



Key Message

State agencies may not provide referrals to service members, veterans and their families due to lack of identification. State agencies can connect service members, veterans and their families with local, state and federal resources by asking the question, “Have you or a family member ever served in the military?” on all intake forms.

Best Practices

Delaware

<https://delaware.gov/djf/>

Delaware Joining Forces is a network of state agencies and external service providers that work together to provide solutions for military members, veterans and families, including financial and legal assistance, job training and employment, homelessness and housing, education, behavioral health and wellness.

New Hampshire and Utah

<https://www.dhhs.nh.gov/veterans/atq-campaign.htm>

“Ask The Question” starts the conversation; increases awareness, understanding and education of service providers; and brings hope, service and support to service members, veterans and families.

Rhode Island

<https://riserves.org/>

RIServes is a network of care with 35 partners that covers a host of service organizations that “Ask the Question” and refer people to the Department of Veterans Affairs as appropriate.

Nevada

Nevada Revised Statutes 417.0194 17.

<https://www.leg.state.nv.us/Nrs/NRS-417.html#NRS417Sec0194>

“17. Each state agency and regulatory body identified in subsections 2 to 16, inclusive, shall ensure that the form used to collect data from a veteran, including, without limitation, a digital form posted on an Internet website, includes the following questions:

(a) ‘Have you ever served on active duty in the Armed Forces of the United States and separated from such service under conditions other than dishonorable?’



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"Ask the Question" Campaign

(b) 'Have you ever been assigned to duty for a minimum of 6 continuous years in the National Guard or a reserve component of the Armed Forces of the United States and separated from such service under conditions other than dishonorable?'

(c) 'Have you ever served the Commissioned Corps of the United States Public Health Service or the Commissioned Corps of the National Oceanic and Atmospheric Administration of the United States in the capacity of a commissioned officer while on active duty in defense of the United States and separated from such service under conditions other than dishonorable?''