2451-63-4087
Barber Mon - Fri 0800 - 1600
Beauty Tues - Fri 0800 - 1600

Back Gate
Hours Mon- Fri 0530 - 1830
Sat, Sun & Holidays 0830 - 1830

Base Operator
Off Base **+(49)2451-63-1**
On Base **88**

Billeting Office (NATO) Building 141
Mon - Thur 0845 - 1600 **+(49)2451-63-4962**
Fri 0845 - 1200

Billeting Office (NATO) Building 141
Mon - Thur 0845 - 1600 **+(49)2451-63-4962**
Fri 0845 - 1200

Canadian CDC (Kindercorner) **+(49)2451-717221**
Mon - Fri (no drop ins!) 0730 - 1700

Canadian Mil Forces Res Ctr Building 98
(CMFRC) Mon - Fri 0800 - 1630 **+(49)2451-98-2020**
(no drop ins!)

Chapel Building 4
Mon, Wed, Fri 0800 - 1700 **+(49)2451-63-2229**
Tue, Thu 0800 - 1600 **DSN 458-6003**

Child Development Center Building 82
Mon - Fri 0715 - 1730 **+(49)2451-63-2216**
DSN 458-6005

⇒ School Age Program Building 134
Mon - Fri 0715 - 0800 **+(49)2451-63-2280**
1445 - 1730
Summer hours 0715 - 1730

Civilian Personnel Liaison Building 88
Mon - Fri 0800 - 1700 **+(49)2451-63-2210**
DSN 458-6066

CLINIC (US) Building 208
⇒ Appointments **+(49)2451-99-3200**
Mon, Wed, Fri 0730 - 1700
Tuesday 0730 - 1600
Thursday 0730 - 1200
⇒ Tricare Office **+(49)2451-99-3400**

Mon, Wed, Fri	0800 - 1700	
Tue	0800 - 1600	
Thu	0800 - 1200	

⇒ Life Skills/Family Advocacy **+(49)2451-99-3378**

⇒ Pharmacy **+(49)2451-99-3334**

(Refills) **+(49)6561-69-3301**

Choose #2 then #5

⇒ Health and Wellness Cntr **+(49)2451-99-3386**

⇒ 24 hour help line **+(49)120-82-5160**

⇒ After-hours doctor-on-call (Germany number): **+(49)171-260-9365**

Clubs

⇒ Frisbee Club (NCO Club) Building 60

+(49)2451-63-4994/92

Breakfast	Mon - Fri	0900 - 1030
Lunch	Mon - Fri	1130 - 1330
Dinner	Mon - Fri	1700 - 2100

Please call for dinner reservations.

⇒ Officers' Club Building 50

+(49)2451-63-4990/91

Lunch	Mon - Fri	1130 - 1330
Brunch	Sun	1100 - 1400 (every other Sun)
Bar	Mon - Fri	1100 - 2300

⇒ Sentry Club (All Ranks) Building 72

Mon - Fri 0730 - 2000 **+(49)2451-63-4997**

Sat and Sun 1000 - 1730

⇒ Pizza orders **+(49)2451-63-4998**

Command Post 24 hours **+(49)2451-63-4433**

Computer Help Desk Building 89
Mon - Fri 0800 -1700 **+(49)2451-63-2242**
DSN 458-6084

Customer Service/Orderly Room Building 88
Mon, Wed, Fri 0800 - 1700 **+(49)2451-63-2204**
Tue, Thu 0800 - 1600 **DSN 458-6072**

Dental Clinic (US) Building 198
Mon, Wed, Fri 0745 - 1700 **+(49)2451-99-3535**
Tuesday 0745 - 1600
Thursday 0745 - 1130
⇒ After-Duty-Hours Advice Line +**(49)171-260-9570**

DER Travel Building 81
Mon - Fri 0800 - 1600 **+(49)2451-1256**

Dresdner Bank Building 81
Mon - Thu 0930 - 1300 **+(49)2451-63-4080**
1400 - 1530 **+(49)2451-98-2611**
Friday 0930 - 1430

