



Summary of Policy Changes: *DoD Instruction 1342.22, “Military Family Readiness”*

[Department of Defense Instruction \(DoDI\) 1342.22, “Military Family Readiness,”](#) published July 3, 2012 updates policy, responsibilities and procedures for delivering family readiness services to service members and their families. To help support implementation of the DoDI by the DoD Components, the chart below outlines the changes made from the December 30, 1992 version of the policy.

Topic	December 30, 1992 Version	July 3, 2012 Reissuance	Page #	Analysis of Change
Authority	DoD Directive (DoDD) 1342.17, “Family Policy,” December 30, 1988	DoDD 5124.02, “Under Secretary of Defense for Personnel and Readiness,” June 23, 2008. The content of DoDD 1342.17, now canceled, has been integrated into DoDI 1342.22.	1	DoDD 1342.17 is canceled and integrated into DoDI 1342.22
Purpose	Establishes policy, assigns responsibilities, and prescribes procedures for installation-based family centers	Establishes policy, assigns responsibilities, and establishes procedures for the provision of military family readiness services (through the Family Readiness System (FRS), which is comprised of multiple access points, including installation-based family centers)	1	Expands military family readiness services from installation based family centers to include multiple access points through FRS
Applicability	DoD personnel and their families: All military members and military retirees, their families, and when authorized by the Secretary of the Military Department concerned, civilian personnel and their families.	Service members and their families and when authorized by law or the Secretary of the Military Department concerned, other designated populations such as civilian personnel. In the case of emergency family assistance the DoDI applies to all DoD personnel living or working on DoD installations worldwide	1	Ensures EFA services provided to all DoD personnel living or working on DoD installations worldwide.
Scope	Installation-based family centers	The Family Readiness System (FRS): the network of agencies, programs, services, and individuals, and the collaboration among them, that promotes the readiness and quality of life of	1-2, 13	Provides awareness of multiple access points that includes Reserve Component, JFSAP, MFLC



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	<p>Primarily active duty personnel and their families, who have access to family centers, with a general requirement to ensure support is provided to Reserve Component members and families</p>	<p>Service members and their families. The FRS includes installation-based military and family support centers, Reserve Component family programs, the Joint Family Support Assistance Program (JFSAP), Military and Family Life Counselors, Military OneSource, as well as services available from other federal and non-federal entities.</p> <p>Incorporates/cancels DoDI 1342.23, "Family Readiness in the National Guard and Reserve Components," September 29, 1994, and applies to service members and families of all Components.</p>	1	<p>and MOS and other federal and non-federal entities.</p> <p>Ensures this policy is applicable to service members and families of all components thereby incorporating/cancelling NG/RC DoDI</p>
Philosophy/ Mission	<p>Family Centers assist commanders and DoD personnel and their families in managing the competing demands of the military mission and the family. They shall provide the information and family services necessary to support single and married DoD personnel and their family members in meeting the unique demands of the military</p>	<p>Service members and their families have primary responsibility for their well-being. Family readiness services enhance members' and families' abilities to fulfill that responsibility.</p> <p>The type and level of family readiness services provided to Service members and their families shall be correlated to needs resulting from the</p>	2 2	<p>Family readiness services assist service member and their family in fulfilling their responsibility for their own well being.</p> <p>Family readiness services will be provided to service member and</p>



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	<p>lifestyle. Programs and services shall improve skills for living by fostering competencies and coping skills, encourage self-sufficiency, and offer short-term support and assistance when necessary.</p>	<p>unique challenges associated with military service across three domains of family readiness:</p> <ol style="list-style-type: none"> 1. Mobilization and deployment readiness. 2. Mobility and financial readiness. 3. Personal and family life readiness. <p>The mission of the FRS is to help service members and their families manage the challenges of daily living experienced in the unique context of military service. The FRS performs the critical roles of:</p> <ul style="list-style-type: none"> • Assisting commanders in preventing, identifying, and addressing family readiness-related challenges in order to maintain unit cohesion and operational readiness. Family readiness service providers serve as consultants to commanders in this effort. • Providing a network of high-quality integrated services and support that 	<p>13</p>	<p>families based on the challenges associated and needs identified within the three domains of family readiness.</p> <p>FRS mission is to help SM/FM with challenges associated with military service.</p> <p>Assists commanders with maintaining unit cohesion and operational readiness through prevention, identification and addressing family readiness-related challenges. FR Service providers serve as consultants for the commander in this effort.</p> <p>Services and support is provided through a high</p>



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		mitigate the challenges of daily living and those associated with the military lifestyle.		quality and integrated network.
Responsibilities & Procedures				
<p>Services</p> <p><i>*Services governed by separate policy guidance.</i></p> <p><i>** Policy requirements, including updates, for relocation assistance and personal financial management services, have</i></p>	<p><u>Baseline:</u></p> <ul style="list-style-type: none"> • Mobility and deployment assistance • Information and referral • Relocation assistance* • Personal financial management* • Employment assistance • Outreach • Family life education • Crisis Assistance • Volunteer coordination <p><u>Optional:</u></p> <ul style="list-style-type: none"> • Individual, marriage and family counseling* • Transition Assistance Program* • Family Advocacy Program* 	<p><u>Foundation of the FRS:</u></p> <ul style="list-style-type: none"> • Deployment assistance • Information and referral • Relocation assistance** • Personal financial management services** • Spouse education and career opportunities • Personal and family life education • Emergency family assistance** • Non-medical individual and family counseling* • Transition assistance* • Child abuse prevention and response services* • Domestic violence prevention and response services* • Exceptional family member support* 	14-23	<p>Expands the ability of services to be provided outside the DoD Family Centers through the FRS.</p> <p>Additional services now in the FRS included are:</p> <ul style="list-style-type: none"> *Spouse education and career opportunities *Personal and family life education *Emergency family assistance *Non medical counseling, *Transition assistance *Child abuse prevention and response *DV prevention and response



