

Office of Transition Policy and Care Coordination



For
**OSD MC&FP Regional Joint Services
Family Assistance Workshop
May 27, 2009**



Agenda

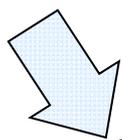
- Background**
- Office of Transition Policy and Care Coordination (TPCC) Mission**
- TPCC Organizational Structure**
- Transition Policy Directorate**
- Programs and Budget Directorate**
- Care Coordination Directorate**
- What's Next for the TPCC**
- Questions**



Background

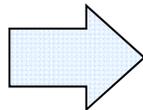
Line of Action 1
*Disability
Evaluation System*

Line of Action 3
*Care Management
Reform*

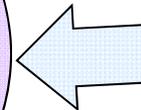


TPCC
- created Nov 08
- under the Under Secretary of
Defense
(Personnel & Readiness)

DoD
*Transition Assistance
Program (TAP)*



Line of Action 8
*Compensation &
Benefits*





TPCC Mission

The TPCC will ensure equitable, consistent, high-quality care coordination and transition support for members of the Armed Forces, including wounded warriors (WW) and their families through appropriate interagency collaboration, responsive policy and effective program oversight.



TPCC Structure

Transition Policy and Care Coordination
Mr. Noel Koch
Deputy Under Secretary of Defense
Transition Policy and Care Coordination

Transition Policy
(Bret Stevens)
DES, TAP, WII Compensation &
Benefits

Programs and Budget
Peg Mencl

Care Coordination
Susan Roberts



Transition Policy (DES)

- ❑ Provides policy oversight on the Disability Evaluation System (DES)
- ❑ Provides interagency liaison with the VA on DES
- ❑ Administers the Disability Advisory Council (DAC)
- ❑ Works to create a seamless and transparent DES, administered jointly by Department of Defense (DoD) & Department of Veterans Affairs (VA) that is:
 - Less complex and non-adversarial
 - Faster, more consistent, more transparent evaluations & compensation
 - Single medical exam & single-source disability rating
 - Seamless transition to Veteran status
 - A continuum of care - advocacy & expectation management



DES Pilot Process



Treatment	MEB	PEB	VA Rating	Transition	Reintegrate
 Service member is wounded, ill, or injured Physician assesses and treats Service member Up to 1 Year	 Referral (10 days AC) (30 days RC) Claim Development (10 days AC) (30 days RC) One Physical Physical Exam (45 days) Evaluation Board (35 days)	 Informal Board (15 days) Formal Board (30 days) Appeal (30 days) Admin and Record transit (15 days)	Single Rating Agency Proposed Rating (15 days) Rating Reconsideration (15 days)	Seamless Transition Finalize DES Disposition Process to Unit or for separation	 Return to Duty OR Separate VA benefits letter one month following separation VA Appeals
Active Component	100 days	120 days		45 days	30 days 295
Reserve Component¹	140 days	120 days		45 days 305	

1. Reserve Component member entitlement to VA disability compensation begins upon release from active duty or separation.