Dry Cleaners/Book store Building 81
Mon - Fri 0800 - 1545 **+(49)2451-66365**

Education Center Building 89
Mon - Fri 0800 - 1600 **+(49)2451-63-2244**
DSN 458-6094
⇒ CCAF Counselor **+(49)2451-63-2244**
Mon - Fri 1000-1400
⇒ Embry Riddle University **+(49)2451-63-2246**
Mon - Fri 0900 - 1300
⇒ University of Maryland (UMUC) **+(49)2451-63-2247**
Mon - Fri 0830-1600

⇒ University of Oklahoma **+(49)2451-63-2208**
Mon - Fri 0900 - 1300 **DSN 458-6098**

Elementary School Building 93
Mon - Fri 0800 - 1600 **+(49)2451-63-2296**

Finance Office (US) Building 87
⇒ Cashier Cage **+(49)2451-63-2239**
Mon - Fri 0900 - 1500 **DSN 458-6042**
Closed from 1200 - 1230 for lunch
⇒ Customer Service **+(49)2451-63-2220**
Mon - Fri 0900 - 1600 **DSN 458-6047**
⇒ Budget **+(49)2451-63-2209**

Fire - Emergency (on base only) x3333

German Post Office Building 81
Mon - Fri 1000 - 1600 **+(49)2451-63-4089**

Health and Wellness Center (HAWC) Building 161
Mon - Fri 0600 - 1700 **+(49)2451-99-3386**

Housing Office (US) Building 87
Mon - Thu 0900 - 1630 **+(49)2451-63-2224**
Fri 0900 - 1530

International Dining Hall Building 70
(Star Chef) **+(49)2451-63-4935**

Breakfast	Mon - Fri	0500 - 0830
	Sat, Sun	0730 - 0930
Lunch	Mon - Fri	1100 - 1315
	Sat, Sun	1100 - 1330
Dinner	Mon - Fri	1630 - 1830

International Housing Office Building 141
Mon - Thur 0845 - 1600 **+(49)2451-63-4960**
Fri 0845 - 1200

International Military Police Building 36
+(49)2451-63-4819

⇒ **Emergency (on base only)** **x2222**

International Preschool Building 96
Mon - Fri 0800 - 1200 **+(49)2451-63-4957**
1400 - 1630

International Youth Activities (IYA) Building 95
Mon - Fri 0800 - 1730 **+(49)2451-63-4954/55**
Office hrs 0815 - 1300

Legal Office Building 88
Mon - Fri 0800 - 1600 **+(49)2451-63-2235**
DSN 458-6059

Library Building 96
Mon - Fri 1100 - 1500 **+(49)2451-63-4956**
Sat and Sun Closed

Mass Briefing Facility Building 5
⇒ Main Office **+(49)2451-63-4535**

Military Clothing Sales (AAFES) Building 103
Mon - Sat 1000 - 1830 **+(49)2451-63-2248**
Sun 1100 - 1730
(Same hours/holidays as NATEX facilities)

Morale Welfare Activities (MWA) Building 80

Mon - Fri 0800 - 1200 **+(49)2451-63-4940**
1300 - 1700

NATEX Auto Service Center Building 65

⇒ Garage **+(49)2451-6207252**
Mon - Fri 0800 - 1800

⇒ Inspections Mon - Fri 0800 - 1200

⇒ 4 Seasons Store **+(49)2451-6207242**
Mon - Sat 1000 - 1800
Sun 1100 - 1700

⇒ Car Rental **+(49)2451-6207241**
Mon - Fri 0800 - 1800
Sat 1000 -1800
Sun 1100 - 1700

⇒ Gas Pumps **+(49)2451-6207245**
Mon - Fri 0730 - 1800
Sat 1000 - 1800
Sun 1100 - 1700

NATEX Personnel Office Building 74

Mon - Fri 0800– 1630 **+(49)2451-915-2110**
+(49)2451-915-2140

NATEX Shopping Facilities

⇒ Grocery Store Building 70
Mon - Fri 0900 - 1800 **+(49)2451-6207223**
Sat 1000 - 1800
Sun 1100 - 1700

