

REGIONAL JOINT SERVICES FAMILY ASSISTANCE WORKSHOP



Changing our Financial Culture

OSD Office of Personal Finance & Transition

America's Financial Culture

The **average** American spends \$1.22 for every \$1.00 they make!

That means if you make \$30,000 a year, you're spending \$36,600!?

The **average** household has seven credit cards and pays \$8,500 a year in finance charges!

And meanwhile, the credit card balances continue to grow...

The <u>average</u> 25-34 year old spends 25% of their income on paying down debt!

That's <u>one-fourth</u> of your income you can't use for yourself or your family!

The **average** American adult receives a failing grade for their knowledge of basic economic concepts!

They don't understand how to properly budget, save, or invest

Bottom Line? You can't afford to be average!!

How will we change our culture?

- "Educate, not Regurgitate"
- ➤ Understand existing military benefits (TSP, SGLI, SDP, financial counseling and planning services, etc)
- ➤ Provide global, 24/7 access to resources, using multiple delivery methods
- Annual Military Saves Campaigns
- Work aggressively with on-installation banks and credit unions
 - ➤ Alternative products to payday lenders, education
- ➤ Leverage financial partners for financial planning & educational resources
- Circulate prominent trainers
- > DOD Office of Personal Finance and Transition



DoD Financial Readiness Organization

Dr. David Chu

Under Secretary of Defense (Personnel & Readiness)

Dr. Linda Davis

Deputy Under Secretary of Defense (Military Community & Family Policy)

Ms. Barbara Thompson

Director
Office of Family Policy/
Children and Youth

Youth Financial Readiness Program

CDR Dave Julian

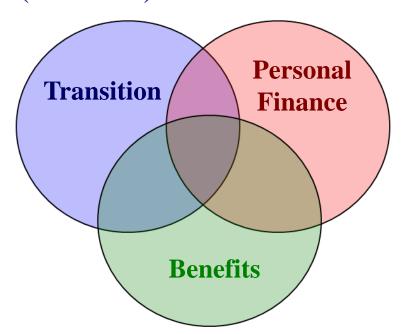
Director
Office of Personal Finance &
Transition

Financial Readiness Program

Transition Assistance Program

DOD Office of Personal Finance & Transition (PF&T)