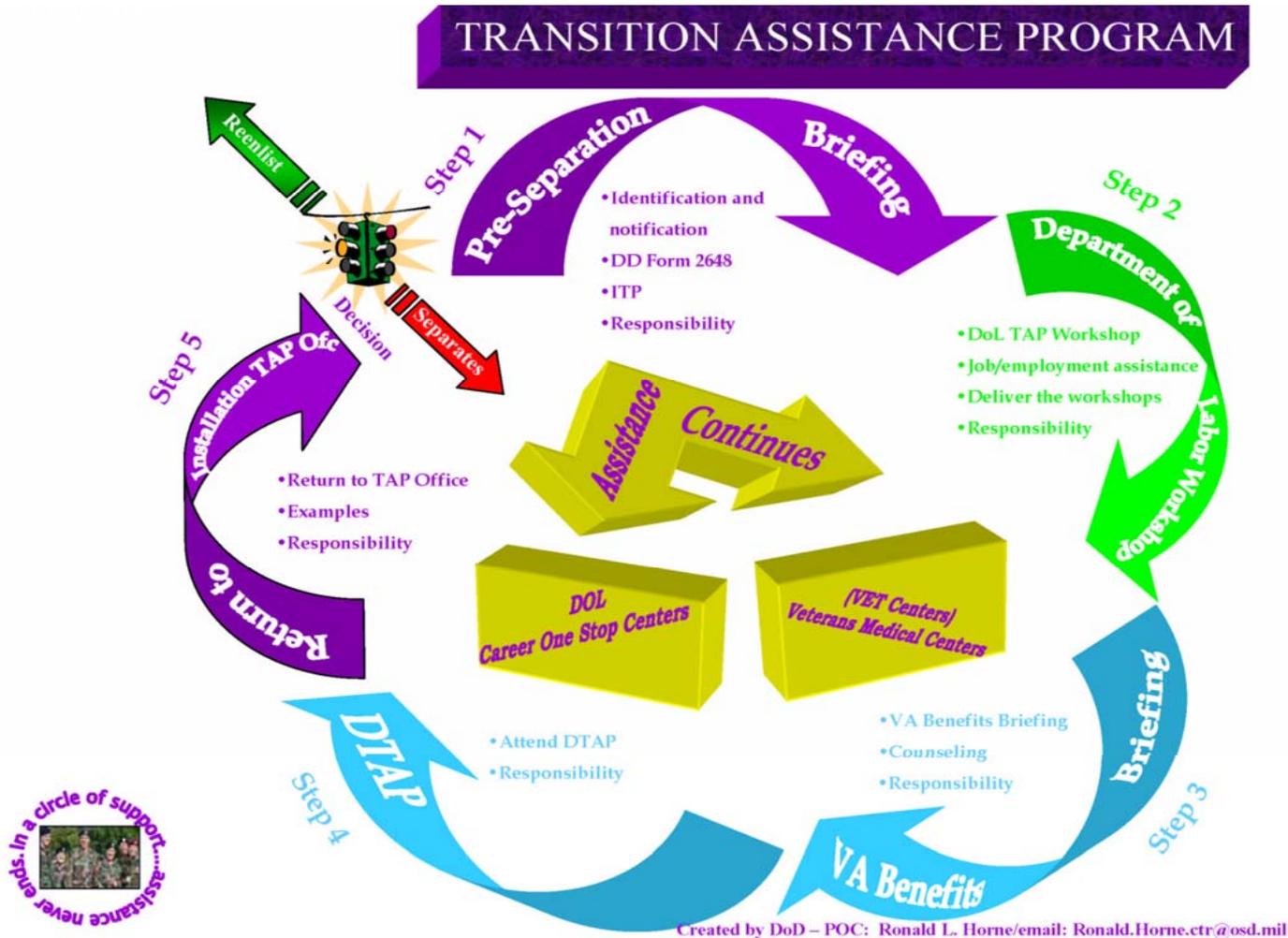


Transition Policy (TAP)

- ❑ Enhance and improve the existing DoD TAP for Active Duty Service Members, including wounded, ill and injured (WII), through collaboration with VA and Department of Labor (DoL) and other federal, state and private entities through the four components of TAP:
 - Pre-separation Counseling by Military Services – *mandatory attendance*
 - VA Benefits Briefings by VA – *voluntary attendance*
 - Disabled Transition Assistance Program (DTAP) Briefings by VA – *voluntary attendance*
 - DoL TAP Employment Workshops by DoL – *voluntary attendance*
- ❑ Develop a TAP for National Guard (NG) and Reserves to include WII
- ❑ Educate, inform and connect Service Members and their families to the right transition programs and resources throughout the Service member's military life cycle
 - Counseling on Montgomery GI Bill (MGIB)
 - Counseling on Licensing and Certification
 - Personal Financial Counseling
 - Information on Home Loan Guarantee
- ❑ Prepare Service Members and their families for a smooth transition to civilian life through the four components of TAP
 - 12 months prior to separation for separatees
 - 24 months prior to retirement for retirees



Transition Assistance Program (con't)