⇒ "Getranke" Beverage Market Building 149
Mon - Fri 0900 - 1800 **+(49)2451-6207225**
Sat 1000 - 1800
Sun 1100 - 1700

⇒ Clothing Store — Building 71
Mon - Sat 1000 - 1800 **+(49)2451-6207232**
Sun 1100 - 1700

⇒ Retail Store — Building 296
Mon - Sat 1000 - 1800 **+(49)2451-48451321**
Sun 1100 - 1700

⇒ Video Rental — Building 72
Mon - Fri 1100 - 1900 **+(49)2451-6207243**
Sat - Sun 1100 - 1800

NATO Civilian Personnel (CPO) — Building 8
Mon - Fri 0900 - 1100 **+(49)2451-63-2340**
1400 - 1500

Pass and Registration — Building 1
+(49)2451-63-4866/64
Mon - Thur 0900 - 1200 & 1300 - 1530
Fri 0900 - 1200 & 1300 - 1500

Passenger Terminal (Tanker Flights) — Hanger 4
+(49)2451-63-4067

Post Office (US) — Building 87
⇒ Mailing Mon - Fri 0900 - 1500 **+(49)2451-63-2234**
⇒ Pick Up Mon - Fri 1000 - 1700 **DSN 458-6052**

Privately Owned Vehicle Office (POV) — Building 297
+(49)2451-63-4924
Mon - Fri 0800 - 1630

Red Cross — Building 78
Office hours by appt. **+(49)2451-63-2068**
Arc_geilenkirchen@yahoo.com

School Bus Coordinator Building 89
(DETMO)Tri-border **+(49)2451-63-2213**
Mon - Fri 0700 - 1700
Closed 1200 - 1300 for lunch

Sports Department Building 206
(New Gym) **+(49)2451-63-4946/4921/20**
Mon - Fri 0600-2100
Sat 1000-1400

Sauna Building 214
+(49)2451-63-4947

⇒ Mixed Mon - Fri 1100-1330
1530-2030
⇒ Women Wed 1530-2030
⇒ Men Tue 1530-2030
⇒ Sun Beds 24 Hour Operation

Swimming Pool Building 101
All Days 1100 - 1900 **+(49)2451-63-4948**
(Open May to September)
(Lap swimming only from 1100 - 1300)

Thrift Shop Building 65
Tue and Thur 1000 - 1400 **+(49)2451-63-4919**

Transporation Management Building 84
Office (TMO) **+(49)2451-63-2227**
Mon - Fri 0800 - 1600

Value Added Tax (NATO VAT) Office Building 80
Mon - Fri 0800 - 1200 **+(49)2451-63-4916**
Fax number **+(49)2451-69096**

US VAT Office Building 87

Mon - Fri 0900-1200 **+(49)2451-63-2258**

1230 - 1500

NOTES PAGE

LOCAL BASES (GSU'S)

Bitburg AB, Germany

⇒ Operator	**+(49)6565-61-113**
	DSN 452-1110
⇒ AAFES Garage	**+(49)6561-61-7450**
⇒ American Red Cross Office	**+(49)6561-61-6740**
⇒ Billeting	**+(49)6565-61-0500**
	DSN 452-0500
⇒ Dental	**+(49)6561-69-3591**
⇒ Family Support Center	**+(49)6565-61-9424**
	DSN 452-9424

USAG Heidelberg, Germany

⇒ Operator	**+(49)6221-57-01113**

Landstuhl

⇒ Billeting	**+(49)6371-45-4960**
	DSN 491-4600

Ramstein AB, Germany

⇒ Operator	**+(49)6371-47-113**
	DSN 480-1110
⇒ Air Guard Unit	**+(49)637-147-2326**
	DSN 480-2326
⇒ Billeting	**+(49)371-45-4960**
	DSN 480-4960
⇒ Central Reservations	**+(49)6371-45-4920**
	DSN 480-4920
⇒ Family Support Center	**+(49)6371-47-5900**
	DSN 480-5901
⇒ Passenger Terminal	**+(49)6371-46-4299/4440**

