

Complete Monthly Report

General Installation Information -- HQDA, Oct/2008 to Sep/2009

Total Contacts By Program

Army Emergency Relief	377,037
Army Family Action Plan	110,574
Army Family Team Building	127,009
Army Volunteer Corps	243,070
Deployment	1,208,151
EFMP	719,768
Employment Readiness	614,180
Family Advocacy	1,602,759
Financial Readiness	674,227
Information and Referral	1,168,286
Relocation Readiness	887,367
Research	0
SFAC	271,036
Survivor Outreach Services	25,850
VADASATS	0
Total	8,029,314

Demographic Information

	SM/CIV	FM
Civilian Employees	341,942	226,628
Military Students	181,430	19,249
Other Services	42,217	38,378
TDA/TOE	178,051	191,462
Total Active Duty	583,063	1,140,948
Total National Guard	75,831	51,450
Total Reserves	176,914	158,725
Total Retirees	1,351,412	1,613,766

Transitional Plan

File (required)	NONE
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Funding and Personnel Information -- HQDA, Oct/2008 to Sep/2009

Personnel Information

Personnel Summary

	APF	NAF	Contractor	Volunteer	Total
Full Time	1,488	18	594	13	2,113
Part Time	11	2	68	105	186
Total	1,499	20	662	118	2,472

Requirements and Authorizations

	Requirements Military	Requirements Civ	Authorizations Military	Authorizations Civ
ACS Director	3	89	0	86
Admin	4	98	0	74
FAP	2	254	0	195
Outreach Services	1	80	0	59
Relocation Readiness	1	123	0	106
Employment Readiness	1	96	0	82
Financial Readiness	2	135	0	126
AER Loan Examiner	2	35	0	24
AER Loan Specialist	0	64	0	49
IR & F	1	90	0	84
Other	5	466	1	369

Position Breakdown

	Military - Off	Military - Enl	GS	NAF
Filled Positions	5	9	1,317	1

Spouses and Retired

	Spouse of Active Duty	Retired Military	Spouse of Retired Military	Spouse of Civ Employee
General Schedule	397	255	258	125
Non-Appropriated Funds (NAF)	0	0	0	0

Deployment Mobilization and Stability -- HQDA, Oct/2008 to Sep/2009

Simple Information Contacts

Contacts (letters/emails) to families identified on Family Info Sheet	101,222
Family Assistance Centers Information	28,901
Family Information Sheets Collected	78,534
Family Readiness	430,210

Other	152,112
Post-Deployment Planning	3,080
Pre-Deployment Planning	11,644
Repatriation Assistance	1,816
Soldier Readiness Program (SRP)	134,985
Total	942,504

Service Material Contacts

Contacts (letters/emails) to families identified on Family Info Sheet	7,973
Family Assistance Centers Information	2,403
Family Information Sheets Collected	3,153
Family Readiness	107,112
Other	104,972
Post-Deployment Planning	10,394
Pre-Deployment Planning	44,826
Repatriation Assistance	505
Soldier Readiness Program (SRP)	108,063
Total	389,401

