

Military Community and Family Policy - Office of Strategic Outreach (OSO)

Installing DoD Root Certificates

Purpose To install DoD Root certificates in order to access the MilitaryOneSource.mil website.

Procedures

DoD Root Certificate Installation Instructions:

- 1) Click [here](#) to open the DoD Root CA 2 root certificate.
- 2) Click "Open" to view the certificate.
- 3) Click on "Install Certificate".
- 4) Click "Next >"
 - a. Select the radio button "Place all certificates in the following store".
 - b. Click "Browse..."
 - c. Select the folder "Trusted Root Certification Authorities".
 - d. Click "OK".
 - e. Click "Next >".
 - f. Click "Finish".
- 5) The browser should indicate to you that the import was successful. You can then click "OK" and close the "Certificate" window to continue.
- 6) Click [here](#) to open the DoD CA-21 intermediate root certificate.
- 7) Click "Open" to view the certificate.
- 8) Click on "Install Certificate".
- 9) Click "Next >".
 - a. Select the radio button "Place all certificates in the following store".
 - b. Click "Browse..."
 - c. Select the folder "Intermediate Certification Authorities".
 - d. Click "OK".
 - e. Click "Next >".
 - f. Click "Finish".
- 10) The browser should indicate to you that the import was successful. You can then click "OK" and close the "Certificate" window to continue.