Email: SpaceA@ramstein.af.mil FAX DSN 479-4661
FAX +(49)6371-472364

Rheindahlem (ARRC)

⇒ US NSC **+(49)2161-56-55391**

Rotterdam, NL **Local #** **010459-XXXX**

Lylantseplein 1
2908 LH

ACS	**DSN 362-2409**
MWR	**DSN 362-2516**
Library	**DSN 362-2456**
Lounge	**DSN 362-2452**
Arts & Crafts	**DSN 362-2457**
S1	**DSN 362-2419**

Spangdahlem AB, Germany

⇒ Operator	**+(49)6565-61-113**
	DSN 452-1110
⇒ Billeting	**+(49)6565-9560**
	DSN 452-0500
⇒ AAFES Garage	**+(49)6565-61-6852**

SHAPE, Belgium

⇒ Operator	**+(32)-6544-7111**
⇒ Veterinary Services Clinic	**+(32)6227-5722**
	DSN 361-5435
	DSN 423-1110

NATO School, Oberammergau, Germany

⇒ Billeting **822-916350**

NCC.reception@t-online.de or *www.natoclub.de*

Volkel AB Command Post **041-3359XXXX**

	DSN 359-5958
⇒ Orderly Room	DSN 359-5834
⇒ AAFES Shoppette	DSN 359-5843

LOCAL HOSPITALS

Atrium Medisch Centrum **0455-76-6666**
Heerlen, The Netherlands
Coordinates: 50°52'7"N 5°58'38

Orbis Ziekenhuis (Hsptl) **088-459-7777**
Sittard, The Netherlands

Atrium Medisch **0455-27-9999**
Brunssum, The Netherlands (no emergency room)

St Elizabeth Krankenhaus (Hsptl) **+(49)2451-6220**
Geilenkirchen, Germany

Stadisches Krankenhaus (Hospital) **(49)2452-1880**
Heinsberg, Germany (no pediatric care)

University Hospital **+(49)241-800**
Aachen, Germany

USO OFFICES

Frankfurt Airport, Germany **+(49)611-721010**
Mannheim-Heidelberg **+(49)621-730-3195**
(Rhein Neckar Valley), Germany
Rome, Italy **+(39)066864232**

US Embassies and Consulates

http://www.usembassy.gov/

http://amsterdam.usconsulate.gov/

Amsterdam, Netherlands **020-664-5661**

American Citizen Services
U.S. Consulate General
Museumplein 19
1071 DJ Amsterdam
The Netherlands
Tel.: (31)(0)20-575 5309

Please call weekdays between 1:30 and 4:30 p.m. only (the morning hours being reserved for visitors with appointments). In case of an emergency outside these hours, please call the Duty Officer.

Tel.: (31)(0)70-310 2209 (After Hours Duty Officer)
Fax: (31)(0)20-575 5330 or (31)(0)20-679 0321 (address to American Citizen Services)
E-mail: **USCitizenServicesAms@state.gov**
(There is no **visa related information** available at these numbers.)

http://thehague.usembassy.gov/

Embassy of the United States of America
Lange Voorhout 102 Tele: +31 70 310-2209
2514 EJ The Hague. FAX: +31 70 361-4688

Bonn, Germany **+(49)228-3391**
Frankfurt, Germany **+(49)6975-350**
Brussels, Belgium **+(32)25082111**