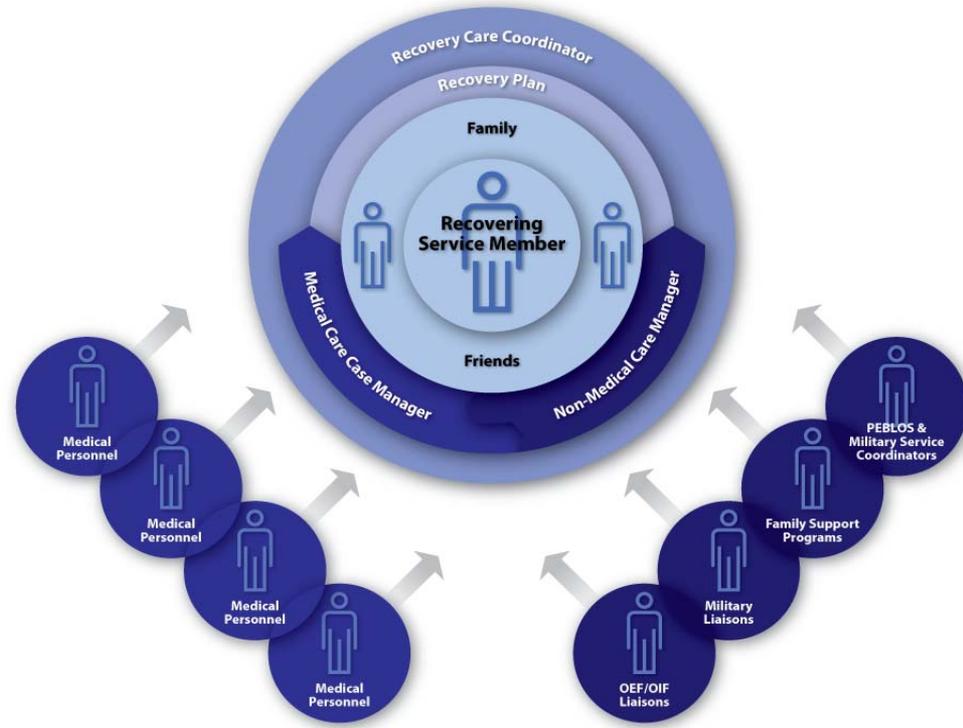
Programs and Budget Directorate

- ❑ Manages planning, programming, budgeting and execution, including:
 - Develops the resource systems and interfaces to support planning, programming, budgeting and execution of DoD's Wounded Warrior matters
 - Maintains responsibility for financial systems and reporting
 - Maintains control and accountability over financial resources
 - Provides programmatic costing and analyses
 - Oversees the investment of appropriated funds, managing risks, supervising the execution of funds, and executing strategies consistent with approved funding levels to support DoD's goals in support of Wounded Warriors
 - Translates Wounded Warrior legislation into resource requirements
 - Provides support to legislative requirements; QFR's, Testimony
 - Maintains stewardship of all TPCC contractual matters
 - Initiates and oversees management efficiencies and studies
 - Delivers WII POMs to DoD that integrate established performance measures



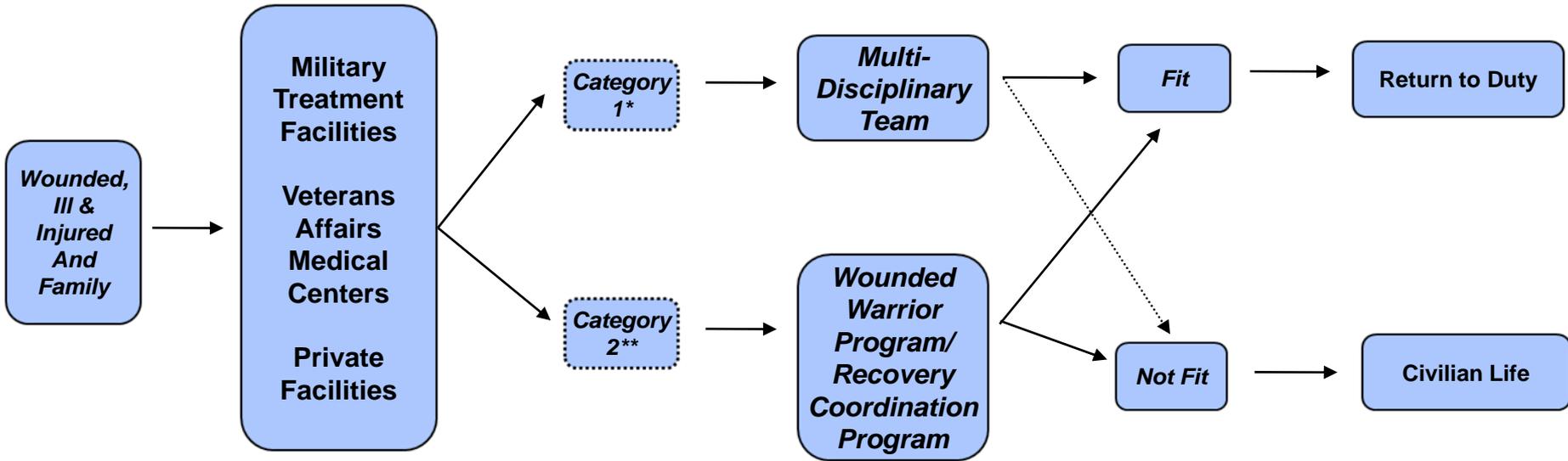
Care Coordination Directorate

- ❑ Simplifies care coordination process by providing uniform standards for WII Service Members to receive a Recovery Care Coordinator (RCC) and a Comprehensive Recovery Plan
- ❑ Provides policy, training, oversight, tools and communications support for the Recovery Coordination Program
- ❑ 31 RCCs in 13 locations within Military Departments' Wounded Warrior Programs
- ❑ Additional 100 Army AW2 Advocates trained as RCCs





Care, Management, Transition Process



Resources: National Resource Directory, Wounded Warrior Resource Center, Military OneSource, Compensation and Benefits Handbook, Family Handbook, My E-Benefits, TurboTAP

Recovery

Rehabilitation

Reintegration

* Category 1 patients have a mild injury or illness and are likely to return to duty in 180 days or less. They receive primarily local outpatient and short-term inpatient medical treatment and rehabilitation.