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<p><i>been integrated into DoDI 1342.22 (canceling DoDI 1338.19 and DoDI 1342.27, respectively).</i></p>	<ul style="list-style-type: none"> Exceptional Family Member Program* 	<ul style="list-style-type: none"> Morale, welfare, and recreation services* <p><u>Contributors to the FRS mission*:</u></p> <ul style="list-style-type: none"> Other services provided by DoD entities and through collaboration with other federal and non-federal entities, including religious or spiritual support, medical services, child and youth services, psychological services, sexual assault prevention and response services, suicide prevention services, and children’s educational services. 		<ul style="list-style-type: none"> *Exceptional family member support *Morale, welfare, and recreation services <p>Services that are not identified as foundation elements of the FRS</p> <ul style="list-style-type: none"> Outreach Crisis Assistance Volunteer coordination
<p>Service Delivery/ Access Points</p>	<ul style="list-style-type: none"> Family Centers on installations with 500 or more military members assigned Coordination of services with national and local governmental, 	<ul style="list-style-type: none"> Military and Family Support Centers on installations with 500 or more military members assigned Reserve Component Family Programs Joint Family Support Assistance Program Military OneSource Military and Family Life Counselors Service Medical Commands Partnerships with federal and non-federal entities 	<p>24, 31</p> <p>25</p> <p>25</p> <p>25</p> <p>25</p> <p>26</p> <p>9, 24</p>	<p>Emphasizes multiple access points for service delivery beyond the installation based family center</p>



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	civilian, and non-profit organizations, and establish MOAs, as appropriate			
Strategic Communication	Office of the Secretary of Defense/Military Community and Family Policy (MC&FP) to promote general awareness of Family Center programs and responsibilities among the Military Departments and other DoD Components.	MC&FP to work with the Services to develop and implement a joint family readiness communication plan.	3, 10	Strategic communication planning and implementation is done jointly.
Performance Management	<p>Family Center Report</p> <p>Assessment of needs</p>	<p>Annual Report on Family Readiness Programs</p> <p>Triennial assessment of needs</p>	26-27	<p>Common terms, definitions and reporting elements will be used to document program delivery.</p> <p>MC&FP will analyze current and future data for triennial assessment of needs. MC&FP, Service Branches and DMDC collaborate together to support effort.</p>



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	<p>Services to develop measurement criteria to assess family center capability, processes, and results</p> <p>Services to develop fiscal, manpower, facility, and program standards; OSD to provide oversight of standards</p> <p>Service triennial inspection of each family center to ensure compliance with program standards and evaluation measurement criteria.</p>	<p>Services to conduct program evaluation that uses outcome, customer satisfaction, cost, and process measures that are linked to specific and measurable performance goals</p> <p>Accreditation/Certification of programs every four years using joint standards developed by a national accrediting body</p> <p>Periodic monitoring by Service Headquarters and MC&FP</p>		<p>Evaluation process uses clear criteria to evaluate family readiness programs</p> <p>Military Accreditation standards used within accreditation/certification process.</p> <p>Monitoring instead of inspection due to implementation of accreditation standards.</p>
Governance	OSD-level Family Policy Coordinating Committee and Family Support Coordinating Subcommittee	Installation-level Family Readiness Coordinating Committee chaired by the installation commander or deputy, which serves as a forum for cross-organizational review and resolution of individual, family, and installation community issues that impact military family readiness.	27	Provides installation leadership a forum to review and resolve issues that impact military family readiness through multiple roles ranging from facilitate pooling of resources for cross-organizational activities to collaborate with other



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				components and participate in State boards or coalitions that support Service members and their families, etc.
Research	MC&FP to ensure that research on family issues is coordinated and that results are fully disseminated.	MC&FP to initiate, coordinate, and track research activities related to military family readiness, and ensure that such research and promising practices are catalogued and made available to stakeholders. Use research to inform programmatic decisions. Provide guidance and technical assistance to the DoD Components in applying research findings to program management.	9	MC&FP to expand research role to include initiating, coordinate, tracking and cataloguing. Ensuring research is used to inform programmatic decisions and provide promising practices, tech assistance and guidance in applying research finding to program management.
Training	Family Support Coordinating Subcommittee to coordinate joint training initiatives	MC&FP to establish requirements for family readiness service provider training and coordinate joint-Service training programs	9	Establishment of Joint service training for family readiness service providers
Definitions	<ul style="list-style-type: none"> • Family Center • Program/service descriptions, e.g., relocation assistance • Family Support System 	<ul style="list-style-type: none"> • Military and Family Support Center • Program/service descriptions are now captured in the Procedures section • Family Readiness System 	30-32	New terminology is defined and replaces outdated terms.



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	<ul style="list-style-type: none"> • Member • Family members 	<ul style="list-style-type: none"> • Service member • Military family • Accredited • Certified • Family readiness <ul style="list-style-type: none"> ○ Personal and family life readiness ○ Mobilization and deployment readiness ○ Mobility and financial readiness • Family readiness unit liaison • Formal/informal network • Outreach • Sense of community 		



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