AIRPORTS

http://www.aircraft-charter-world.com/airports/europe/index.htm

Amsterdam (Schiphol), NL **020-794-0800**
⇒ *www.schiphol.nl*

Maastricht, NL **043-3589898**
⇒ www.maa.nl/en/

Eindhoven, NL **040 291 98 18**
⇒ www.eindhovenairport.com/

Brussels, BE **+(32)-2753-7753**
⇒ *www.brusselsairport.be*

Brussels-Charleroi, BE **+(32)7125-1211**
⇒ *www.charleroi-airport.com*

Cologne/Bonn, GE **+(49)2203-4040-01/02**
⇒ *www.koeln-bonn-airport.de*

Dusseldorf, GE **+(49)211-421-0**
⇒ *www.duesseldorf-international.de*

Frankfurt, GE
⇒ *www.frankfurt-airport.de*

Moenchengladbach, GE **+(49)216-1689831**

AIRLINES

American	**0180-3242324**
Continental	**0180-321-2610**
Delta	**0180-3337880**
KLM	**0180-5214201**
Lufthansa	**0180-3803803**
Northwest	**0180-5254650**
TWA	**089-5525-3340**
United	**0696-05020**

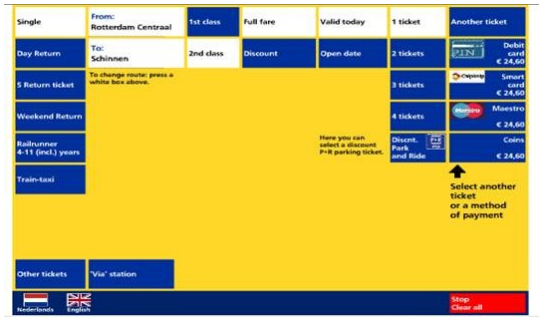
Public Transportation Information

http://www.aircraft-charter-world.com/airports/europe/index.htm

Netherlands:
http://ww.aircraft-charter-world.com/airports/europe/netherlands.htm

Dutch Train Service

- *www.ns.nl*
- *Click English*
- *Ticket Vending Machine*



Bus, Metro, Train, & Tram 0900-9292 option 2 for personal assistance www.9292ov.nl - 0900-9296 for Int'l

Taxi (Dutch National) - 0900-8383 type 4 digit postcode

Germany Train Service

- *www.db.de click English*

DB Mobility Networks Logistics

ARMED FORCES RECREATION CENTERS

Garmisch, Germany
⇒ Edelweiss Lodge & Resort **+(49)8821-9440**
www.edelweisslodgeandresort.com

Honolulu, Hawaii **001-800-367-6027**
⇒ *www.halekoa.com*

Seoul, Korea **082-2790-0016**
⇒ *www.dragonhilllodge.com*

Walt Disney Resort, Florida **001-888-593-2242**
⇒ *www.ShadesofGreen.org*

OTHER

American Arms Hotel, Wiesbaden, Germany **+(49)611-343-136**

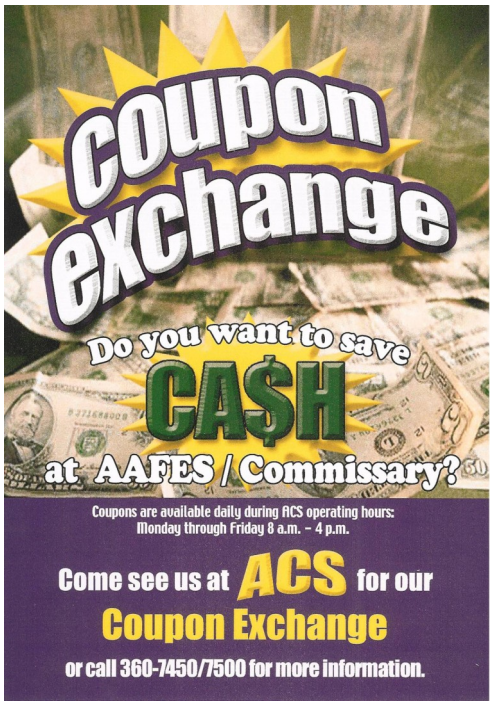
French Officers' Clubs
⇒ Trier, Germany **+(49)651-2063257**
⇒ Baden-Baden, Germany **+(49)722-1697662**
⇒ Paris, France **+(33)144902626**
⇒ Lyon, France **+(33)72802621**
⇒ Strasbourg, France **+(33)88150560**
⇒ Nice, France **+(33)493375100**