Extended Contacts

			Warrant					
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	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Battlemind Training for Families	263	224	973	734	898	911	73	105	307	315	159	223	1	0	2,939	7,638
Care Team Training	202	183	86	324	257	682	8	70	190	496	255	238	1	2	366	2,975
Children and Deployment Training	166	139	434	368	468	627	19	93	218	219	1,040	1,055	9	37	2,292	6,879
Family Assistance Center Training	51	47	119	3	34	5	2	0	43	4	558	10	32	32	128	970
Family Readiness Group Leader Training	717	599	466	741	633	1,852	39	220	799	1,427	504	300	5	7	535	7,528
Family Readiness Liaison	165	139	327	30	322	39	39	4	105	76	982	21	11	0	38	1,994
FRG Forums	300	257	1,433	560	1,126	842	25	46	396	559	552	94	2	9	1,363	7,007
FRSA Training	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Key Caller Training	317	268	32	683	73	980	12	141	56	470	146	209	0	0	174	2,976
NEO Briefings OCONUS	12	5	4	44	13	35	0	10	4	13	53	32	0	0	0	208
Number of Soldiers participating in the SRP	1,307	1,192	42,302	3,543	27,046	2,691	1,292	54	8,942	787	347	58	0	0	1,878	88,940
Other	1,122	813	11,153	3,843	5,932	1,872	639	485	2,468	1,720	3,419	670	213	198	5,434	38,046
Post-Deployment Planning	569	452	9,259	251	7,250	385	247	52	1,932	101	259	207	0	1	1,607	21,551
Pre-Deployment Planning	2,008	1,524	49,358	4,276	26,778	4,188	1,964	210	11,706	1,211	2,117	2,003	1	5	16,494	120,311
Re-Deployment Training	337	272	4,793	262	4,596	174	519	35	1,404	51	80	169	0	0	713	12,796
Rear Detachment Commander Training	174	151	324	14	1,283	82	31	2	798	56	272	21	0	0	224	3,107
Repatriation Assistance	2	1	35	0	15	0	0	0	5	0	0	0	0	0	0	55
Reunion/Reintegration Training	2,886	2,227	55,482	6,218	49,452	6,797	2,010	388	9,653	1,502	597	128	111	5	9,457	141,800
Trauma in the Unit Training	19	12	7	16	40	37	0	1	26	21	5	0	0	0	52	205
Unit Family Readiness	859	655	16,676	3,051	6,901	2,729	245	113	1,903	1,407	1,020	385	97	54	2,824	37,405
Virtual FRG Training	27	20	1	42	48	54	0	6	43	35	30	8	0	0	1	268
Total	11,503	9,180	193,264	25,003	133,165	24,982	7,164	2,035	40,998	10,470	12,395	5,831	483	350	46,519	502,659

Employment Readiness -- HQDA, Oct/2008 to Sep/2009

Employment Resources

Employment and volunteer opportunities

17,532

Educational resource opportunities	3,247
Computer-assisted job search information	12,393
Number of computers available for customer use	318

Simple Information Contacts

Contacts with Local ASEP HR or Staff	18,615
Employer Contacts	69,683
Employment Contacts	215,050
Job Skills Training for Adults	159,657
Job Skills Training for Teens	13,576
Other	203,098
Referrals to Contractors on Installation	16,628
Total	696,307

Service Material Contacts

Contacts with Local ASEP HR or Staff	2,081
Employer Contacts	4,311
Employment Contacts	14,784
Job Skills Training for Adults	66,074
Job Skills Training for Teens	4,776
Other	47,294
Referrals to Contractors on Installation	1,546
Total	140,866

Extended Contacts

			Warrant					
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	E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Career Assessment	27	235	15	164	3	21	2	15	4	11	15	16	118	646
Client Follow Up/Update	155	1,326	92	987	10	284	9	110	80	73	74	128	836	4,164
Individual Counseling	70	367	74	411	14	163	12	36	22	28	25	36	409	1,667
Job Search Counseling for Adults	329	2,695	170	1,419	22	403	25	151	103	86	164	188	1,322	7,077
Job Search Counseling for Teens	1	19	3	33	0	2	0	7	2	9	1	13	13	103
Job Skills Training for Adults	59	441	62	340	10	104	8	64	37	30	34	47	334	1,570
Job Skills Training for Teens	0	18	1	22	0	0	1	8	0	48	0	14	26	138
Other	27	61	14	48	1	14	0	2	14	1	5	3	66	256
Resume Updating and Assistance	245	994	212	912	16	248	28	149	349	60	120	135	982	4,450
Total	913	6,156	643	4,336	76	1,239	85	542	611	346	438	580	4,106	20,071

Education, Training and Briefings

	Sessions		E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Career planning	547	223	2,581	3,863	1,923	4,354	42	111	349	1,093	394	185	31	87	280	15,293
Computer and Software Training for Adults	896	489	399	198	319	462	49	18	9	136	207	70	93	72	231	2,263
Computer and Software Training for Teens	10	2	0	4	0	2	0	0	0	0	0	0	0	0	1	7
Dress For Success	121	28	1	47	6	57	0	6	1	31	5	35	3	1	182	375
Interviewing for Job	387	165	24	189	41	291	12	40	5	88	169	223	30	50	383	1,545
Job Fair - Adult	110	92	2,273	2,575	2,720	3,080	252	370	610	658	1,150	627	1,182	938	11,706	28,141
Job Fair - Teen	12	11	89	255	82	545	12	23	9	109	120	108	123	101	713	2,289
Job search training	377	119	84	202	185	289	6	65	42	160	87	63	25	37	214	1,459
Job Skills Training for Adults	971	402	465	451	339	988	9	86	139	195	255	91	100	55	245	3,418
Job Skills Training for Teens	128	54	7	59	20	193	2	18	12	52	92	124	16	32	191	818
Networking Skills Classes	226	126	20	310	61	562	10	37	43	89	121	42	96	32	114	1,537
Newcomer Orientation	1,541	823	15,262	1,154	4,812	859	351	106	1,318	237	379	81	24	62	628	25,273
Other	1,802	444	1,945	2,044	2,548	2,271	1,187	329	1,508	993	1,150	145	134	127	2,985	17,366
Resume/Resumix Training for Adults	1,969	709	432	756	418	990	23	121	72	267	798	327	172	129	730	5,235