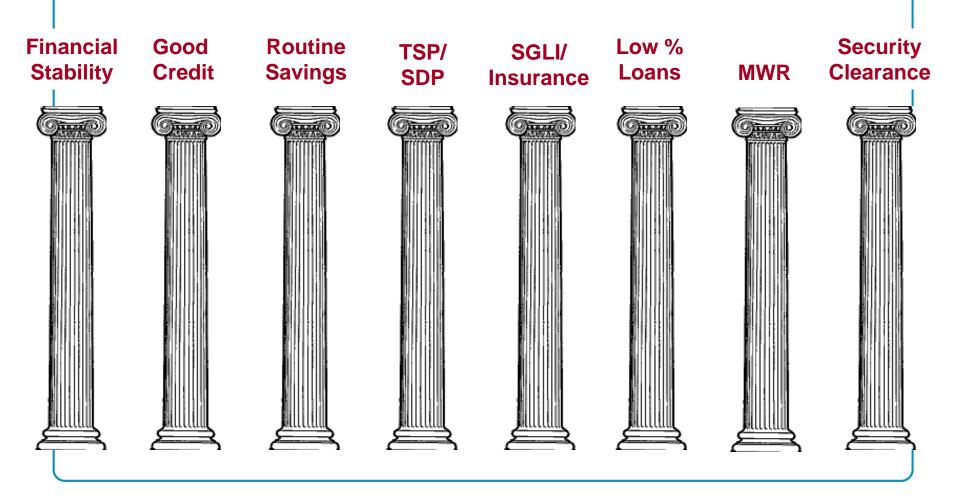


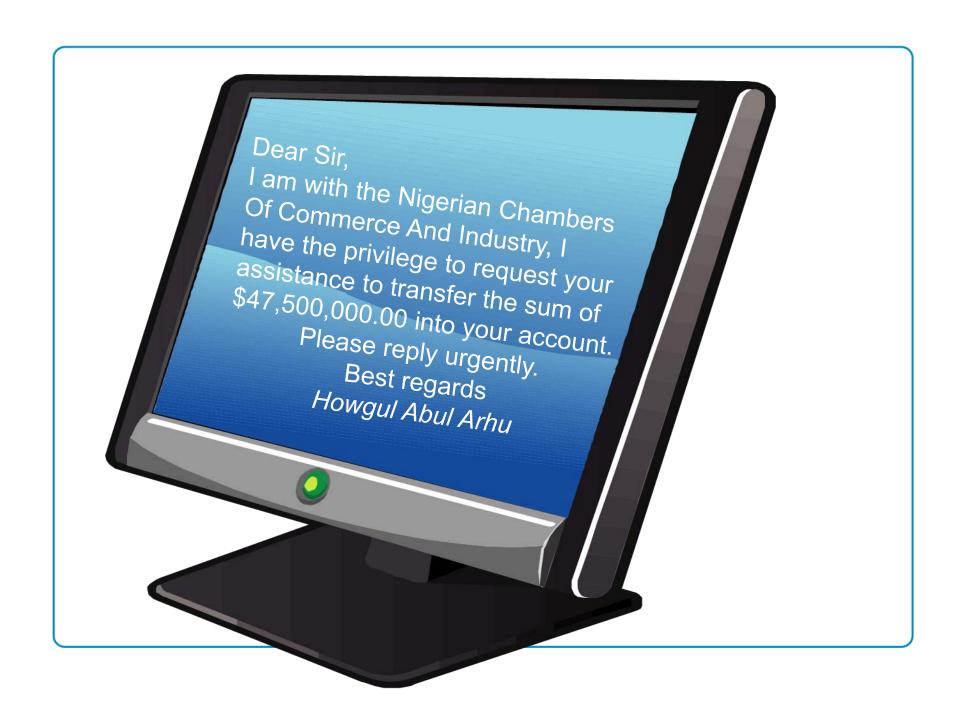


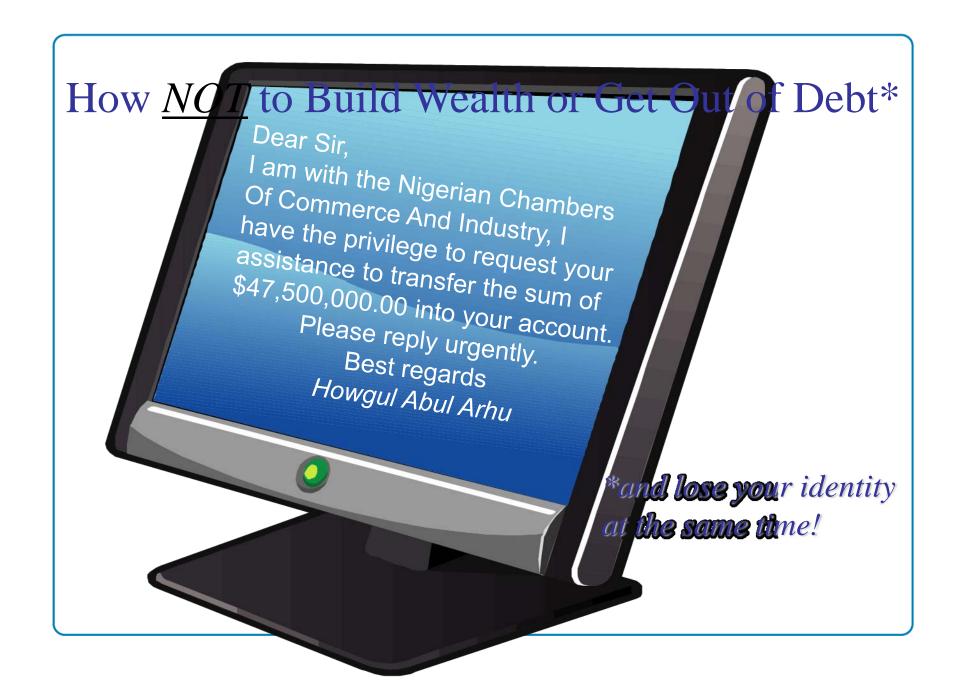


Understanding your benefits throughout your military career and their impact on your personal financial plan will impact your career decision and ultimate retention

