



## MC&FP FACT SHEET

### Additional information

**Feedback for military students  
(Tuition Assistance and My  
Career Advancement Account  
Scholarship)**

[www.militaryonesource.mil/  
voluntary-education/complaint](http://www.militaryonesource.mil/voluntary-education/complaint)

**Feedback for GI Bill recipients**

[www.benefits.va.gov/gibill/  
feedback.asp](http://www.benefits.va.gov/gibill/feedback.asp)

**Feedback for federal financial  
aid recipients**

[Compliancecomplaints@ed.gov](mailto:Compliancecomplaints@ed.gov)

**Feedback for private student  
loan recipients**

[www.consumerfinance.gov/complaint](http://www.consumerfinance.gov/complaint)

### Background

The Department of Defense Postsecondary Education Complaint System is a centralized online reporting system that allows service members and their families to provide feedback about education institutions. The initiative, part of the president's Executive Order for Principles of Excellence, empowers students and their families to report experiences related to misleading or unfair acts or practices by education institutions.

### Highlights

By providing a way for service members and their families to provide feedback about education institutions, the Postsecondary Education Complaint System provides the following:

- Ensures service members and their families have information to help make informed educational choices
- Holds education institutions to the highest standards
- Prevents abusive and deceptive recruiting practices
- Promotes high-quality academic and student support services
- Improves oversight of the education programs offered to our military students