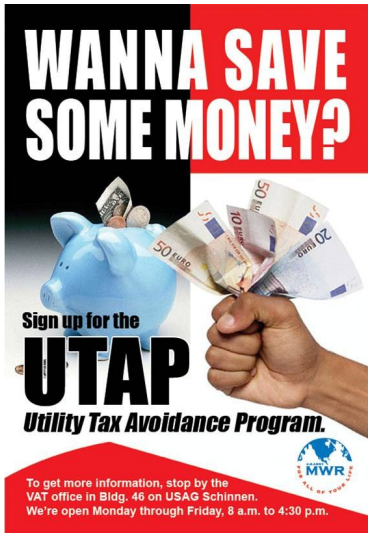
USAA in Europe-local/cell phone **00800-531-81110**
Claims **00800-531-82220**
USAA in USA **1-800-286-8257**
USAA Bank in USA **(toll free)** **00-800-531-2265**

Your connection to USAG Schinnen information and services, including the local phone book, housing manual, newcomer information and more can be found online here:

http://www.usagschinnen.eur.army.mil/sites/local/

Local Military Resources



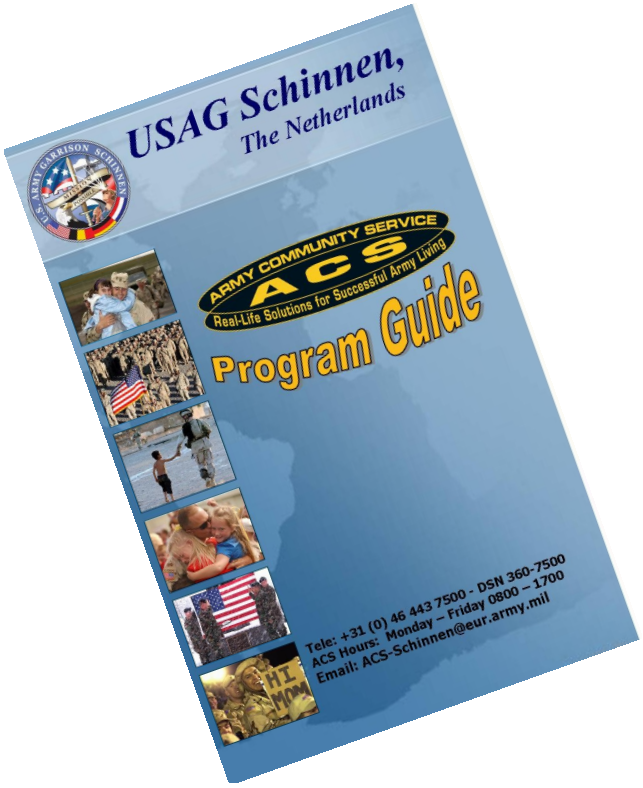


the Tri-Border Reporter

The Tri-Border Reporter is an information source for the entire tri-border region and you can find copies at retail outlets, libraries, mailrooms and many more locations on USAG Schinnen, JFC Brunssum and Geilenkirchen NATO Air Base. Free classified ads are offered, just send an e-mail to class@triborderreporter.com. To submit story ideas, share a local discovery or to publicize your tri-border community event, send an e-mail to the USAG Schinnen Public Affairs Office paousagshi@eur.army.mil Deadlines are usually the 15th of the month for material for the next upcoming month (For example: **Dec. 15 for the Jan. edition**)

Let the Schinnen ACS Staff help you understand Army Life, living in the Netherlands and Tri-border community.

The ACS Program Guide is a complete illustration of our services.



If you need help in locating services around the Tri-border community, please call or email the ACS at:

<u>ACS-Schinnen@eur.army.mil</u>
046-443-7500

Military Resources

www.militaryhomefront.dod.mil

www.militaryonesource.com

Many services to help you cope with military life.

Check out their translation and Tax service.

Keep up with your local surroundings and the Dutch news in English! www.Dutchnews.nl.