The Pillars of Personal Financial Readiness







Partner Initiatives & Programs

- Consumer Federation of America
 - − Military Saves Campaign: Feb 24 2 Mar 2008
 - Military Youth Saves Pilot 2008 11 volunteer installations
 - www.MilitarySaves.org
- InCharge Institute Education Foundation
 - Military Money magazine to CONUS/overseas (250K per issue)
 - Young Money magazine (<u>www.youngmoney.com</u>)
 - www.Inchargefoundation.org
- FINRA (Financial Industry Regulatory Authority) Investor Education Program
 - www.SaveandInvest.org
 - Bright Score Credit Assessment Program
- AFCPE (Association for Financial Counseling Planning Education)
 - Spouse Fellowship Program (FINRA + NMFA + AFCPE)
- Military Home Front (Lists Financial Readiness Partners w/websites)
 - "Service providers" → "Financial Readiness" → "Financial Readiness Resources"







Military Saves Week 2008

Overall Results

- 40% increase in numbers over 2007
 - *− ~26,000 Savers from 1 Jan − 2 Mar 08*
- Events held throughout the world
- 100% participation by all Services
- 100% Navy Youth Centers participated and pilot sites from Air Force, Army and Marine Corps
- 200+ defense credit unions and military banks accepted millions in savings deposits
 - Incentive programs, activities, co-branding, giveaways
- Military units large & small declared themselves Military Saves organizations

Military Banks and Defense Credit Unions are key partners!





A project of the FINRA Investor Education Foundation

Welcome to SaveAndInvest.org

SaveAndInvest.org, a free service of the FINRA Investor Education Foundation—helping protect you from investment fraud and providing information to help you confidently handle your finances.





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Youth Financial Readiness

The Challenge:

- > Fewer than half of high school and college students have a regular savings plan
- > Only about one-fourth of those students stick to a budget
- > Over 30% of students don't keep track of their spending at all



50% of our military youth will join (or seriously consider joining) the military

We must instill sound financial practices in our youth NOW or they will bring their financial baggage into the Service with them or not be good "financial citizens"

Youth Financial Readiness

How are we helping them?

According to the National Endowment for Financial Education, as few as ten hours of classroom instruction can be enough to persuade students to improve their spending and saving habits



Boys and Girls Club of America "Money Matters"