Resume/Resumix Training for Teens	66	24	5	38	6	144	0	30	16	60	0	71	0	29	208	607
Transition Assistance Workshop	468	119	1,660	199	663	146	36	3	296	58	65	11	45	8	135	3,325
Total	9,631	3,830	25,247	12,344	14,143	15,233	1,991	1,363	4,429	4,226	4,992	2,203	2,074	1,760	18,946	108,951

Employment Opportunity Development

	Total Number
New jobs developed	90,243
Jobs in job bank	258,318
Job fairs	2,686
Employers participating	11,487
Spouses attending	34,803
Partnerships with other agencies	22,075
Jobs from ASEP	15,178
Referrals to ASEP	29,632
Jobs from local employers	136,672
Jobs from installation contractors	12,287
ASEP participating in job fair	1,156
Employment Plan	N/A

Clients Assisted in Form Preparation

Resumes	38,780
Applications	26,892

Referrals / Employed

Referrals	870,331
Full-time employed	12,262
Part-time employed	3,500
Total employed	16,792

Exceptional Family Member Program -- HQDA, Oct/2008 to Sep/2009

Simple Information Contacts

Advocacy	360,150
EFM Cultural Programs	9,862
EFM Recreational Programs	41,636

	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
EFM Awareness/Command Information	4,105	3,076	46,948	2,188	22,553	1,984	3,545	119	8,394	846	3,836	506	78	60	6,870	97,927
EFMP Support Group Meetings	1,559	245	65	339	230	1,089	79	45	120	354	390	235	18	49	1,005	4,018
Facilitating Family Support Groups	168	60	15	94	20	97	4	27	51	427	56	90	4	6	77	968
Other	1,123	461	2,588	347	3,179	908	165	85	1,273	640	888	631	30	98	7,717	18,549
Respite Care Provider Training	45	28	4	20	10	54	0	2	3	14	84	8	1	0	43	243
Special Needs Accommodation Process meeting	605	490	216	394	321	794	51	55	154	246	2,429	182	12	41	1,157	6,052
Special Needs Education	312	187	134	308	141	243	12	14	20	46	523	181	13	12	2,569	4,216
Total	7,917	4,547	49,970	3,690	26,454	5,169	3,856	347	10,015	2,573	8,206	1,833	156	266	19,438	131,973

Recreational and Cultural Programs

EFM Recreational Programs	Programs	Individuals
	1,585	44,715

Respite Care

Respite Care	Certified Homes	Placements	Hours
	3,659	11,094	251,671

Army Medical Department

Family members screened	52,237
Family members identified for enrollment (including during in-processing and routine medical care)	18,344
Family members currently enrolled in EFMP	667,287

Housing

EFMP requests submitted for exception to housing assignment policy	945
EFMP requests approved for exception to housing assignment policy	682
Housing units specifically modified for exceptional family members	1,662
Average cost of modifications per unit (in dollars)	251,285
Average days required to complete modification	1,010

Civilian Personnel Advisory Center

Civilian employees processed for an assignment outside the United States	1,461
Civilian employees identified as having a dependent child with special education and medically related service needs relocating outside the United States	112
Civilian employees identified as having family members with medical needs relocating outside the United States	125

Housing and Community Support Coordination

Soldiers with exceptional family members arriving at the installation	13,454
Soldiers with exceptional family members having their housing and community support needs assessed and coordinated between the losing installation EFMP manager and your installation EFMP manager (CONUS) or MACOM EFMP manager (OCONUS) prior to the EFM's arrival	4,114

Installation EFMP Committee

Installation EFMP committee meetings convened to address EFMP issues	464
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Family Advocacy Program -- HQDA, Oct/2008 to Sep/2009