Look up services in English and receive the locations in Dutch

www.yellowpages.nl

Keep In Touch

Your Quick Reference List (QRL) to Free or Paid internet in the Tri-border area.

1. USAG Schinnen

• The Education (Ed) Center, **Multiuse Learning Facility (MLF)** in Bldg 13 located next to the PX offers 14 computers online (7 .mil and 7 Local ADSL and 1 offline) for educational related use.
Open Mon-Fri 830 am - 5 pm. Contact 046-443-7201 for more information.

• The **Ed Center** in Bldg 19, upstairs above Community Bank, has eight for Testing (4 .mil and 4 local ADSL); the Ed Center testing room is not handicapped accessible. Contact the Ed Center at 046-443-7641 for more information.

• The **Army Community Service (ACS),** also has four computers in the Yellow Ribbon Room to help keep Service Members and Families connected via Webcam/VIDI-Talk, email, and internet. **Computers only have MS Office Reader Software.** Contact 046-443-7218 or 7500. Open Mon-Fri 8 am - 5 pm.

• The **(ACS),** Bldg 39 has four computers with Microsoft Office to assist **(CAC US Army Only)** with various Relocation, Financial, and Employment related needs, plus internet and email. Contact 046-443-7269 or 7500. Open Mon-Fri 8 am - 5 pm.

• The Bowling Center offers "Pay as You Go" Wireless Internet inside and around Bldg 40 with Wireless Escapes. Contact 046-443-7207 or 001-888-209-0606. Open Wed - Sat 11 am - 9 pm, Sun 11 am - 6 pm.

2. JFC Brunssum

• The JFC HQ Brunssum Library (Bldg 201) has 10 Free internet computers with Microsoft Office available for the public during opening hours. The computers can also be used for reference, research and to browse the Library's catalog. The databases are available on the JFC HQ Brunssum Library's webpage. Closed on Mon, Tues & Wed 10 am - 8 pm, Thurs & Fri 10 am - 6 pm, Sat & Sun 12 am - 4 pm. Closed on JFC Holidays.
Contact 045-5262469 or visit: http://www.jfcbrunssumlibrary.eur.army.mil

3. Geilenkirchen NATO Air Base, 470th ABS

• The Airman & Family Readiness Center (A&FRC), Bldg 78 has eight computers with Microsoft Office located in their computer resource room and **free** wireless throughout Bldg 78, patio, and parking lot! Contact 0049-2451-63-3791 or DSN 458-6015. Open Mon-Fri 8 am - 5 pm.

Combining Resources for Mission and Family Readiness ACS, Relocation Program 046-443-7512.

Courtesy of USAG Schinnen, ACS, Relocation Readiness Program
DSN 360-7512 or 046-443-7512

Document created by Ed Carter

Don't be a Stranger to Holland

Take advantage of this free and highly informative program.

Dutch Headstart & Newcomers Orientation

The Dutch Headstart class is designed to assist Soldiers, Civilians and Family Members with the local customs and language. Participants will learn basic Dutch, visit local restaurants, museums and a city hall. They'll gain practical information to include survival tips, force protection savvy, and clues to cultural sensitivities. Classes and starting point for tours is Bldg. 3, classroom 1 on USAG Schinnen

Newcomers Orientation on Friday concludes the week with information on programs and services available on and off post. Tours begin at ACS, Bldg. 39 on Schinnen with visits to AFNORTH International School, HQ JFC Brunssum, NATO Airbase in Geilenkirchen, Snow World, Heerlen Hospital, a local auto club, Ikea and USAG Schinnen. Optional sights include Valkenburg, Vaals and Margraten American Cemetery.

Dutch Headstart

0900-1500

Call Education Center for dates

Newcomers Orientation

0800-1600

Call ACS for dates

To enroll in Dutch Headstart please call
DSN 360-7641
or CIV 046 443-7641

To enroll in Newcomers Orientation please call ACS at
DSN 360-7512
or CIV 046 443-7512

Open to U.S. & Canadian ID card holders.

Recreational and cultural programs are available and accessible to family members with disabilities.