



U.S. Army Medical Department Activity - Heidelberg

HMEDDAC

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Mannheim Army Health Clinic and Dental Clinic Closure 30 September 2011

The US Army Health Clinic-Mannheim and the Benjamin Franklin Village Dental Clinic will finish their final day of patient care on September 30, 2011. After this date beneficiaries will receive care at other local military treatment facilities.

Active Duty (AD) service members stationed in Mannheim will be enrolled to the Coleman Troop Medical Clinic (TMC), and their command sponsored family members to the Heidelberg Health Center.

Mannheim Army Health Clinic (AHC) patients may begin changing their enrollment site immediately. Service members residing in Heidelberg, but with duty in Mannheim may select to enroll to the Heidelberg Health Center if they prefer. Patients not already re-enrolled to a new facility will be automatically enrolled on September 30, based on their status: AD to Coleman TMC and family members to Heidelberg Health Center.

Patients are encouraged to begin their healthcare transition prior to 30 September to enhance their continuity of care. AD and their family members may visit the TRICARE Enrollment Office to conduct the enrollment change. Heidelberg TRICARE Enrollment Offices are located at the Heidelberg Shopping Center in the Central Processing Facility and at the Heidelberg Health Center on Nachrichten Kaserne (BLDG.3613 Room 2047). Both are open Monday-Friday from 0800-1600, closed U.S. Holidays. For questions on enrollment and/or disenrollment procedures please contact the Heidelberg TRICARE Enrollment Office at DSN 371-2445/370-6156 or CIV 06221-17-2445/57-6156.

Social Work Services currently located in the Mannheim Health Clinic will be relocated to the Heidelberg Health Center's Social Work division in building 3617 on Nachrichten Kaserne. Patients needing to contact Social Work can do so at DSN 371-2084 or Civ. 06221-17-2084.

The Dental Clinic on Benjamin Franklin Village will close on September 30, 2011. Service members and family members living in the Mannheim area will continue to receive routine services from the Benjamin Franklin Village Dental Clinic until this date. After September 30, service members will receive dental care at Coleman Barracks Dental Clinic. Family members will receive dental care at Patrick Henry Village (PHV) Dental Clinic. For additional information, please call the BFV Dental Clinic at

0162-730-4545 or DSN 380-4545, the Coleman Dental Clinic at 0162-779-5262 or DSN 382-5262, or the PHV Clinic at 06221-338-9500 or DSN 388-9500.

Retirees and their family members enrolled to the Mannheim AHC will be disenrolled on September 30. The Heidelberg Health Center will offer these beneficiaries care on a Space Available basis. Retirees will also have the option of picking up prescription medications at the Coleman TMC pharmacy, although it should be noted that this pharmacy does not carry geriatric products. For those Retirees wishing to begin accessing care on the Host Nation economy, the Mannheim AHC TRICARE Service Center may assist by providing the names and contact information for a number of German primary care physicians upon patient request.

Learn about your Host Nation emergency services now. Do not wait until it is an emergency to find out what to do or where to go. Host Nation emergency room information is listed in the Heidelberg Health Center's "Guide to Host Nation Health Care" that is available at the TRICARE Service Center or online at <https://ermc.amedd.army.mil/heidelberg/index.cfm>. This is a very useful book that includes maps and other information about seeking healthcare on the local economy.

The Garrison shuttle bus making stops on Benjamin Franklin Village, Spinelli, Coleman, and Sullivan Barracks en route to the Heidelberg Health Center is available for beneficiaries requiring transportation between the Mannheim and Heidelberg communities. Copies of the shuttle schedule are available at the Mannheim Army Health Clinic check-in desk.

It has been an honor and a privilege to serve our Community providing quality, accessible, cost effective healthcare. As we transition our healthcare services to the Coleman TMC and the Heidelberg Health Center, our system of healthcare delivery and the tenets of the Army Family Covenant will continue to remain at the forefront of what is important to us. Thank you. "Strive for Excellence!"