** Category 2 patients have a serious injury or illness and are unlikely to return to duty within 180 days. They may be medically separated from the military.

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Online Resources

www.NationalResourceDirectory.org

Web site for wounded, ill and injured Service Members, Veterans, their families and those who support them. It is an online tool for accessing more than 10,000 services and resources at the national and state level to support recovery, rehabilitation and reintegration into the community.



www.WoundedWarriorResourceCenter.com

Web site to provide information on military facilities, health care services, benefits, social networking and recreation and connect service members and their families to the Wounded Warrior Resource Call Center





Online Resources (con't)

www.TurboTAP.org

Web site for the Transition Assistance Program, providing valuable information regarding benefits and services to Service Members separating from the military, including education and healthcare benefits, employment assistance, resume writing, personal finance assistance, and VA benefits. Offers information for Service Members separating or retiring with a service-connected disability. Addresses National Guard and Reserve transition assistance during and after demobilization. Valuable information available for the wounded, ill and injured.

The screenshot shows the TurboTAP.org website interface. At the top, there is a blue header with the text "TURBOTAP.ORG YOUR CONNECTION TO MONEY, BENEFITS, JOBS." and "OFFICIAL DEPARTMENT OF DEFENSE WEBSITE." To the right of the header are three circular logos: the Department of Defense seal, the Department of the Army seal, and the Department of the Air Force seal. Below the header is a large banner image of a man in a white cap and orange safety vest, with the text "We're here to support you even after you've separated." and "These transition resources are available to you through this portal. You can access them before, during, or after your military-to-civilian transition - whenever you need them!" Below the banner is a section titled "PRINTABLE TRANSITION GUIDES" with two options: "Active Duty" (Get tips and info on how to transition successfully. Download the Active Duty Preseparation Guide.) and "Guard/Reserve" (Get tips and info on how to transition successfully. Created especially for Guard/Reserve.) Each option has a "Download" button. Below this is a section titled "MORE RESOURCES" with two options: "Employment Hub" (Browse job listings, build your resume, get job hunting tips) and "Compensation and Benefits" (Get the handbook for seriously ill and injured members of the). To the right of the main content is a registration form titled "Start here. Build your own Transition Plan." with fields for Service (Select Branch of Service), Current Duty Status (Select Your Duty Status), Pay Grade (Select your rank), Separation/Retired Date (Year, Month), Date of Initial Entry to Military Service (DIEMS) (Year, Month, Day), First Name (with MI dropdown), Last Name, Email (with Why? link), Create Your Password, and Confirm Password. A "Proceed to Step 2" button is at the bottom of the form. At the top right of the form area, there are links for "Launch Site Tour" and "Already registered? Login".



What's Next for TPCC?

Transition Policy Directorate	<ul style="list-style-type: none"><input type="checkbox"/> Complete initial expansion phase of DES Pilot by 31 May 2009 to 16 sites outside National Capital Region<input type="checkbox"/> Report to DoD / VA leadership on DES Pilot results in August 2009<input type="checkbox"/> Consider fully implementing DES Pilot or another Revolutionary DES<input type="checkbox"/> Update TAP policy and processes<input type="checkbox"/> Conduct a TAP study<input type="checkbox"/> Create a TAP to meet needs of NG & Reserves
Programs and Budget Directorate	<ul style="list-style-type: none"><input type="checkbox"/> Finalize WII exhibits for the FY 2010 PresBud<input type="checkbox"/> Allocate FY 2009 Supplemental funding when received<input type="checkbox"/> Refine functionality and web-base the WII PPBE resource application<input type="checkbox"/> Prepare for PBR-11
Care Coordination Directorate	<ul style="list-style-type: none"><input checked="" type="checkbox"/> Conduct RCC Pulse Check<input type="checkbox"/> Develop Recovery Coordination Program (RCP) DoD Instruction<input type="checkbox"/> Conduct RCP evaluation and customer satisfaction survey<input checked="" type="checkbox"/> Re-evaluate standard RCP tools through interagency working group<input type="checkbox"/> Participate in DoD/ VA data sharing efforts



Points of Contact

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Questions?