

RESOURCE REQUEST INFORMATION PAPER
MILITARY COMMUNITY OUTREACH (MCO)

SUBJECT: Resource Requests for Event Support

BACKGROUND: Military OneSource (MOS) Consultants, Military and Family Life Counselors (MFLC), Child and Youth Behavioral MFLCs (CYB-MFLC) and Personal Financial Counselors (PFC) resources were developed in 2005 in response to the need to provide confidential, non-medical and financial counseling. Guidelines for resource support have been in place since 2007.

DISCUSSION:

- These resources are centrally managed by the Office of Counseling (OoC) within the Office of the Deputy Assistant Secretary of Defense for Military Community and Family Policy (ODASD (MCFP)).
- Requests for event support are submitted using the Resource Request Form (formerly referred to as JFRC) at: <http://jfsap.militaryonesource.mil>

ELIGIBILITY

- MFLC, CYB-MFLC, and PFC support is available to military members and their families as noted:
 - Members of the National Guard and Reserves who are on active duty, in federal service, on full-time National Guard duty, or on inactive duty for training and their families.
- Members of the National Guard and Reserves and their families are eligible during the 90 days immediately prior to, during and up to 180 days following a period of active duty of 180 days.
- MOS support is available to members of the Active Duty, National Guard and Reserves regardless of activation status.

EVENT CRITERIA:

- Events supported include, but are not limited to: Yellow Ribbon Reintegration Programs (YRRP) and other deployment support events such as drill weekends, family events, annual training, and Strong Bonds.
- Requests for resources must be submitted at least 30 calendar days before the event occurs.
- All information requested on the form must be completed and received within 7 days of the event or the event will not be supported.
- Resource guidelines dictate that a minimum of 75 people be expected to attend an event in order for in person support to be present.
- Adult & CYB MFLCs are required to have a minimum of 6 direct face-to-face contacts daily, and PFCs are required to have 4 direct face-to-face contacts daily.
- If in-person MOS support cannot be provided, virtual support to include webinar, telephonic, train-the-trainer, and materials only will be offered.
- When staffing events, efforts are made to balance level of support with costs. For MOS, MFLC and PFC requests, state based Joint Family Support Assistance Program (JFSAP) team members are generally requested first. OSD strongly encourages utilizing rotational MFLCs at Family Centers when events occur near active duty installations.

Please note: Every request is reviewed and staffed based on its own merit.