Prevention Personnel Working in the Family Advocacy Program

	Full Time OSD Funded	Full Time OMA Funded	Part Time OSD Funded	Part Time OMA Funded	Total
GS Prevention	48	109	3	3	163
GS Prevention Administration	11	7	1	1	20
Contract Prevention	183	13	17	5	218
Contract Prevention Administration	16	0	5	0	21
Total	258	129	26	9	422

Treatment Personnel Working in the Family Advocacy Program

	Full Time OSD Funded	Full Time OMA Funded	Part Time OSD Funded	Part Time OMA Funded	Total
GS Treatment	98	25	2	1	126
GS Treatment Administration	51	8	2	0	61
Contract Treatment	48	14	1	1	64
Contract Treatment Administration	1	2	1	0	4
Total	198	49	6	2	255

TDA Information

Treatment/Prevention

	Required Prevention	Required Treatment	Authorized Prevention	Authorized Treatment	Total
Military	447	600	49	346	1,442
Civilian	1,668	1,424	1,268	1,234	5,594
Total	2,115	2,024	1,317	1,580	7,036

Funds

OSD funds programmed for FAP in the current FY

Total Amount
148,090,344

Funding (b) OSD Obligations YTD

By Budget Category

	Prevention	Direct Services	Administration	Evaluation	Training	Total
1100 Personnel	13,286,860	23,415,658	1,637,301	10,300	287,316	38,637,434
2101 Travel	573,621	73,280	55,824	0	319,236	1,021,961
2400 Printing	451,133	51,000	86,023	0	17,000	605,157
2500 Contracts	19,414,671	18,461,435	1,962,268	52,144	293,874	40,184,392
2600 Supplies	6,234,786	161,455	3,297,742	0	163,033	9,857,015
3100 Equipment	953,136	127,954	119,137	0	175,904	1,376,131
0000 Other	1,154,653	366,485	127,213	26,400	149,150	1,823,901
Total	42,068,860	42,657,267	7,285,509	88,844	1,405,513	93,505,991

By Fiscal Year

	Preventions	Direct Services	Administration	Evaluation	Training	Total
2005	21,583,133	14,900,802	2,843,195	281,984	493,562	40,102,676
2006	29,795,654	14,353,005	3,677,113	342,360	1,494,229	49,662,361
2007	85,217,365	36,405,519	4,738,297	246,800	824,771	127,432,752
Total	136,596,152	65,659,326	11,258,605	871,144	2,812,562	217,197,789

Simple Information Contacts

Child Abuse Services	357,649
Other	575,557
Referrals	45,343
Spouse Abuse Services	313,332
Victim Advocacy - Domestic Violence	53,284
Total	1,345,165

Service Material Contacts

Child Abuse Services	33,571
Other	186,061

	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Annual Command Briefings	355	321	905	0	2,495	17	92	2	1,579	41	347	0	3	2	130	5,613
Annual Troop Briefings	2,241	1,883	76,638	582	41,677	356	2,278	9	10,217	89	5,473	84	4	0	13,785	151,192
Child Abuse	752	648	3,300	213	1,733	328	60	17	893	148	6,101	345	8	11	4,355	17,512
Child Safety	277	227	1,283	861	1,061	1,706	93	157	133	703	462	1,013	2	50	9,712	17,236
Emergency Placement/Foster Care	34	22	261	33	393	42	35	4	159	15	83	57	0	0	104	1,186
Family Life - Anger	618	388	1,121	106	556	257	14	19	63	105	282	335	17	8	168	3,051
Family Life - Communication	534	234	3,103	438	2,770	587	158	24	616	153	271	20	35	31	678	8,884
Family Life - General	337	260	93	1,003	176	2,287	12	199	54	1,019	99	273	8	398	1,035	6,656
Family Life - Stress	680	379	2,895	224	1,560	303	112	18	297	182	863	99	25	3	752	7,333
Family Life Skills Training	238	202	800	500	426	584	4	28	132	267	296	386	4	11	1,112	4,550
Family Member Briefings	321	73	111	123	84	157	4	14	50	122	53	140	1	1	827	1,687
FAP Overview	2,462	1,399	50,113	1,041	23,260	841	1,257	31	7,355	348	2,534	273	5	2	18,762	105,822
New Command Briefings (w/in 90 days)	492	369	338	0	1,341	3	83	0	1,258	2	75	1	2	0	64	3,167
New Parenting	3,465	2,140	3,797	6,781	1,528	12,423	177	2,349	587	6,878	244	1,212	22	163	3,734	39,895
Other	3,547	2,422	51,859	4,590	29,457	3,523	1,981	236	8,162	2,174	5,646	892	176	205	41,362	150,263
Parenting - General	2,829	1,335	1,036	4,835	1,373	8,082	306	1,245	276	3,720	458	1,023	54	398	4,311	27,117
Parenting - Pre Teen and Adolescent	109	80	30	200	98	200	5	24	25	103	36	54	14	32	13	834
Parenting - Single	45	37	87	22	84	112	2	1	12	6	7	21	0	19	3	376
Parenting - Step/Blended	49	30	32	10	36	23	0	0	3	1	7	8	1	0	0	121
Parenting Classes - General	908	586	625	1,911	475	4,270	19	443	104	1,337	132	409	10	64	448	10,247
Parenting Classes - New Expecting	1,094	486	1,361	577	660	702	37	40	178	325	118	95	7	8	451	4,559
Parenting/Dual Military	2	2	0	7	0	9	0	0	0	10	0	0	0	0	0	26
Professional Briefings	758	609	5,148	430	5,960	435	169	110	1,288	221	4,938	187	266	4	1,751	20,907
Respite Care	11	10	44	49	28	239	0	0	6	62	15	0	1	0	1	445
Spouse/Domestic Abuse	750	645	20,893	449	13,140	671	374	50	3,340	413	2,110	564	57	51	4,412	46,524
Total	22,908	14,787	225,873	24,985	130,371	38,157	7,272	5,020	36,787	18,444	30,650	7,491	722	1,461	107,970	635,203

