

Let's Talk About EFMP Standardization Enhancements.

Learn how EFMP enhancements can help you and your military family better navigate EFMP.

The **Exceptional Family Member Program** has made noticeable, meaningful changes to create consistency and improve your family's EFMP experience in an ongoing way through standardization efforts.

Respite care

- Eligible families are allotted a standard number of monthly EFMP respite care provider hours.
- Respite care is expanded to cover adult dependent care; no longer covers sibling care.
- Families have the ability to request additional services based on exceptional circumstances.

Identification and enrollment process

- The EFMP medical component works with families to coordinate identification and enrollment into the EFMP.
- There is now a standard process across the services.

Disenrollment

- Disenrollment has a more transparent, standard process.
- Families can more easily understand disenrollment and when and how to disenroll.

Assignment coordination

- Medical and military personnel departments work with service members to coordinate assignments and ensure family members' medical and educational needs are considered.
- The process is more transparent with consistent review requirements.
- Families will receive notice and reason for declined orders.
- Families have 14 days to request a second review and submit updated information.

EFMP Family Support

- Provides greater clarity on the family support services.
- Establishes the requirement for EFMP Family Support providers to complete at least one annual personal contact to each family assigned to their caseload and every family using the respective service's respite care program.

Contact EFMP Family Support for more info!



U.S. Department of Defense

EFMP Exceptional
Family Member
Program