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Measures to Protect Your Health While Moving in a COVID-19 Environment



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1

You are empowered to make decisions! Work with your chain of command and transportation office to reschedule your pack-out or delivery if you are not comfortable at any point during your move.

- Visit <https://www.move.mil/customer-service> to find the contact info for your Quality Assurance Personnel at your Local Transportation Office.

2

Know the symptoms! If you (or anyone in your home) is ill or has been directed to quarantine, contact your transportation office to reschedule your shipment.

- A current list of symptoms from the CDC can be found at <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

3

Limit the number of family members in the residence to those needed to supervise your move.

- If this is not possible, prepare a dedicated room where family members can stay while personnel are working.
- Moving companies have been directed to bring the minimum number of personnel required to handle the shipment.

4

Wear a face covering, as needed.

- All moving company personnel have been directed to wear face coverings while in your residence.
- CDC guidance on use of face coverings can be found at <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>.

5

Routinely clean frequently touched surfaces.

- Moving companies will be equipped and prepared to clean surfaces they frequently touched (they will seek your permission first).