Foster Care Program

	Total Number
Homes in the installation approved as foster homes	122
Children placed in foster care	135
Days of foster care provided	5,676

Emergency Placement Care (only for OCONUS and Fort Knox, KY)

	Total Number
Homes in the installation approved as emergency placement care homes	560
Children placed in emergency placement care	122
Days of emergency placement care provided	2,253

Respite Care Program

	Total Number
Families served	3,483
Placements	1,994
Hours of care represented by these placements	55,810

Financial Readiness -- HQDA, Oct/2008 to Sep/2009

Simple Information Contacts

Budget Counseling	74,278
Consumer Affairs	70,458
Debt Liquidation	25,815
Financial Planning Classes	6,293
Money Management	10,591
Other	170,935
Total	358,370

Service Material Contacts

Budget Counseling	50,535
Consumer Affairs	42,801
Debt Liquidation	15,660
Financial Planning Classes	38,600

	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Consumer Affairs	829	518	25,596	620	12,538	605	617	34	2,380	139	879	108	449	50	6,200	50,215
Financial Planning Classes	2,063	1,330	30,212	1,259	10,016	1,331	680	109	2,725	440	1,216	388	171	76	6,449	55,072
Financial Planning for Deployment	497	339	20,019	3,542	10,769	1,971	482	314	1,672	579	358	82	124	45	7,676	47,633
Mandatory 1st Termers Money Management Classes	2,827	1,909	60,044	172	3,584	94	60	1	519	21	46	3	22	0	1,117	65,683
Mandatory Financial Planning For Relocation	1,286	933	19,706	384	10,499	232	599	12	1,767	56	52	17	10	24	757	34,115
Money Management	2,514	1,855	27,416	1,322	13,093	981	1,752	226	3,192	461	963	291	702	92	7,128	57,619
Other	1,440	765	17,137	2,791	11,636	2,260	453	208	2,864	389	1,165	302	805	67	6,398	46,475
Predatory Lending	45	25	1,124	71	286	47	17	11	46	27	156	33	64	17	462	2,361
TSP	152	107	2,434	76	833	37	23	0	187	15	331	5	21	0	161	4,123
Total	11,653	7,781	203,688	10,237	73,254	7,558	4,683	915	15,352	2,127	5,166	1,229	2,368	371	36,348	363,296

Miscellaneous

Dollar amount of debt reduction	20,055,593
Number of consumer complaints resolved	1,478
Dollar amount of tax savings	1,825,194
Number of individuals opting for promotional points	1,525
Total promotional points granted	1,368
Total amount of emergency assistance provided other than AER (i.e., food vouchers, transport)	917,303