Operation Hope

American Bankers Of Soundation

(ABA) Education Foundation

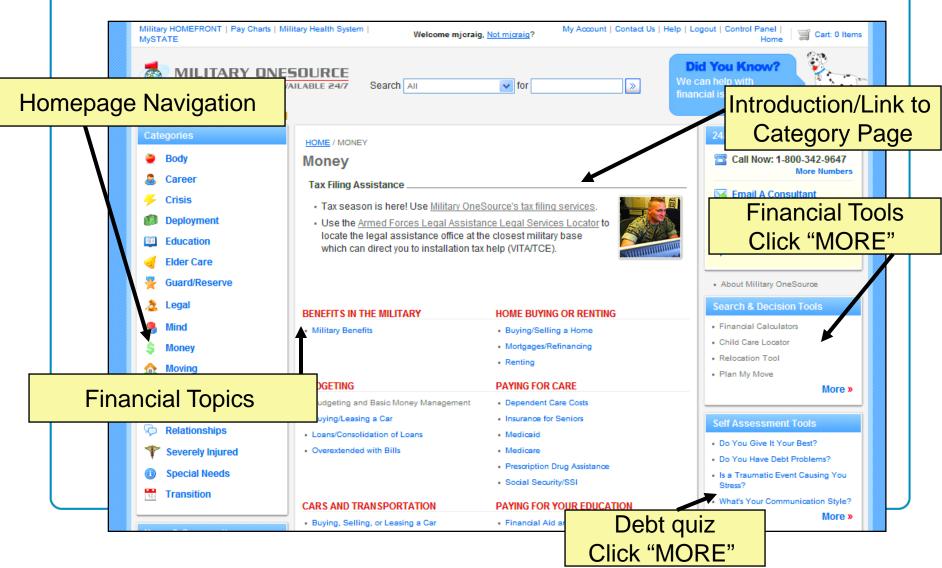
(ABA) intion of Military Banks



National Endowment for Financial Education

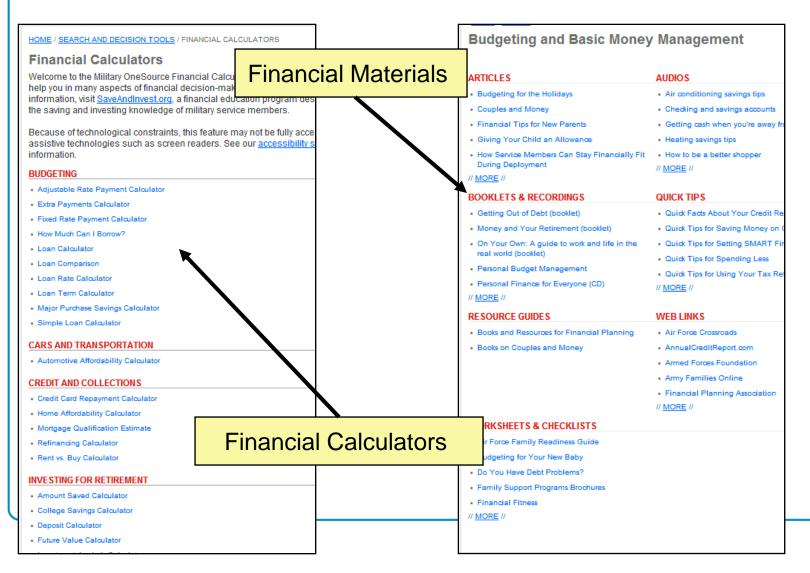


Issue: Money Matters





Financial Content







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Financial Readiness Campaign

- A Commander sponsored event, the Personal Financial Readiness Campaign is designed to attract and serve the widest possible number of soldiers, families, and the local Guard and Reserve Components.
- OSD will customize a Financial Readiness Campaign to take place on or near your installation.
- Theme and offerings will address specific financial needs identified by local installation
- Focus on financial and lifestyle empowerment

Financial Road Show

- Customize blend with motivational speaker/entertainment, engaging presentations, financial support resources with the goal of changed behavior/financial status
- Personalities in the mix:
 - -Kelvin Boston
 - -Ben Stein
 - -Suze Orman (Ft Dix)
 - -Kelly Perdew
 - -Dr. Robert Manning (Credit Card Nation)
- Combined with supporting presentations tailored to this site
- PFC on site and to stay behind to support SM and their families with financial counseling

Financial Readiness Campaign

Keys to Success:

- Command emphasis
- Tailored to your needs
- Maximum participation by service members
- Strongly encouraging family participation
- Speakers who address financial issues with a personal flair
- Activities that enable participants to change/start to change financial lifestyle

Leave Behind Support

- Who: Team of rotational and local MFLC-Personal Financial Counselors in the community to offer face-to-face counseling services in coordination with PFMs and Legal Assistance Advisors
 - Timeframe: From 30 to 90 days to support
 - Where: Personal Financial Counseling service on base or within the local community
- Coordinated network of solution-based referrals to meet the specific needs to each customer
 - Lasting support structure to address issues that may require longer term support
 - PFC assistance in identifying an navigating array of services
 - Referrals to other community supports
 - Referrals to MOS for telephonic counseling/information





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