

Joint Services Family Assistance Workshops

Frequently Asked Questions

How do I access information on this or upcoming Workshops?

All Workshop information (past and present) is available on the Military HOMEFRONT (MHF) website at www.militaryhomefront.dod.mil/service/conference. Each Workshop has a dedicated page with registration and logistics information. Check back often for the most up-to-date information.

How will I know my registration has been approved?

You will receive an email confirming your participation shortly after you submit your registration. If you register after the limit has been reached, you will be placed on a waiting list. You will receive an email notifying you of this status.

I need to cancel my registration. How do I do that?

Return to www.militaryhomefront.dod.mil/service/conference and select your Workshop. Re-enter the registration application using your email address and password. Check the box “cancel my registration” at the top of the page. Then, scroll down to the bottom of the page and click on the “Process/Update Registration” button.

Who makes my travel arrangements?

You are responsible for your own travel to include travel orders and funding. Your travel to and from the Workshop will be at your command's or installation's expense.

What about lunches?

Lunches are part of the Workshop and are handled through a central contract. If you are on orders, you must specify in your orders that two lunches are being provided.

Am I eligible for lodging?

Those traveling more than fifty miles to attend will be provided lodging for two nights through a central contract. The Workshop coordinator will make your reservations based on the registration information you provided. Do not make reservations directly with the hotel.

If you are eligible for lodging, you will receive a lodging confirmation email from the Workshop coordinator about 7-10 days before the Workshop.

Can my spouse share my room with me?

Your spouse may share a room with you. You will be responsible for the price increase (if any) as a result of double occupancy.

I have special needs. How do I alert the Workshop planners?

You should inform the Workshop planners when registering. There are two opportunities during registration to do this: the Special Needs Yes/No question and the General Comments box. The Workshop planners are happy to help make your experience as smooth as possible.

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When will the agenda be posted?

The agenda is posted to the MHF Workshop page when registration opens. There may be slight changes to the agenda up to the start of the Workshop.

Why are paper handouts not provided?

The decision to hold a paper-less Workshop was made to conserve funding allocated for the regional Workshops, to remove the burden on participants to hand-carry binders back in their luggage, and to preserve our natural resources.

Where can I get an electronic version of the presentations after the Workshop?

All Workshop materials will be posted to the Regional Workshops community in [HOMEFRONTConnections](#) about seven days after the Workshop. You can access all the post-Workshop information to include follow-on questions and answers, a listing of all participants by groups, communication plans, the photo gallery, and PowerPoint presentations.

Where can I get a contact email list of those who attended?

All Workshop materials will be posted to the Regional Workshops community in [HOMEFRONTConnections](#) about seven days after the Workshop. You can access all the post-Workshop information to include follow-on questions and answers, a listing of all participants by groups, communication plans, the photo gallery, and PowerPoint presentations.

Why do I need to log onto HOMEFRONTConnections?

[HOMEFRONTConnections](#) is a real-time tool that you can use to reach out to the other Workshop attendees. Share your best practices, create and respond to discussions, distribute valuable resources...the possibilities with HOMEFRONTConnections are endless!

In addition, HOMEFRONTConnections contains the latest Department of Defense (DoD) program information and updates and allows you to communicate with program managers and staff.

Can I attend more than one Workshop?

We would like to limit attendance to one attendee per program area with the hopes that Workshop attendees will back-brief their service areas, installation leadership, and other audiences on their installation with a need or desire to know.

Can I receive CEU's for this Workshop?

Unfortunately, no. The Workshop is not certified curriculum. It is actually a series of briefings and not a curriculum that can be associated with an educational discipline.