



"ASK THE QUESTION" INITIATIVE

KEY MESSAGE: Service providers in various state agencies can have a profound impact on Service members, veterans, and families by connecting them to services and care through asking the simple question: "Have you or a family member ever served in the military?"

BEST PRACTICE EXAMPLES:

- **Delaware** – Delaware Joining Forces is a network of state agencies, and external service providers who proactively work together to provide solutions for military members, veterans and families, including financial and legal assistance, job training and employment, homelessness and housing, education, behavioral health and wellness. <https://delaware.gov/djf/>
- **Hawaii and Texas** – Have a 'no wrong door' policy. They support military, veterans and family members with information and referral services and by facilitating the delivery of these services across traditional boundaries through network and event-based activities. <https://www.texvet.org>
- **New Hampshire and Utah** – ATQ starts the conversation; increases awareness, understanding & education of service providers; and brings hope, service & support to Service Members, Veterans and Families! <https://www.dhhs.nh.gov/veterans/atq-campaign.htm>
- **Rhode Island** – RIServes is a network of care (35 partners) that covers a host of service organizations that ask the question and refers to VA as appropriate.
- **New Mexico** – Network of Care portal; a one-stop-shop not only for health care service, but also for services, information, support, advocacy, and much more. This public service is an attempt to bring together critical information for all components of the veterans' community—including veterans, family members, active-duty personnel, reservists, members of the New Mexico National Guard, employers, service providers, and the community at large. www.newmexico.networkofcare.org/veterans
- **Nevada** – NRS 417.0194 17. Each state agency and regulatory body identified in subsections 2 to 16, inclusive, shall ensure that the form used to collect data from a veteran, including, without limitation, a digital form posted on an Internet website, includes the following questions:
(a) "Have you ever served on active duty in the Armed Forces of the United States and separated from such service under conditions other than dishonorable?"