



## Best Practices: “Ask the Question” Campaign

### *Key Message*

Many state Veterans Affairs organizations/military staff provide training to expose agency service providers to military culture and applicable veteran services in order to improve their understanding of the veteran/family member and how to meet their needs by engaging the right agency.

### *Examples of Best Practices:*

- **Delaware** — Delaware Joining Forces is a network of state agencies and external service providers that work together to provide solutions for military members, veterans and families, including financial and legal assistance, job training and employment, homelessness and housing, education, behavioral health and wellness. <https://delaware.gov/djf/>
- **New Hampshire and Utah** — Ask The Question starts the conversation; increases awareness, understanding and education of service providers; and brings hope, service and support to service members, veterans and families. <https://www.dhhs.nh.gov/veterans/atq-campaign.htm>
- **Rhode Island** — RIServes is a network of care with 35 partners that covers a host of service organizations that Ask the Question and refer people to the Department of Veterans Affairs as appropriate. <https://riserves.org/>
- **Nevada** — Nevada Revised Statutes 417.0194 17: Each state agency and regulatory body identified in subsections 2-16 shall ensure that the form used to collect data from a veteran, including, without limitation, a digital form posted on an internet website, includes the following question:
  - “Have you ever served on active duty in the armed forces of the United States and separated from such service under conditions other than dishonorable?”