Simple Information Contacts

AER Information	115,440
AER Referrals	4,419
Other	268,517
Total	388,376

Service Material Contacts

AER Information	68,923
AER Referrals	7,320
Other	17,141

Total 93,384

Extended Contacts

	E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
AER Assistance	24,542	1,737	3,662	477	222	38	52	7	28	30	994	374	8,394	40,557
Other	294	52	96	10	11	0	15	0	2	0	10	4	150	644
Total	24,836	1,789	3,758	487	233	38	67	7	30	30	1,004	378	8,544	41,201

Education, Training and Briefings

	Sessions		E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
AER Classes	1,370	850	23,317	245	10,140	300	412	20	1,831	92	214	318	610	0	74	37,573
AER Scholarship Program	332	178	1,057	25	393	41	20	7	146	33	23	39	0	1	25	1,810
Command Briefings	679	490	4,542	130	3,028	147	1,126	56	1,969	125	818	28	565	231	1,427	14,192
Other	694	288	6,409	157	2,373	138	285	19	838	41	409	87	369	3	2,077	13,205
Total	3,075	1,806	35,325	557	15,934	626	1,843	102	4,784	291	1,464	472	1,544	235	3,603	66,780

Information, Referral, and Follow-up -- HQDA, Oct/2008 to Sep/2009

Simple Information Contacts

Childcare Referrals	814
Future Soldier Support	7,055
I & R, F	1,160,803
Other	303,091
Tricare Services	22,179
Total	1,493,942

Service Material Contacts

Childcare Referrals	1,482
Future Soldier Support	395

I & R, F	98,525
Other	51,004
Tricare Services	9,536
Total	160,942

Extended Contacts

	E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Childcare Referrals	7	4	2	5	1	3	0	0	0	0	0	0	4	26
Future Soldier Support	15	0	0	0	0	0	0	0	0	0	0	0	7	22
I & R, F	3,557	939	1,020	395	217	137	166	74	199	51	97	65	1,542	8,459
Other	1,582	449	291	128	50	36	13	10	24	13	18	12	352	2,978
Tricare Services	67	1	112	7	12	0	6	1	0	0	1	0	61	268
Total	5,228	1,393	1,425	535	280	176	185	85	223	64	116	77	1,966	11,753

Education, Training and Briefings

	Sessions		E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Future Soldier Support	34	32	860	32	172	108	6	0	78	37	255	122	15	13	303	2,001
I & R, F	2,247	1,130	22,243	2,455	7,245	2,418	1,029	144	3,442	1,444	5,520	1,480	243	196	5,163	53,022
Other	823	382	2,727	480	3,195	913	630	78	1,685	658	1,394	287	90	31	4,315	16,483
Total	3,104	1,544	25,830	2,967	10,612	3,439	1,665	222	5,205	2,139	7,169	1,889	348	240	9,781	71,506

Outreach Services -- HQDA, Oct/2008 to Sep/2009

This report is used to enter Outreach Information for those installations that keep data on their outreach efforts. This report DOES NOT pull from CTS.

Contacts (DATA ENTRY - Not Pulled from CTS)

	SM	FM	Total
E1 to E4	52,707	34,369	87,076
E5 to E9	41,275	28,607	69,882
Warrant Officers	4,326	3,263	7,589

Officers	15,006	13,726	28,732
Civilians (use SM for Emp)	45,956	9,754	55,710
Retirees	7,264	4,118	11,382
Other	77,718	350,727	428,445
Total	244,252	444,564	688,816

Education, Training and Briefings (DATA ENTRY - Not Pulled from CTS)

	SM	FM	Total
E1 to E4	58,683	12,649	71,332
E5 to E9	32,941	10,488	43,429
Warrant Officers	4,951	2,155	7,106
Officers	10,859	7,238	18,097
Civilians (use SM for Emp)	41,126	55,459	96,585
Retirees	2,073	980	3,053
Other	24,027	43,506	67,533
Total	174,660	132,475	307,135

Relocation Readiness -- HQDA, Oct/2008 to Sep/2009

Execution of OSD Funds

	Direct RAP Support	RRP - Outreach	RRP - EFMP	RRP - FMEAP	RRP - CAFAP	RRP - I & R
Personnel (751091)	1,856,350	16	19	1	1	154
Travel (752091)	246,050	0	0	11,200	12,500	37,612
RAP Support (753091)	3,991,860	112,729	5,000	23,372	52,335	247,924
Training (754091)	134,931	2,624	0	0	1,385	18,198
Automation (755091)	533,485	2,651	2,651	2,651	9,038	17,651
Contracts (756091)	4,382,204	145,972	4,300	0	15,017	73,900

Installation Arrivals and Departures

Service members departing installation	176,158
Service members arriving	224,561

Simple Information Contacts

Citizen Immigration Services Liaison	19,504
Command Awareness	26,208
Hearts Apart	13,120
Immigration/Multi-cultural	8,415

Lending Closet	24,379
Other	257,953
Pre-arrival Information	44,098
Pre-Departure Services	103,861
Services to Multicultural Families	24,707
Settling In Services	182,910
Sponsorship	6,370
Total	711,525

Service Material Contacts

Citizen Immigration Services Liaison	2,983
Command Awareness	11,101
Hearts Apart	1,457
Immigration/Multi-cultural	1,418
Lending Closet	28,428
Other	15,783
Pre-arrival Information	11,967
Pre-Departure Services	39,084
Services to Multicultural Families	4,762
Settling In Services	158,644
Sponsorship	4,462
Total	280,089

Extended Contacts

			Warrant					
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	E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Citizen Immigration Services Liaison	77	22	24	8	15	14	8	10	10	3	2	0	61	254
Citizenship and Immigration Services	435	101	67	79	20	16	3	7	4	2	9	11	203	957
Command Awareness	447	44	19	40	8	12	14	48	55	10	5	1	111	814
Hearts Apart	6	56	2	52	1	11	13	42	0	0	0	1	81	265
Lending Closet	4,108	309	1,603	129	639	68	402	57	152	30	46	9	2,576	10,128
Other	93	25	63	33	32	13	55	47	81	41	11	13	428	935
Pre-Departure Services	857	80	449	66	214	19	152	8	14	1	16	12	328	2,216
Relocation Counseling	1,112	174	206	50	36	23	20	7	4	0	5	5	314	1,956
Services for Waiting Families	42	315	23	210	5	97	26	105	1	0	0	0	351	1,175
Services to Multi-Cultural Families (Foreign Born Spouse)	14	51	12	27	5	2	0	2	0	2	4	4	28	151
Services to Multicultural Families	56	38	10	11	0	4	0	0	0	0	0	0	23	142
Settling In Services	1,507	147	698	62	318	27	221	22	95	8	34	5	796	3,940
Sponsorship Information	22	3	55	2	2	0	4	0	28	0	0	0	25	141
Total	8,776	1,365	3,231	769	1,295	306	918	355	444	97	132	61	5,325	23,074

Education, Training and Briefings

					Warrant									
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	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Command Awareness	1,085	588	3,787	2,211	4,428	2,798	2,299	1,873	4,202	2,555	1,971	285	33	25	1,950	28,417
Culture Adaptation Class	3,180	1,456	1,667	2,160	730	2,495	68	290	379	1,901	813	993	36	74	1,830	13,436
Hearts Apart	133	98	1,395	1,961	1,216	1,972	1,037	1,088	1,063	1,188	89	53	1	0	2,786	13,849
Lending Closet	97	93	752	4	423	3	14	2	245	13	0	0	0	0	0	1,456
Mandatory Overseas Orientation (AR 608-1, 4-22)	1,713	949	7,039	237	4,545	253	593	89	1,337	153	334	128	7	4	153	14,872
Other	1,704	509	7,460	3,055	6,366	4,366	693	690	1,243	1,670	719	398	354	310	1,868	29,192
Postmove Newcomer Orientations (AR 601, 4-25)	5,161	2,826	53,776	2,042	18,834	2,202	1,993	717	6,979	1,271	2,032	230	24	15	1,362	91,477
Pre-Departure Services	1,849	1,072	9,006	207	10,572	575	649	408	1,677	385	125	11	65	6	3,072	26,758
Relocation Planning Class	672	555	14,784	174	4,543	90	319	13	1,284	221	360	5	59	1	109	21,962
Services to Multicultural Families	1,776	1,063	1,128	1,536	1,079	2,581	652	777	930	1,107	344	539	17	102	1,024	11,816
Sponsorship Training	340	217	1,733	13	1,733	33	107	2	425	16	122	34	2	4	49	4,273
Total	17,710	9,426	102,527	13,600	54,469	17,368	8,424	5,949	19,764	10,480	6,909	2,676	598	541	14,203	257,508

Relocation Service Usage

First term service members or spouses of first term service members who attended any of the above mentioned classes	135,418
First term service members or spouses of first term service members who used pre-departure services	43,588
First term service members or spouses of first term service members who used settling in services	74,158
Lending Closet checkouts for arriving individuals	24,215
Welcome Packets produced	256,496

Survivor Outreach Services -- HQDA, Oct/2008 to Sep/2009

Activity

New partnerships with military and civilian agencies	681
New support groups conducted	57
New interviews and forums conducted	173

Attendees

By Relationship	Parent	Spouse	Sibling	Other	Total
	278	441	69	83	871
	Active	Reserve	National Guard	DoD Civilian	Total

By Component

729

20

27

119

895

Simple Information Contacts

Advocacy Coordination	6,344
Benefits Coordinator Coordination	434
Casualty Assistance Officer Coordination	420
Child Care Coordination	49
Coordination with Behavioral Health/Counseling Services	179
Coordination with Guard and Reserve SOS Staff	80
Coordination with Non-governmental/non-profit organizations	0
Coordination with other ARMY SOS Staff	0
Financial Assistance Coordination	3,108
Legal Assistance Coordination	99
Long Term Family Case Management	1,388
Other Information and Referral Coordination	7,037
Respite Care Coordination	41
Total	19,179

Service Material Contacts

Advocacy Coordination	2,955
Benefits Coordinator Coordination	70
Casualty Assistance Officer Coordination	185
Child Care Coordination	8
Coordination with Behavioral Health/Counseling Services	131
Coordination with Guard and Reserve SOS Staff	14
Coordination with Non-governmental/non-profit organizations	0
Coordination with other ARMY SOS Staff	0
Financial Assistance Coordination	1,806
Legal Assistance Coordination	23
Long Term Family Case Management	3
Other Information and Referral Coordination	5,434
Respite Care Coordination	2
Total	10,631

Extended Contacts

	E1 - E4		E5 - E9		Warrant Officers		Officers		Civilians		Retired		Not Available	Total
	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Advocacy Coordination	5	12	0	9	0	0	0	0	0	0	3	6	20	55
Benefits Coordinator Coordination	3	2	1	1	0	0	0	0	1	0	1	2	15	26
Casualty Assistance Officer Coordination	1	1	0	2	0	0	0	0	0	0	0	0	11	15
Child Care Coordination	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Coordination with Behavioral Health/Counseling Services	2	3	0	6	0	0	0	0	3	1	0	1	7	23
Coordination with Guard and Reserve SOS Staff	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Coordination with Non-governmental/non-profit organizations	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Assistance Coordination	29	31	6	21	0	8	0	0	0	1	4	54	86	240
Legal Assistance Coordination	1	3	0	0	0	0	0	0	0	0	0	0	3	7
Long Term Family Case Management	4	2	1	3	0	1	0	0	0	0	0	4	9	24
Other Information and Referral Coordination	13	14	0	14	0	0	1	0	1	0	2	13	38	96
Respite Care Coordination	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	58	68	8	56	0	9	1	0	5	2	10	80	190	487

Education, Training and Briefings

									Warrant					
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	Sessions		E1 - E4		E5 - E9		Officers		Officers		Civilians		Retired		Not Available	Total
	Scheduled	Attended	SM	FM	SM	FM	SM	FM	SM	FM	Emp	FM	SM	FM		
Coordination with Non-governmental/non-profit organizations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SOS Awareness Briefings	220	176	268	26	1,791	504	397	127	1,225	395	489	107	84	25	2,010	7,448
SOS Education/Trainings - Financial Planning/Budgeting/Money Management/Home Buying Seminars for Sur	21	18	16	6	19	7	1	0	11	2	13	3	7	2	22	109
SOS Education/Trainings - Grief and Bereavement	33	13	0	11	0	6	0	0	5	1	17	21	0	3	45	109
SOS Education/Trainings - Networking with Survivors	49	30	0	2	5	44	2	1	5	2	18	7	1	1	189	277
SOS Education/Trainings - Other	58	22	0	1	9	4	0	2	1	0	34	22	0	2	935	1,010
SOS Education/Trainings - Relocation Planning	6	5	30	0	55	0	8	0	5	0	0	0	0	0	2	100
SOS Education/Trainings - Resource Availability	562	53	48	19	73	28	17	7	32	15	152	27	4	0	535	957
Total	949	317	362	65	1,952	593	425	137	1,284	415	723	187	96	33	3,738	10,010